

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 12-0668

FORMAL COMPLAINT

2012 DEC 10 P 1:27

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Kelvin Parks

Against (Utility name): Commonwealth Edison i.e. Com Ed.

As to (Reason for complaint) Electric over billing and method used to adjust rebilling for period of approx 1 year for 1400 sq ft unit.

Vendor has turned off electric when hospitalized. Recovering from Open Heart Surgery. I believe adjustment done improper with high meter read. Rather than average calculation of history prior to 4th quarter where increase occurred?
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 7723 N. Sheridan Rd. #1N Chgo, ILL 60626

The service address that I am complaining about is 7723 N. Sheridan #1N. Chgo, ILL 60626

My home telephone is (312) 327-1023 cell

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at * (773) 382-4780 Hm. 4780

My e-mail address is Kelvin.Parks@yahoo.com. I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison, Exelon Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act. #7111289889

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Ch. I, § 200.680 Subchpt b; Ch. I, § 200.690 Subchpt b; Ch. I, § 200.630 Subchpt b;

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

• amount Past due with account Rebill \$3,769.58 *Three thousand Seven hundred sixty nine, fifty eight cents.*

• Letter included:

Please clearly state what you want the Commission to do in this case: *I would like the Commission to force the utility company to have ComEd average the billing adjustment rather than them using a meter read that is excessive from period causing over billing*

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website.* The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: *December 5, 2012*
(Month, day, year)

Complainant's Signature: *Kevin Parks*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, *Kevin Parks*, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Kevin Parks
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) *December 05/2012*

Odila Hendricks
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.