

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION** **FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 12-0667

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Lisa M. Graham Bowden  
Against (Utility name): Com. Ed - Commonwealth Edison Company  
As to (Reason for complaint) A request to remove a tampering fee I am being charged for that I did not do! Com Ed is charging me a tampering fee when I did not tamper with their electrical equipment!  
in Mokena Illinois.

ILLINOIS COMMERCE COMMISSION  
CLERK'S OFFICE  
DEC 10 PM 1:26  
*llm*

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 19506 116th ave. Unit B., Mokena, IL. 60448.  
The service address that I am complaining about is 19506 116th ave. Unit B., Mokena, IL. 60448.  
My home telephone is 708-244-8120  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 708-301-2311 and/or 708-244-8120  
My e-mail address is N/A I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

280.100  
SEARCHED INDEXED  
SERIALIZED FILED  
DEC 10 2012  
SPRINGFIELD, ILLINOIS

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No  
Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1) Com. Ed. is trying to charge me a \$488.<sup>64</sup> tampering fee when I did not tamper with their electrical equipment. This was on my Aug. 7, 2012 electric bill.

Please clearly state what you want the Commission to do in this case:

To help me to get Com Ed to remove the tampering fee from my utility bill because I did not tamper with their electrical equipment.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/4/12  
(Month, day, year)

Complainant's Signature: Lisa M. Graham Bowden

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

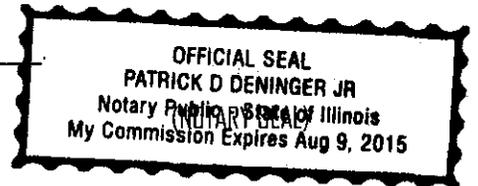
A notary public must witness the completion of this part of the form.

I, Lisa M. Graham Bowden, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Lisa M. Graham Bowden  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12/4/2012

Patrick D. Deninger Jr  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.