

Docket No. \_\_\_\_\_  
ICC Office Use Only

O1 Communications Central, LLC §  
  
Application for a Certificate of §  
Authority to Provide Facilities-Based §  
And Resold Local Exchange §  
Telecommunications and Resold §  
Interexchange Telecommunications §  
Services in the State of Illinois §

12-0604

CHIEF CLERK'S OFFICE  
2012 DEC - 6 P 12:29  
ILLINOIS COMMERCE COMMISSION

**APPLICATION FOR CERTIFICATE TO BECOME A  
TELECOMMUNICATIONS CARRIER**

Purpose Of This Form

This attached document may be printed out and used as a "fill in the blank form" or may be utilized as an example only. Please include only pages 3 – 18 when submitting information. Pages 1 – 2 and 19 – 22 are included in this document for information purposes only and should be excluded when filing. Additional pages should be incorporated only as necessary to provide the required documentation.

Entities That Should File This Form

Pursuant to 220 ILCS 5/13-401 of the Illinois Public Utilities Act ("IPUA"), no telecommunications carrier not possessing a certificate of public convenience and necessity or certificate of authority from the Commission shall transact any business in Illinois until it shall have obtained a certificate of service authority from the Commission. Entities that are required to obtain a certificate of authority and that should file this form include providers of: (1) Facilities Based Interexchange Service; (2) Resold Interexchange Service; (3) Resold Local Service; (4) Facilities Based Local Service; (5) Local and Interexchange Public Pay Telephone Service; (6) FCC Permitted and/or Licensed Cellular Radio (Wireless Telephone) Service; (7) Resold Cellular Radio (Wireless Telephone) Service; (8) Prepaid Wireless Telephone Service; and (9) any service not listed above that meets the definition of intrastate telecommunications service in Article XIII of the IPUA.<sup>1</sup>

<sup>1</sup> Prepaid service means telephone service which is activated by payment in advance of a finite dollar amount or for a finite set of minutes and which, unless an additional finite dollar amount or finite set of minutes is paid in advance, terminates either (i) upon use by a customer and delivery by the carrier of an agreed-upon amount of service corresponding to the total dollar amount paid in advance, or (ii) within a certain period of time following initial purchase or activation. Prepaid services do not include those flat-rated services or packages of services, for which the subscribers of the services are required to pay the fixed monthly rates at the beginning of the month.

In distinguishing between Prepaid Calling Services and other prepaid services, Prepaid Calling Services should include prepaid wireline services not associated with a telephone number but with an access code.

With respect to Local Exchange and Interexchange Services, when distinguishing between Facilities Based and Resold Services, Facilities Based Services should include services provided by a telecommunications

This sample application is not intended to apply to applicants seeking: (1) Prepaid Calling Service Provider Authority; (2) 9-1-1 System Provider Authority; or (3) Interconnected Voice-over-Internet Protocol Service Registration. Providers of these services should consult the Commission's website for further guidance on how to obtain authorization or to register to provide these services.

#### How to File

File this application via e-docket on the Commission's website at [www.icc.illinois.gov](http://www.icc.illinois.gov) or if unable to do so, file one original verified (notarized) application with the Chief Clerk. Mail documents to:

Chief Clerk's Office  
Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, IL 62701

#### Questions

Questions regarding this form should be directed to the Telecommunications Division of the Illinois Commerce Commission at (217)524-5073.

---

carrier that provisions the service utilizing switching equipment, transmission facilities and/or loop facilities that it owns or leases and operates.

In distinguishing between FCC Permitted and/or Licensed Cellular Radio (Wireless Telephone) Service and Resale of Cellular Radio (Wireless Telephone) Service, FCC Permitted and/or Licensed Cellular Radio (Wireless Telephone) Service should include service provided by an applicant that the Federal Communications Commission has issued a construction permit or an operating license to construct or operate a cellular radio system in the area as defined by the FCC, or portion of the area, for which the carriers seeks a Certificate of Service Authority.

**I. GENERAL (To be completed by All Applicants)**

1. Applicant's Name (including d/b/a, if any)

FEIN # 46-0655425

O1 Communications Central, LLC

Address: Street 5190 Golden Foothill Parkway

City El Dorado Hills

State/Zip CA 95762

*Note: Assumed business names must be provided if and only if registered with the Illinois Secretary of State's Office.*

2. Authority Requested: (Mark all that apply)

Interexchange Service (*Authorities: See Sections 13-401, 13-403 and 13-404 of the IPUA*)

- Facilities Based Prepaid Interexchange Service
- Facilities Based Non-Prepaid Interexchange Service
- Resold Prepaid Interexchange Service
- Resold Non-Prepaid Interexchange Service
- Interexchange Public Pay Telephone Service

Local Exchange Service (*Authorities: See Sections 13-401, 13-404, and 13-405 of the IPUA*)

- Facilities Based Prepaid Local Exchange Service
- Facilities Based Non-Prepaid Local Exchange Service
- Resold Prepaid Local Exchange Service
- Resold Non-Prepaid Local Exchange Service
- Local Exchange Public Pay Telephone Service

Cellular Radio/Wireless Telephone Service (*Authorities: See Section 13-401 of the IPUA*)

- FCC Permitted or Licensed Prepaid Cellular Radio/Wireless Telephone Service
- FCC Permitted or Licensed Non-Prepaid Cellular Radio/Wireless Telephone Svc.
- Resold Prepaid Cellular Radio/Wireless Telephone Service
- Resold Non-Prepaid Cellular Radio/Wireless Telephone Service

Other Telecommunications Services (Specify) (*Authorities: See Section 13-401 of the IPUA*)

---

---

---

---

3. For each service that the Applicant is requesting authority to provide, please specify the area or areas of the State for which the applicant is seeking authority to provide such service and the services (as designed in question 2 above) that will be provided in each area.

The Applicant intends to provide facilities-based and resold competitive local exchange services and interexchange services throughout the state of Illinois. Applicant intends to provide its services using services and facilities of other carriers or its own facilities, including such as switches, routers, and associated electronics to be installed in existing structures.

In addition to traditional basic local exchange services and interexchange services, Applicant plans to provide wholesale telecommunications and information services to Information Service Providers (ISPs), VoIP service providers (VSPs) and other carriers.

4. Contact Information -- Please provide contact information, including name(s), telephone number(s), address(es), and e-mail address(es), for personnel or entities responsible for the areas below:

- a) Issues related to processing this application;

Robin Norton  
Consultant to O1 Communications Central, LLC  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, FL 32751  
Phone: 407-740-3004  
Fax: 407-740-0613  
E-Mail: [Rnorton@tminc.com](mailto:Rnorton@tminc.com)

- b) Designated agent (*Note: Applicants must have an Illinois In-State Designated Agent listed. An additional Out-of-State Designate Agent is permitted, but not required.*)

CT Corporation System  
208 So. LaSalle Street, Suite 814  
Chicago, IL 60604

- c) Business Operations *(Note: The contact numbers reported in this questionnaire are intended to be used by the ICC Staff to contact the Applicant as issues arise. They are not intended to be contact numbers used by customers or the general public. If separate contacts apply for different issues areas, please report the separate numbers by issue below.)*

Consumer Issues:

Michel Singer Nelson  
Vice President of Regulatory and Public Policy  
O1 Communications Central, LLC  
5190 Golden Foothill Parkway  
El Dorado Hills CA 95762  
Phone: 888-444-1111  
Fax: 916-933-6958  
E-Mail: [mnelson@o1.com](mailto:mnelson@o1.com)

Customer Complaint resolution:

Michel Singer Nelson  
Vice President of Regulatory and Public Policy  
O1 Communications Central, LLC  
5190 Golden Foothill Parkway  
El Dorado Hills CA 95762  
Phone: 888-444-1111  
Fax: 916-933-6958  
E-Mail: [mnelson@o1.com](mailto:mnelson@o1.com)

Technical and Service Quality Issues:

Michel Singer Nelson  
Vice President of Regulatory and Public Policy  
O1 Communications Central, LLC  
5190 Golden Foothill Parkway  
El Dorado Hills CA 95762  
Phone: 888-444-1111  
Fax: 916-933-6958  
E-Mail: [mnelson@o1.com](mailto:mnelson@o1.com)

)

Tariff and Pricing Issues:

Michel Singer Nelson  
Vice President of Regulatory and Public Policy  
O1 Communications Central, LLC  
5190 Golden Foothill Parkway  
El Dorado Hills CA 95762  
Phone: 888-444-1111  
Fax: 916-933-6958  
E-Mail: [mnelson@o1.com](mailto:mnelson@o1.com)

9-1-1 Issues:

)

Michel Singer Nelson  
Vice President of Regulatory and Public Policy  
O1 Communications Central, LLC  
5190 Golden Foothill Parkway  
El Dorado Hills CA 95762  
Phone: 888-444-1111  
Fax: 916-933-6958  
E-Mail: [mnelson@o1.com](mailto:mnelson@o1.com)

Security/Law Enforcement:

)

Michel Singer Nelson  
Vice President of Regulatory and Public Policy  
O1 Communications Central, LLC  
5190 Golden Foothill Parkway  
El Dorado Hills CA 95762  
Phone: 888-444-1111  
Fax: 916-933-6958  
E-Mail: [mnelson@o1.com](mailto:mnelson@o1.com)

Regulatory Issues:

Michel Singer Nelson

Vice President of Regulatory and Public Policy

O1 Communications Central, LLC

5190 Golden Foothill Parkway

El Dorado Hills CA 95762

Phone: 888-444-1111

Fax: 916-933-6958

E-Mail: [mnelson@o1.com](mailto:mnelson@o1.com)

*Note: The name and contact information above must be kept current. Changes in the applicants Designated Agent(s) should be directed to the Chief Clerk's Office of the ICC at 217-782-7434. All other changes should be directed to the Telecommunications Division of the ICC at 217-524-5073.*

5. How is the Applicant organized?

Individual

Partnership

Corporation:

Date Corporation was formed: 12/23/2011

State of incorporation: Delaware

Other (Specify) \_\_\_\_\_

6. Please attach a copy of articles of incorporation. Applicants that are not Illinois corporations should also submit a copy of its Certificate of Authority to Transact Business in Illinois as issued by the Secretary of State.

The Articles of Incorporation and a copy of the Applicant's Secretary of State certificate are attached as Exhibit I.

7. Has the Applicant been issued by the Federal Communications Commission a construction permit or an operating license to construct or operate a cellular radio system in the areas, or a portion of the area, for which the Applicant seeks a Certificate of Service Authority?

YES  NO

If YES, please provide all relevant license or permit numbers:

\_\_\_\_\_

**II. MANAGERIAL (To be completed by All Applicants except Wireless Applicants)**

1. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in narrative form, in the form of resumes of key personnel, or a combination of these forms.

Please see Exhibit II for the Company's key personnel.

2. Please attach a current organization chart.

Please see Exhibit III for the Company's organization chart.

3. List officers of Applicant.

|                |                         |
|----------------|-------------------------|
| Brad Jenkins   | President               |
| Max Seely      | Senior Vice President   |
| Jim Beausoleil | Chief Financial Officer |

4. Does the Applicant currently, or has it in the past, held a certificate from the Illinois Commerce Commission?

YES  NO

5. Does the Applicant currently, or has it in the past, provided service under any other name in Illinois?

YES  NO

If YES, please provide all other names under which service is being or has been provided.

---

6. Is any affiliate of the Applicant providing, or has any affiliate provided, service in Illinois?

YES  NO

If YES, please provide the names of all affiliates under which service is being or has been provided in Illinois.

---

7. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in Illinois under this or another name?

YES  NO

If YES, describe fully. \_\_\_\_\_

---

8. Have there been any complaints or judgments levied against the Applicant in Illinois in this or another name?

YES  NO

If YES, describe fully. \_\_\_\_\_

9. List jurisdictions other than Illinois in which the Applicant is offering service(s).

Applicant is currently not authorized to provide services in any jurisdictions but is filing for certification in Ohio, Michigan and Texas.

10. Has the Applicant, or any principal of the Applicant, been denied a Certificate of Service or had its certification revoked in any jurisdiction other than Illinois under this or another name?

YES  NO

If YES, describe fully. \_\_\_\_\_

11. Have there been any complaints or judgments levied against the Applicant in any jurisdiction other than Illinois in this or another name?

YES  NO

If YES, describe fully. \_\_\_\_\_

12. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services  YES  NO

If YES, please list, by officer, each entity in which the officer has an ownership or other interest.

Brad Jenkins, president of O1 Central, has an ownership interest in affiliated companies, O1 Communications, Inc., and Vaya Telecom, Inc.

13. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Applicant will generate invoices on a monthly basis and send them to its customers. Attached as Exhibit V is a sample bill.

14. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, and the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission.)

Inquiries and complaints may be submitted to Applicant's toll free number (888 444 1111) any time day or night. In addition, customers or potential customers may send an e-mail to peersupport@O1.com. See attached Exhibit VI for the Support Escalation Sheet.

15. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing?  YES  NO

16. What telephone number(s) would a customer use to contact the Applicant? (888) 444 1111. If granted authority to operate as provider of anything other than a Pay Telephone service, will the applicant file tariffs prior to providing service in Illinois and within 2 years of Application approval?

YES  NO

18. How many employees does the Applicant employ?

At present, the employees of the parent company, O1 Communications, Inc. operate the Applicant. The Applicant has no employees dedicated solely to its operations at this time.

19. Has the Applicant reviewed all ICC rules applicable to the services it seeks to provide?

YES  NO

Note: See <http://www.ilga.gov/commission/jcar/admincode/083/083parts.html> for the ICC's Title 83: Public Utility Rules.

20. Will the Applicant abide by all ICC rules applicable to the services it seeks to provide?

YES  NO

21. If granted the authority to operate as a telecommunications provider, will the Applicant comply with all the applicable filing requirements listed in Appendix A?

YES  NO

22. If granted the authority to operate as a telecommunications provider, will the applicant remit all applicable taxes, contributions, or other assessments specified in Appendix A?

YES  NO

**III. FINANCIAL (To be completed by All Applicants except Wireless Applicants)**

1. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement, balance sheet, chart of accounts and any other appropriate documentation of applicant's financial resources and ability to provide service.

Please see Exhibit VII.

2. Does the Applicant have a financial relationship with any other companies?

YES  NO

If YES, please provide the names of all companies with which the Applicant has a financial relationship and a brief explanation of the relationship.

O1 Communications Central, LLC is a wholly owned subsidiary of O1 Communications, Inc. which will provide all necessary financial support for Applicant.

3. Will the Applicant keep its books and records in Illinois?  YES  NO

*Note: If the Applicant will not keep its books and records in Illinois, then the Applicant must request a waiver of Code Part 250.*

Please see Section V for waiver requests.

4. Has the applicant or any other company with which the Applicant has a financial arrangement filed for bankruptcy within the last 7 years?

YES  NO

If YES, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**IV. TECHNICAL (To be completed by All Applicants except Wireless Applicants)**

1. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

The Applicant intends to provide facilities-based and resold competitive local exchange services and interexchange services throughout the state of Illinois. Applicant intends to provide its services using services and facilities of other carriers or its own facilities, including such as switches, routers, and associated electronics to be installed in existing structures.

In addition to traditional basic local exchange services and interexchange services, Applicant plans to provide wholesale telecommunications and information services to Information Service Providers (ISPs), VoIP service providers (VSPs) and other carriers.

2. Does Applicant utilize its own equipment and/or facilities?  YES  NO

If YES, please provide a brief description of the facilities Applicant owns and intends to utilize.

Applicant expects to provide service utilizing its own switches and routers.

If YES, please explain what services will be offered with these facilities and where the Applicant will utilize its own facilities.

All services are expected ultimately to be provided over Applicant's own facilities. It is unknown at this point where such facilities will be installed.

If YES, please include evidence that Applicant possesses the necessary technical resources to deploy and maintain the said facilities.

Please see Exhibit II.

If YES, and if the Applicant is a switch based provider, please provide an attachment that includes the following information regarding each switch: (i) switch type, (ii) address, (iii) CLLI code, (iv) location of remotes or POIs, and (v) any tandems to which the switch is homed.

Applicant plans to become a switch-based provider, but will not purchase or install switches until it has obtained operating authority and begun to provide service throughout its planned footprint.

3. Does Applicant lease equipment and/or facilities?  YES  NO

If YES, please provide a brief description of the facilities the Applicant leases and the entity or entities from which such equipment or facilities are leased.

It has not yet been determined whether equipment and/or facilities will be leased.

If YES, please explain what services will be provided with these facilities and where the Applicant will utilize these leased facilities.

\_\_\_\_\_  
\_\_\_\_\_  
If YES, please include evidence that Applicant possesses the necessary technical resources to maintain and operate said facilities.  
\_\_\_\_\_  
\_\_\_\_\_

4. Does Applicant resell services?  YES  NO

If YES, please provide a brief description of the entity or entities from which wholesale service is purchased.

Applicant plans to resell the services of ILECs operating in Illinois at least initially. There are no plans to begin operations prior to certification. Applicant will likely purchase service from AT&T, CenturyLink and Frontier.

\_\_\_\_\_  
If YES, please explain what services will be provided through resale and where the Applicant will provide resold services.

It has not yet been determined which services will be provided via resale over the long term. Initially, it is expected that all its proposed local services will be offered on a resale basis. Applicant plans to provide service statewide.

5. Does the Applicant provide its own repair service?

YES  NO

If NO, please provide the name of the entity or entities providing repair service for the Applicant.  
\_\_\_\_\_

6. Will technical personnel be available at all times to assist customers with service problems?

YES  NO

If NO, please provide the hours of assistance.

---

7. If Applicant intends to provide Public Pay Telephone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?  YES  NO

8. If Applicant intends to provide Public Pay Telephone service, please explain the method the Applicant will used to comply with Section 771.330 of the ICC's rules.

*Note: See <http://www.ilga.gov/commission/jcar/admincode/083/08300771sections.html> for the ICC's Pay Telephone Service Provider rules.*

**V. WAIVERS (To be completed by All Applicants except Wireless Applicants)**

*Note: If Applicant is seeking any waivers or variances of Commission rules and regulations in this proceeding, then, other than when explained below, please attach an explanation of why the Applicant is seeking any waiver or variance.*

*Local Exchange Service authority applicants under Sections 13-401, 13-404 and/or 13-405 generally seek waivers of Part 710, Section 735.180 of Part 735 and Part 250. Additionally, a waiver from Parts 730.115 and 732.60 may be requested for those applicants that will only be providing data services.*

*Interexchange Service authority applicants under Sections 13-401, 13-403 and 13-404 generally request waivers of Parts 710, 735 and 250 of Title 83 of the Illinois Administrative Code*

*Public Pay Telephone Service authority applicants under Sections 13-401, 13-403, 13-404, and/or 13-405 generally request waivers of Parts 710, 735 and 250 of Title 83 of the Illinois Administrative Code*

Local Exchange Service Please indicate which waivers Applicant is requesting.

- Part 710 Uniform System of Accounts for Telecommunications Carriers
- Part 735.180 Directories (within Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois)
- Part 730.115 and 732.60 Service Quality and Customer Credit Quarterly Reporting – Waiver is available for carriers providing Data Services only. (ref. 13-517c)
- Part 250 Public Utility Books and Accounts (maintaining books and records out of state)
- Others (Please indicate which additional waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance)

---

Interexchange Service Please indicate which waivers Applicant is requesting.

- Part 710 Uniform System of Accounts for Telecommunications Carriers
  - Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois
  - Part 250 Public Utility Books and Accounts (maintaining books and records out of state)
  - Others (Please indicate which additional waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance)
-

Local and Interexchange Public Pay Telephone Service Please indicate which waivers Applicant is requesting.

- Part 710 Uniform System of Accounts for Telecommunications Carriers
- Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois
- Part 250 Public Utility Books and Accounts (maintaining books and records out of state)
- Others (Please indicate which additional waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance)
- 
- 

1. If the Applicant is requesting a waiver of Part 710, what circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

Applicant seeks a waiver of Part 710 Uniform System of Accounts ("USOA") for Telecommunications Carriers because Applicant currently maintains a single set of its books and records according to the Generally Accepted Accounting Principles ("GAAP"). Accordingly, Applicant requests the waiver to avoid the burdens associated with maintaining two sets of books. USOA was designed for an older form of rate base regulation that has little value in the current telecommunications environment. Moreover, for companies other than ILECs, GAAP is the standard accounting method and one which provides sufficient detail for easy comparison between telecommunications companies. Applicant understands that a waiver of this requirement will not excuse it from compliance with future Commission rules or amendment of Part 710 that are otherwise applicable to the Applicant.

2. If the Applicant is requesting a waiver of Part 710, then will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")?

YES  NO

3. If the Applicant is requesting a waiver of Part 710, then will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA?

YES  NO

4. If the Applicant is requesting a waiver of Part 710, then will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes and surcharges?

YES  NO

5. If the Applicant is requesting a waiver of Part 710, then does the accounting system currently in use by Applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns?

YES  NO

If YES, What specific accounts or sub-accounts provide this data?

Yet to be determined.

6. If the Applicant is requesting a waiver of Part 710, then will the Applicant provide annual audited statements when required or requested subsequent to granting of the waiver?

YES  NO

*Note: See <http://www.icc.illinois.gov/forms/results.aspx?st=3&t=2> for Annual Reports instructions for detail.*

7. If the Applicant is requesting a waiver of Part 710, does the Applicant understand that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?

YES  NO

**VI. TELEPHONE ASSISTANCE PROGRAMS (To be completed by Local Exchange Service Applicants)**

1. Has the Applicant signed and returned the ITAC Membership Application and Agreement to Commission Staff?

YES  NO Please see Exhibit VIII.

*Note: See <http://www.icc.illinois.gov/telecommunications/Certification.aspx> for application forms.*

2. Will the Applicant's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

YES  NO

3. Has the Applicant signed and returned the Universal Telephone Access Corporation (UTAC) - Membership Application to Commission Staff?

YES  NO Please see Exhibit VIII.

*Note: See <http://www.icc.illinois.gov/telecommunications/Certification.aspx> for application forms.*

4. Will the Applicant solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

YES  NO

5. Does the Applicant realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link-Up Programs if it is not an eligible carrier?

YES  NO

6. Does the Applicant plan on filing to become an Eligible Telecommunications Carrier?

YES  NO

**VII. 911 SERVICE (To be completed by Local Exchange Service Applicants)**

1. Will the Applicant ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?

YES  NO

Note: See <http://www.icc.illinois.gov/911/> for links to the Emergency Telephone System Act and other 911 related rules and regulations.

2. Who will be responsible for building and maintaining the 911 database for your local exchange customers?

The Company will not maintain or build a 911 database. As a competitive local exchange company, the underlying incumbent carrier will maintain and update the 911 database for the Applicant's local exchange customers, pursuant to contractual agreement between the parties. The Company contact for 911 issues is Michel Nelson.

3. How often will the Applicant update the 911 database with customer information?

The Applicant will provide daily updates to the 911 database provider as needed. See response to Item 2.

4. Please explain the procedures the Applicant will use to collect 911 surcharges and transmit them to the local 911 systems.

The Applicant will receive 911 billing statements from the 911 system localities and then will remit payments collected from customers to the localities.

**VIII. PREPAID SERVICE (To be completed by Local Exchange Service Applicants that Provide Prepaid Service) - NOT APPLICABLE**

1. Will customers have the ability to sign up with any long distance company they choose?

YES  NO

2. Will customers have the ability to use dial around long distance companies?

YES  NO

3. Will customers have access to the Illinois Relay Service?

YES  NO

4. Will customers be able to make 1-800 calls for free?

YES  NO

5. Will the Applicant offer operator services?

YES  NO

6. Please describe how applicant plans to collect the monthly fee to be paid in advance.

7. Will customers' monthly bills show a breakdown of services, features, surcharges, taxes, etc.?

YES  NO

8. Will customers pay an installation fee?

YES  NO

If YES, will payment arrangements be offered for the installation fee?

YES  NO

9. Will telephone service be in the Applicant's name or the customer's name?

YES  NO

If YES, please describe how information will appear in data bases, such as 9-1-1, directory assistance, etc.?

---

10. Will applicant offer prepaid service as a monthly service or as a usage service?

Monthly  Usage

11. Will applicant provide a warning when the remaining value of service is about to cease?

YES  NO

If YES, is the customer given more than one notice of the remaining value of service?

YES  NO

If YES, how much advance notice is given to the customer of the remaining value of service?

---

12. If the customer is in the middle of a call will they be disconnected when the remaining value of service has expired?

YES  NO

If YES, are customers made aware of potentially being disconnected during a call when the remaining value of service expires?

YES  NO

13. When does the timing of a call start? \_\_\_\_\_

14. If the person called does not answer, is any time deducted from the customer's account?

YES  NO

15. Will there be any other instances in which the Company would disconnect a customer, other than running out of prepaid time?

YES  NO

If YES, please explain. \_\_\_\_\_

16. When a customer runs out of time is their phone immediately disconnected or on suspension?

YES  NO

If YES, will they still be able to receive calls?

YES  NO

17. Are the Applicant's services available to TTY callers?

YES  NO

18. How will the Applicant handle a complaint from a customer who disputes the amount of time used or remaining?

---

---

---

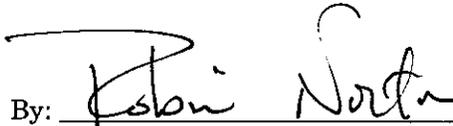
19. The Public Utilities Act requires a local calling area that has no time or duration charges. How will the Applicant define each customer's untimed local calling area?

---

---

O1 Communications Central, LLC

[Applicant]

By: 

Robin Norton, Consultant to O1 Communications Central, LLC  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland FL, 32751

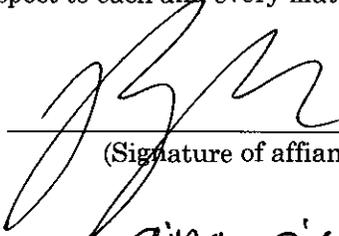
VERIFICATION

This application shall be verified under oath.

OATH

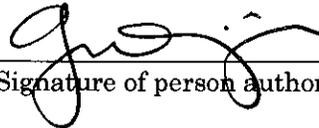
State of CALIFORNIA )  
 ) ss  
County of EL DORADO )

Brad Jenkins makes oath and says that he is President of O1 Communications, Inc., the parent company to O1 Communications Central, LLC, that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

  
\_\_\_\_\_  
(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ gina giannini  
(Title of person authorized to administer oaths)

in the State and County above named, this 5 day of November, 2012.

  
\_\_\_\_\_  
(Signature of person authorized to administer oath)

