

1. Provide the names and addresses of all persons who will testify on behalf of the Complainant in the captioned matter, together with an outline of their testimony.

Serethea Matthews  
5927 W. Washington Blvd  
Chicago, Il 60644

Com Ed

- failed to follow the regulations related to their operation
- refused to take alternate actions at their disposal
- violated the regulations related to agreement

Ron Reid  
5927 W. Washington Blvd  
Chicago, Il 60644

Com Ed

- failed to follow the regulations related to their operation
- refused to take alternate actions at their disposal
- eliminated the possibility for taking action at initial phase
- violated the regulations related to agreement

Serethea Matthews

OFFICIAL FILE

COMP I.C.C. DOCKET NO. 12-0030  
S. MATTHEWS Exhibit No. 1

Witness \_\_\_\_\_  
Date 10/17/12 Reporter DMH

2. Provide a copy of all documents relied upon by Complainant to support the complaint and a copy of all documents which a witness will use as an exhibit in this matter.

The set of documents is not complete. Still gathering. We don't know what all witnesses will provide or whether all will be available.

Two letters are provided.

Serethea Matthews

Mrs. Serethea Matthews Reid  
5927 W. Washington Blvd.  
Chicago, IL 60644

ComEd  
Customer Care Center  
P.O. Box 805379  
Chicago, IL 60680-5379

July 2, 2011

RE: 5927 W. Washington. Blvd, Chicago, IL

Dear Com Ed:

I opened my bill as I do every month. I was prepared to pay my bill as I do every month. I knew that I was not delinquent in paying my electric bill.

I cannot express on one page the shock and horror I felt when I saw that Com Ed had sent me a bill for over \$3,000 and told me to pay it in less than 30 days. I immediately tried to call to find out how this error could have occurred. My meter must be broken.

During the week of June 19th, I tried to contact Com Ed about the problem with my bill. Calls were not being taken because of the blackout.

I called during the week of June 26<sup>th</sup>. I wanted to understand why I received this bill for over \$3,000. I was told that "your earlier bills were reversed and this is your new bill". I told the representative that I still did not understand.

I wanted to know how this could happen. I was then told that this was a bill for a year worth of service. I then asked that a review of my previous year's service be used for comparison. How is that I live the same way, or with even less, yet my electric bill quadrupled. The answer varied from "this was for two years" to "your earlier bill for this year was reversed and this is your new bill."

I asked for a better explanation and/or a supervisor. I was told that it was my fault.

My husband, Ron Reid, tried to get a better explanation and called. He could not understand how this could happen.

There is someone at our home every day. We have a working bell. My husband picks up trash along the street every morning. We are quite visible because we are active gardeners and are frequently in the yard.

He called on or before June 27<sup>th</sup>. He found the representative rude and the representative would only repeat what I had been told. He asked for a supervisor. He was told that a supervisor would call him. Neither he nor I have heard from anyone. A week has passed and we have not received a letter or call.

We are wondering whether:

X 7.5 / kw

2000  
2500  
1000  
2000

- This is a deliberate action By Com Ed in our neighborhood to provide less service than in other neighborhoods. We wonder whether Com Ed is penalizing our neighborhoods with no meter reading service and then hitting us with huge bills because it costs Com Ed less money to do so.
- Meter readers are not making attempts to read the meter in our neighborhoods. Then we are penalized and sent huge bills because it is easier for Com Ed to do so than monitor its own employees.

In either case, this is punitive and irresponsible.

This could also just be that my meter is broken. I suggested this as a possible reason and I was ignored. A \$3,000.00 bill, for a single family home, in one month is obviously not right.

Com Ed has made no attempt to come and check my meter to find out. The representatives do not listen. It seems they read from a script. That script did not cover this issue.

We need to have someone from Com Ed look into this problem. So far we have not been able to get a response that reflects that they understand that

**A \$3,000.00 bill, for a single family home, in one month is  
obviously not right.**

I can be reached at (312) 952-4983. My husband can be reached at (708) 308-8985. We are asking that this problem be researched. We have been paying our bill every month since 2009. We do not have a history of not paying our electric bill.

Sincerely,

Serethea Matthews Reid

Mr. Ron Reid  
Mrs. Serethea Matthews Reid  
5927 W. Washington Blvd.  
Chicago, IL 60644

Bruce Wilson, SVP  
Exelon  
Deputy General Counsel  
53<sup>rd</sup> Fl  
10 S. Dearborn  
Chicago, IL 6003

September 21, 2011

RE: 5927 W. Washington Blvd, Chicago, IL

Dear Mr. Wilson:

Representatives from Com Ed have gained entry into our yard on four occasions since we asked for a review of the bill. Each time, they rang the white bell on the black fence and we responded.

From 2009 until now, no Com Ed employee made the effort to ring the bell. In my conversations with the employees who did come over the last two months, they explained that most employees just walk by our gate without making any attempt to gain entry. Each one also said that it was his "first time" coming to read the meter on this street.

We also learned that a check of our Com Ed file reveals that our phone number is listed for use to gain entry. When we asked for the dates when attempts had been made to reach us by phone over the last two years, no dates could be sited.

Given the method of operation chosen by Com Ed, since 2009 we have been denied the potential to know our true usage level for each month during the years 2009, 2010 and 2011. Com Ed does not know. Neither of us knows how much was consumed in the year 2009, compared to how much was consumed in the year 2010, compared to how much was consumed for six months in 2011. We are all aware that usage varies by season. Also lifestyle changes can affect the usage levels.

**Bottom line, no real effort was made to read our meter for more than 24 months. When it was finally read, we were told it was our fault and told to pay a huge bill based upon estimates and projections.**

Although we have asked for help, and received pages of estimated bills and reversed bills we have not been able to decipher how the final number was developed. The methodology for developing a compromise solution has not been made clear to us.

We were told that we could pay the amount developed by this unclear methodology over a 12 month period. We were astonished to hear that Com Ed allowed a problem to fester for more than 26 months and wanted us to clean it up in 12 months.

We have just concluded another conversation with Jimmie Cartwright. We again tried to discuss with her the hardship imposed upon us by the failure of Com Ed. Com Ed, through its failure to read our meter over 24 months, denied us the possibility of making informed decisions and to reduce our bill. We wanted to know whether a payment plan could take place over more than 12 months. We wanted to know whether the billing amount could be reduced as a compromise given the failure of Com Ed to attempt to read our meter in a 24 month period. We asked whether we could speak with a higher level of Com Ed Management to discuss this matter.

She told us that she had the authority to modify the total amount due and to modify the time period of a payment plan. She said that she was the ultimate authority for us to talk to within Com Ed and she would not make any modifications.

We asked for the name of her department. She said she was in Customer Relations. We asked for her manager and she refused to allow us to speak or contact her manager.

She told us to go back to whatever group or organization we contacted to find another way to deal with Com Ed. She told us that we have to use these external sources to work out a solution with Com Ed.

When we attempt to talk to Customer Relations, they answer each of our questions with a statement that contains a review of the fact that they finally mailed us a bill based upon a real reading, and that they are within their right to do as they have done. It was almost impossible to get an answer given the constant repetition of those two points. We were talked over and had great difficulty getting the opportunity to have our questions heard.

Due to your failure to provide us with accurate costs, we were denied the opportunity to reduce usage through any number of methods. We are asking that you waive any charges above what we paid (which was the amount you billed) for during the period from June 4, 2010 through June 7, 2011.

Sincerely,

Serethea Matthews Reid

Ron Reid

3. Provide the name and addresses of all persons who have knowledge of the facts alleged in the complaint.

Serethea Matthews  
5927 W. Washington Blvd  
Chicago, IL 60644

Ron Reid  
5927 W. Washington Blvd  
Chicago, IL 60644

Bruce Wilson, SVP  
Exelon  
Deputy General Counsel  
10 S. Dearborn  
Chicago, IL 60603

Jimmie Cartwright  
Com Ed  
1919 Swift Drive  
Oak Brook, IL 60523

Kristin Munsch  
Citizens Utility Board  
309 W. Washington  
Chicago, IL 60606

*Serethea Matthews*

4. For the period of 2009 to June 2012 provide a copy of all payments and bills made by the Complainant to the Respondent

No bills were made by the Complainant to the Respondent. Payments were made.

METHOD	PAYMENT	
	2012	
	559 \$	300.00
	580 \$	240.00
	627 \$	200.00
	662 \$	180.00
	685 \$	180.00
	721 \$	165.00
	756 \$	191.00
	2011	
	402 \$	35.00
	349 \$	107.00
	425 \$	25.00
	446 \$	26.00
	499 \$	475.00
	523 \$	262.00
	582 \$	200.00
	2010	
	191 \$	66.00
	2782 \$	61.00
	2811 \$	58.00
	\$	58.00
	2848 \$	50.00
	2859 \$	85.00
	2871 \$	152.00
online	\$	52.00
	2919 \$	70.00
	261 \$	21.00
	2009	
	2611 \$	77.00
ONLINE	\$	52.00
	\$	45.00
	2657 \$	65.00
	\$	201.00
	117 \$	50.00
	125 \$	53.00

6. Provide a calculation of what the Complainant believes it should be credited by the Respondent for electric service

We are requesting that any charges that exceeded what was paid over the 24 months alleged to be estimated bills prior to July 2011 be waived.

We request, additionally, that we should not suffer damages due to lost opportunity to take informed conservation action. We should not suffer punitive monetary actions due to the Com Ed failure to act in a responsible fashion.

We request punitive compensation from Com Ed for lost opportunity to effectively know and thereby reduce energy costs during that 24 month period, which affected purchase decisions with long term consequences.

Ronald Reid

Page 1 of 1

Name SERETHEA MATTHEWS  
 Service Location 5927 W WASHINGTON BLVD CHICAGO  
 Phone Number 773-667-6247  
 Account Number 5727497033

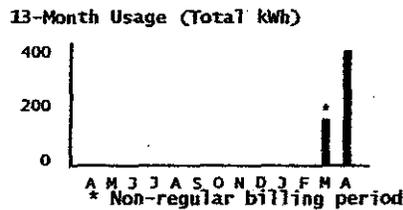
# 2611

Issue Date April 08, 2009

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Diff	Mult x	U
					Previous	Present			
	04/07	999662738	General Service	Tot kWh	44491 EST	44865 EST	374	1	

Current Period	Residential - Single	Service from	03/09/2009	to	04/07/2009	- 29
	Customer Charge				\$8.23	
	Standard Metering Charge				2.24	
	Distribution Facilities Charge	374 kWh X	0.02407		9.00	
	Transmission Services Charge	374 kWh X	0.00829		3.10	
	Electricity Supply Charge	374 kWh X	0.07395		27.66	
	Purchased Electricity Adjustment				0.22	
	Gen Assembly Rate Relief Credit	374 kWh X	-0.00261		-0.98	
	Environmental Cost Recovery Adj	374 kWh X	0.00015		0.06	
	Energy Efficiency Programs	374 kWh X	0.00053		0.20	
	Franchise Cost				1.98	
	State Tax				1.23	
	Municipal Tax				2.35	
	<b>Total current charges</b>				<b>\$55.29</b>	
Other Charges	Charges from previous bill				\$21.46	
	<b>Total other charges</b>				<b>\$21.46</b>	
	<b>Total amount due</b>				<b>\$76.75</b>	

Your Usage Profile



Month Billed	Total Demand	Avg Daily kWh	Avg Daily Temp
Current Month	0.0	12.9	41
Last Month	0.0	15.0	34
Last Year	0.0	0.0	0

Omit previous balance if paid. Unpaid previous balances are subject to late charges. It's easy saving green with Smart Ideas Central Air Conditioning Cycling! Help the environment and save up to \$40 on your summer electric bills - visit [www.ComEd.com/ACcycling](http://www.ComEd.com/ACcycling) or call (888) 806-2273.

When paying in person, please bring the entire bill.

Page 1 of 1

Name SERETHEA MATTHEWS  
 Service Location 5927 W WASHINGTON BLVD CHICAGO  
 Phone Number 773-667-6247  
 Account Number 5727497033

*Work # 2637*

Issue Date June 08, 2009

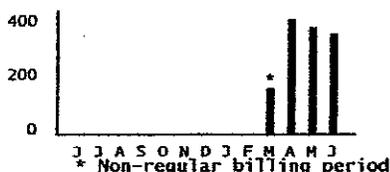
Meter Information	Read	Meter	Load	Reading	Meter Reading		Diff	Mult x	Usage
	Date	Number	Type	Type	Previous	Present			
	06/05	999662738	General Service	Tot kWh	45213 EST	45541 EST	328	1	32

Current Period	Residential - Single		Service from 05/06/2009 to 06/05/2009 - 30 Day	
	Customer Charge			\$8.23
	Standard Metering Charge			2.24
	Distribution Facilities Charge	328 kWh X	0.02407	7.89
	Transmission Services Charge	328 kWh X	0.00602	1.97
	Electricity Supply Charge	328 kWh X	0.06589	21.61
	Purchased Electricity Adjustment			0.82
	Gen Assembly Rate Relief Credit	328 kWh X	-0.00261	-0.86
	Environmental Cost Recovery Adj	328 kWh X	0.00015	0.05
	Energy Efficiency Programs	328 kWh X	0.00089	0.29
	Franchise Cost			1.74
	State Tax			1.08
	Municipal Tax			2.06
	<b>Total current charges</b>			<b>\$47.12</b>

Other Charges	Thank you for your payment of \$52.00			
	Overpayment			\$-0.67
	Transfer			\$-2.22
	<b>Total other charges</b>			<b>\$-2.89</b>
	<b>Total amount due</b>			<b>\$44.23</b>

Your Usage Profile

13-Month Usage (Total kWh)



Month Billed	Total Demand	Avg Daily kWh	Avg Daily Temp
Current Month	0.0	10.9	60
Last Month	0.0	12.0	51
Last Year	0.0	0.0	0

Past due balances are subject to late charges. Is your home's central air system worn down? Find a Smart Ideas independent participating contractor to tune it up or replace it. Visit [www.ComEd.com/CentralAC](http://www.ComEd.com/CentralAC).

When paying in person, please bring the entire bill.

Page 1 of 1

Name SERETHEA MATTHEWS  
 Service Location 5927 W WASHINGTON BLVD CHICAGO  
 Phone Number 773-667-6247  
 Account Number 5727497033

# 2657

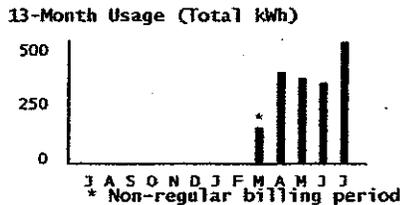
Issue Date July 08, 2009

Meter Information	Read	Meter	Load	Reading	Meter Reading		Diff	Mult x	Usage
	Date	Number	Type	Type	Previous	Present			
	07/07	999662738	General Service	Tot kWh	45541 EST	46034 EST	493	1	49

Current Period	Residential - Single		Service from 06/05/2009 to 07/07/2009 - 32 Day	
	Customer Charge			\$8.23
	Standard Metering Charge			2.24
	Distribution Facilities Charge	493 kWh X	0.02407	11.87
	Transmission Services Charge	493 kWh X	0.00602	2.97
	Electricity Supply Charge	493 kWh X	0.06589	32.48
	Purchased Electricity Adjustment			0.54
	Environmental Cost Recovery Adj	493 kWh X	0.00015	0.07
	Energy Efficiency Programs	493 kWh X	0.00089	0.44
	Franchise Cost			2.61
	State Tax			1.63
	Municipal Tax			3.10
	<b>Total current charges</b>			<b>\$66.18</b>

Other Charges	Thank you for your payment of \$45.00 Overpayment	
		\$-0.77
	<b>Total other charges</b>	<b>\$-0.77</b>
	<b>Total amount due</b>	<b>\$65.41</b>

Your Usage Profile



Month Billed	Total Demand	Avg Daily kWh	Avg Daily Temp
Current Month	0.0	15.4	69
Last Month	0.0	10.9	60
Last Year	0.0	0.0	0

Past due balances are subject to late charges. Is your home's central air on its last legs? Look for a Smart Ideas participating independent contractor to tune it up or install a higher efficiency model. Visit [www.ComEd.com/CentralAC](http://www.ComEd.com/CentralAC) for more info. Sign up for ComEd's free outage alert pilot to get text messages when your power is out, and updates until power is restored. Visit [www.ComEd.com](http://www.ComEd.com).

When paying in person, please bring the entire bill.

Page 1 of 1

Name SERETHEA MATTHEWS
Service Location 5927 W WASHINGTON BLVD CHICAGO
Phone Number 773-667-6247
Account Number 5727497033

Issue Date September 04, 2009

Table with columns: Meter Information, Read Date, Meter Number, Load Type, Reading Type, Meter Reading Previous, Meter Reading Present, Diff, Mult x, Usage.

Table with columns: Current Period, Other Charges, Total amount due. Rows include Residential - Single, Customer Charge, Standard Metering Charge, Distribution Facilities Charge, etc.

Your Usage Profile

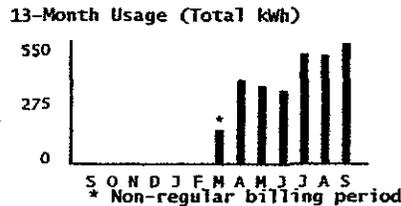


Table with columns: Month Billed, Total Demand, Avg Daily kWh, Avg Daily Temp. Rows: Current Month, Last Month, Last Year.

Omit previous balance if paid. Unpaid previous balances are subject to late charges. Save money, lower your carbon footprint, discover energy-saving tips, tools and more! Learn about ComEd's Smart Ideas program at www.ComEd.com!

When paying in person, please bring the entire bill.

Return only this portion with your check made payable to ComEd. Please write your account number on your check.



An Exelon Company

Check here to pledge a donation to Power Up fund and complete form on reverse side.

To pay by phone call 1-800-588-9477. A convenience fee will apply.

57274 9703 30000 0000

14198 1 AV 0.335 8968/014198/009248 036 01 GX99TD

134578 09052009

Account Number 5727497033

Payment Receipt Sta

SERETHEA MATTHEWS
5927 W WASHINGTON BLVD
CHICAGO, IL 60644-2845



Payment Amount box

Please pay this amount by 09/29/2009 \$138.55

00000073220000006436



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

572749703300001385592720138550

Page 1 of 1

Name SERETHEA MATTHEWS  
 Service Location 5927 W WASHINGTON BLVD CHICAGO  
 Phone Number 773-667-6247  
 Account Number 5727497033

#117

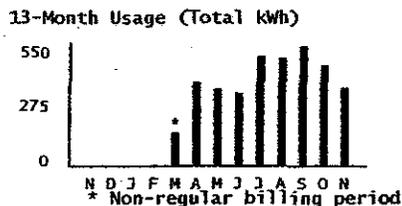
Issue Date November 04, 2009

Meter Information	Read	Meter	Load	Reading	Meter Reading		Diff	Mult x	Usag
	Date	Number	Type	Type	Previous	Present			
	11/03	999662738	General Service	Tot kWh	47503 EST	47854 EST	351	1	3

Current Period	Residential - Single		Service from 10/05/2009 to 11/03/2009 - 29 Da	
	Customer Charge			\$8.31
	Standard Metering Charge			2.24
	Distribution Facilities Charge	351 kWh X	0.02407	8.45
	Transmission Services Charge	351 kWh X	0.00602	2.11
	Electricity Supply Charge	351 kWh X	0.06435	22.59
	Purchased Electricity Adjustment			1.76
	Environmental Cost Recovery Adj	351 kWh X	-0.00010	-0.04
	Energy Efficiency Programs	351 kWh X	0.00089	0.31
	Franchise Cost			1.86
	State Tax			1.16
	Municipal Tax			2.20
	<b>Total current charges</b>			<b>\$50.95</b>

Other Charges	Thank you for your payment of \$201.00	
	Overpayment	\$-0.73
	<b>Total other charges</b>	<b>\$-0.73</b>
	<b>Total amount due</b>	<b>\$50.22</b>

Your Usage Profile



Month Billed	Total Demand	Avg Daily kWh	Avg Daily Temp
Current Month	0.0	12.1	49
Last Month	0.0	14.1	64
Last Year	0.0	0.0	0

Past due balances are subject to late charges. Get billed for the electricity you consume based on hourly wholesale market prices. The more you avoid using electricity when prices are high, the more you could potentially save! Learn about Real-Time Pricing! Find out if RRTP is right for you. Visit [www.TheWattSpot.com](http://www.TheWattSpot.com) or call (877) WattSpot.

When paying in person, please bring the entire bill.

Page 1 of 1

Name SERETHEA MATTHEWS  
 Service Location 5927 W WASHINGTON BLVD CHICAGO  
 Phone Number 773-667-6247  
 Account Number 5727497033

#128

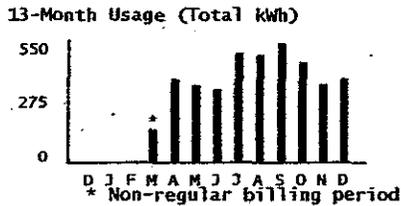
Issue Date December 07, 2009

Meter Information	Read	Meter	Load	Reading	Meter Reading		Diff	Mult x	Usage
	Date	Number	Type	Type	Previous	Present			
	12/04	999662738	General Service	Tot kWh	47854 EST	48233 EST	379	1	379

Current Period	Residential - Single		Service from 11/03/2009 to 12/04/2009 - 31 Days	
	Customer Charge			\$8.31
	Standard Metering Charge			2.24
	Distribution Facilities Charge	379 kWh X	0.02407	9.12
	Transmission Services Charge	379 kWh X	0.00602	2.28
	Electricity Supply Charge	379 kWh X	0.06435	24.39
	Purchased Electricity Adjustment			0.30
	Environmental Cost Recovery Adj	379 kWh X	-0.00010	-0.04
	Energy Efficiency Programs	379 kWh X	0.00089	0.34
	Franchise Cost			2.01
	State Tax			1.25
	Municipal Tax			2.38
	<b>Total current charges</b>			<b>\$52.58</b>

Other Charges:	Thank you for your payment of \$50.02	
	Charges from previous bill	\$0.20
	<b>Total other charges</b>	<b>\$0.20</b>
	<b>Total amount due</b>	<b>\$52.78</b>

Your Usage Profile



Month Billed	Total Demand	Avg Daily kWh	Avg Daily Temp
Current Month	0.0	12.2	45
Last Month	0.0	12.1	49
Last Year	0.0	0.0	0

Omit previous balance if paid. Unpaid previous balances are subject to late charges. Trade in your old, incandescent holiday light strands for long-lasting, durable LED holiday lights! Special discounts available NOW at ComEd's online energy store. Visit us at [www.ComEd.com](http://www.ComEd.com).

When paying in person, please bring the entire bill.



An Exelon Company

#349

Page 1 of 2

Bill Summary	
Previous Balance	\$61
Total Payments	\$0
<b>Amount Due on March 2, 2011</b>	<b>\$101</b>

**Account Number 5727497033**  
 Name SERETHEA MATTHEWS  
 Service Location 5927 W WASHINGTON BLVD  
 CHICAGO  
 Phone Number 773-667-6247

Issue Date February 8, 2011

www.comed.com

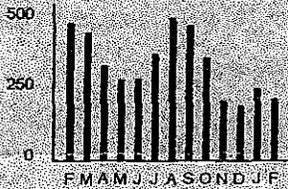
Customer Service / Power Outage

English  
 1-800-EDISON1 (1-800-334-7661)

Español  
 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired  
 1-800-572-5789 (TTY)

Your Usage Profile  
 13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Feb-10	439
Mar-10	413
Apr-10	305
May-10	259
Jun-10	263
Jul-10	345
Aug-10	456
Sep-10	433
Oct-10	330
Nov-10	191
Dec-10	176
Jan-11	230
Feb-11	199

Average Daily

Month Billed	kWh	Temp
Last Year	15.1	25
Last Month	6.8	24
Current Month	6.2	22

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage	
2/7	999662738	General Service	Total kWh	52559 Estimate	52758 Estimate	199	1		

Service from 1/6/2011 to 2/7/2011 - 32 Days

Residential - Sir

Electricity Supply Services

Electricity Supply Charge	199 kWh	X	0.07600	1
Transmission Services Charge	199 kWh	X	0.00725	
Purchased Electricity Adjustment				

Delivery Services - ComEd

Customer Charge				
Standard Metering Charge				
Distribution Facilities Charge	199 kWh	X	0.02437	

Taxes and Other

Smart Meter Program				
Environmental Cost Recovery Adj	199 kWh	X	0.00019	
Energy Efficiency Programs	199 kWh	X	0.00156	
Franchise Cost				
State Tax				
Municipal Tax				

**Total Current Charges**

**\$35.**

(continued on next page)



An Exelon Company

#482

Page 1 of 2

Bill Summary	
Previous Balance	\$106.
Total Payments - Thank You	\$107.
<b>Amount Due on April 5, 2011</b>	<b>\$31.</b>

www.comed.com

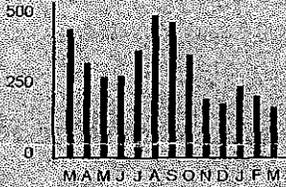
Customer Service / Power Outage

English  
1-800-EDISON1 (1-800-334-7661)

Espanol  
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired  
1-800-572-5789 (TTY)

Your Usage Profile  
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Mar-10	413
Apr-10	305
May-10	259
Jun-10	263
Jul-10	345
Aug-10	456
Sep-10	433
Oct-10	330
Nov-10	191
Dec-10	176
Jan-11	230
Feb-11	199
Mar-11	164

Average Daily

Month Billed	kWh	Temp
Last Year	13.3	29
Last Month	6.2	22
<b>Current Month</b>	<b>5.7</b>	<b>31</b>

Account Number 5727497033

Name SERETHEA MATTHEWS  
Service Location 5927 W WASHINGTON BLVD CHICAGO  
Phone Number 773-667-6247

Issue Date March 14, 2011

Meter Information						
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference
3/8	999662738	General Service	Total kWh	52758 Estimate	52922 Estimate	164

Service from 2/7/2011 to 3/8/2011 - 29 Days

Residential - Sing

Electricity Supply Services

\$14.

Electricity Supply Charge	164 kWh	X	0.07600	12
Transmission Services Charge	164 kWh	X	0.00725	1
Purchased Electricity Adjustment				0

Delivery Services - ComEd

\$14.

Customer Charge				8
Standard Metering Charge				2
Distribution Facilities Charge	164 kWh	X	0.02437	4

Taxes and Other

\$2.

Smart Meter Program				0
Environmental Cost Recovery Adj	164 kWh	X	0.00019	0
Energy Efficiency Programs	164 kWh	X	0.00156	0
Franchise Cost				0
State Tax				0
Municipal Tax				1

Total Current Charges

\$32.0

(continued on next page)

Page 1 of 1

Name SERETHEA MATTHEWS  
Service Location 5927 W WASHINGTON BLVD CHICAGO  
Phone Number 773-667-6247  
Account Number 5727497033

*Wm*  
**2782**

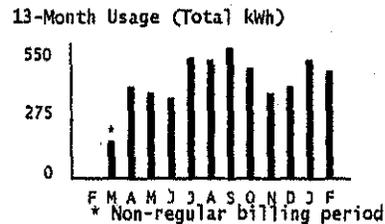
Issue Date February 08, 2010

Meter Information	Read Date	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Diff	Mult x	Usage
	02/05	999662738	General Service	Tot kWh	48719 EST	49158 EST	439	1	439

Current Period	Residential - Single	Service from	01/07/2010 to	02/05/2010 - 29 Days
	Customer Charge			\$8.31
	Standard Metering Charge			2.24
	Distribution Facilities Charge	439 kWh X	0.02407	10.57
	Transmission Services Charge	439 kWh X	0.00602	2.64
	Electricity Supply Charge	439 kWh X	0.06435	28.25
	Purchased Electricity Adjustment			2.20
	Environmental Cost Recovery Adj	439 kWh X	0.00021	0.09
	Energy Efficiency Programs	439 kWh X	0.00089	0.39
	Smart Meter Program			0.09
	Franchise Cost			2.33
	State Tax			1.45
	Municipal Tax			2.76
	<b>Total current charges</b>			<b>\$61.32</b>

Other Charges	Amount
Thank you for your payment of \$66.00 Overpayment	\$-0.90
<b>Total other charges</b>	<b>\$-0.90</b>
<b>Total amount due</b>	<b>\$60.42</b>

Your Usage Profile



Month Billed	Total Demand	Avg Daily kWh	Avg Daily Temp
Current Month	0.0	15.1	25
Last Month	0.0	14.3	24
Last Year	0.0	0.0	0

Past due balances are subject to late charges. Smart Meter Program: ICC-approved pilot to evaluate smart meter technology. To learn more, visit [www.ComEd.com/smartmeter](http://www.ComEd.com/smartmeter).

When paying in person, please bring the entire bill.



An Exelon Company

www.comed.com

USEFUL TELEPHONE NUMBERS

Hearing/Speech Impaired: 1-800-572-5789 (TTY)

Customer Service: 1-800-Edison-1 (1-800-334-7661)

Page 1 of 1

Name SERETHEA MATTHEWS
Service Location 5927 W WASHINGTON BLVD CHICAGO
Phone Number 773-667-6247
Account Number 5727497033

# 2811

WASH

Issue Date March 09, 2010

Table with columns: Meter Information, Read Date, Meter Number, Load Type, Reading Type, Meter Reading (Previous/Present), Diff, Mult x, Usage.

Table with columns: Current Period, Residential - Single, Service from, Customer Charge, Standard Metering Charge, Distribution Facilities Charge, Transmission Services Charge, Electricity Supply Charge, Purchased Electricity Adjustment, Environmental Cost Recovery Adj, Energy Efficiency Programs, Smart Meter Program, Franchise Cost, State Tax, Municipal Tax, Total current charges, Other Charges, Thank you for your payment of \$61.00, Overpayment, Total other charges, Total amount due.

Your Usage Profile

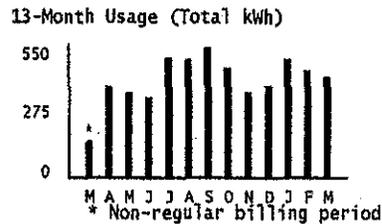


Table with columns: Month Billed, Total Demand, Avg Daily kWh, Avg Daily Temp. Rows: Current Month, Last Month, Last Year.

Past due balances are subject to late charges. Make certain your Central AC is ready for Summer. Have a Smart Ideas Central Air Conditioning Efficiency Services participating contractor tune it up. Visit www.ComEd.com/CentralAC for more info.

When paying in person, please bring the entire bill.



An Exelon Company

# 2848

20

Page 1 of 2

Account Number 5727497033

Name SERETHEA MATTHEWS
Service Location 5927 W WASHINGTON BLVD CHICAGO
Phone Number 773-667-8247

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$57.74), Total Payments - Thank You (\$58.00), Amount Due on April 29, 2010 (\$44.90).

Issue Date April 7, 2010

www.comed.com

Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7681)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)

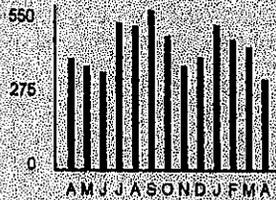


Table with 2 columns: Month, kWh. Lists usage from Apr-09 (374) to Apr-10 (305).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Rows for Last Year, Last Month, Current Month.

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 3/8/2010 to 4/6/2010 - 29 Days

Residential - Single

Electricity Supply Services table with columns: Description, kWh, Multiplier, Rate, Amount. Total: \$22.13.

Delivery Services - ComEd table with columns: Description, Amount. Total: \$18.07.

Taxes and Other table with columns: Description, Amount. Total: \$4.96.

Total Current Charges \$45.16

(continued on next page)



An Exelon Company

# 2859

Page 1 of 2

**Account Number 5727497033**

Name SERETHEA MATTHEWS  
 Service Location 5927 W WASHINGTON BLVD  
 CHICAGO  
 Phone Number 773-687-8247

Bill Summary	
Previous Balance	\$44.90
Total Payments	\$0.00
<b>Amount Due on May 28, 2010</b>	<b>\$85.17</b>

Issue Date May 6, 2010

www.comed.com

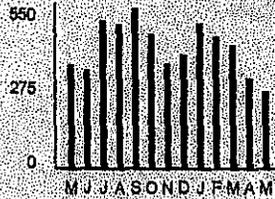
Customer Service / Power Outage

English  
 1-800-EDISON1 (1-800-334-7661)

Español  
 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired  
 1-800-572-5789 (TTY)

Your Usage Profile  
 13-Month Usage (Total kWh)



Electric Usage

Month	kWh
May-09	348
Jun-09	328
Jul-09	493
Aug-09	483
Sep-09	536
Oct-09	450
Nov-09	351
Dec-09	379
Jan-10	486
Feb-10	439
Mar-10	413
Apr-10	305
May-10	259

Average Daily

Month Billed	kWh	Temp
Last Year	12.0	61
Last Month	10.5	47
Current Month	8.9	55

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
5/5	999662738	General Service	Total kWh	49876 Estimate	50135 Estimate	259	1	259

Service from 4/6/2010 to 5/5/2010 - 29 Days

Residential - Single

**Electricity Supply Services \$19.10**

Electricity Supply Charge	259 kWh	X	0.06480	16.78
Transmission Services Charge	259 kWh	X	0.00606	1.57
Purchased Electricity Adjustment				0.75

**Delivery Services - ComEd \$16.95**

Customer Charge				8.39
Standard Metering Charge				2.26
Distribution Facilities Charge	259 kWh	X	0.02433	6.30

**Taxes and Other \$4.22**

Smart Meter Program				0.09
Environmental Cost Recovery Adj	259 kWh	X	0.00020	0.05
Energy Efficiency Programs	259 kWh	X	0.00088	0.23
Franchise Cost				1.37
State Tax				0.85
Municipal Tax				1.63

**Total Current Charges \$40.27**

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Account Number 5727497033

Name SERETHEA MATTHEWS
Service Location 5927 W WASHINGTON BLVD CHICAGO
Phone Number 773-667-6247

Issue Date July 6, 2011

Table with 2 columns: Description, Amount. Includes Previous Balance (\$3,168.38), Total Payments (\$0.00), Amount Due on July 28, 2011 (\$3,435.09).

www.comed.com

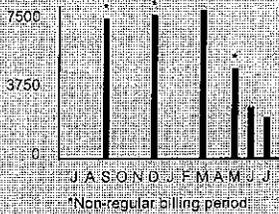
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Espanol
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Shows usage from Sep-10 to Jul-11, with a significant spike in March 2011.

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Shows average daily usage and temperature for Last Year, Last Month, and Current Month.

Service from 6/7/2011 to 7/6/2011 - 29 Days

Residential - Single

Electricity Supply Services

\$172.89

Table with 4 columns: Description, kWh, Multiplier, Amount. Includes Electricity Supply Charge, Transmission Services Charge, and Purchased Electricity Adjustment.

Delivery Services - ComEd

\$59.74

Table with 4 columns: Description, kWh, Multiplier, Amount. Includes Customer Charge, Standard Metering Charge, Distribution Facilities Charge, and IL Electricity Distribution Charge.

Taxes and Other

\$34.08

Table with 4 columns: Description, kWh, Multiplier, Amount. Includes Smart Meter Program, Environmental Cost Recovery Adj, Energy Efficiency Programs, Franchise Cost, State Tax, and Municipal Tax.

Total Current Charges

\$266.71

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Return only this portion with your check made payable to ComEd. Please write your account number on your check.



An Exelon Company

16504 1 AV 0.337 6911/016504/013931 064 01 GXCT70 1235678 07072011
SERETHEA MATTHEWS
5927 W WASHINGTON BLVD
CHICAGO, IL 60644-2845



To pay by phone call 1-800-588-9477.
A convenience fee will apply.

57274 9703 30000 0000

Account Number
5727497033

Payment Amount box

Please pay this amount by 7/28/2011 \$3,435.09



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

00000266710000316838

572749703300034350912093435098

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**Miscellaneous**

**\$3,168.38**

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Charges from previous bill

3,168.38

**Total Amount Due**

**\$3,435.09**

**Message Center**

**ComEd**

- Need a tune-up of your AC system or help with a new install? Visit [ComEd.com/CentralAC](http://ComEd.com/CentralAC) or call 888-806-2273 for a Central Air Conditioning Efficiency Services participating contractor in your area. Get \$35 for recycling your old, working second refrigerator or freezer. Need help understanding your bill line item definitions? Please visit us at [ComEd.com](http://ComEd.com)



· 30% total recycled fiber

· CME906R 03/10

· When you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.