

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:  
Case: 12-0571

ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

MARK R. CHAPAS

Against (Utility name):

COMMONWEALTH EDISON COMPANY

As to (Reason for complaint)

Refusal of meter test to be done after  
fire damage in beginning of July occurred when they  
fell on meter. I believe meter not to be accurate  
thus making my bill in error and not accurate.

in Plainfield Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

21038 W 127th ST Plainfield IL 60585

The service address that I am complaining about is

NS 127th ST & W T-55 DODAGE TWP

My home telephone is

(708) 244-5302

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 244-5302

My e-mail address is \_\_\_\_\_

I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company)

COMMONWEALTH Edison Company

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL ADM Part 280.50

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. I was misled by customer relations Lisa Leitch - she led me to believe a meter test was to be done - which in fact it was not.
2. After a storm in July, there was property damage which affected my meter, Com Ed refused to do a meter test, instead sent someone out to check lines from house to street.
3. I believe meter is not working properly and my bill to be in error.

Please clearly state what you want the Commission to do in this case: - Get me a meter test and the results so bill can be made accurate, and resolution obtained.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Oct 15 2012  
(Month, day, year)

Complainant's Signature: Mark R. Chapas

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

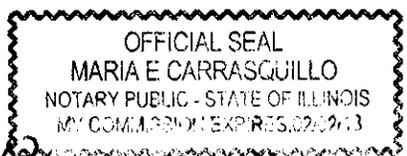
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Mark R. Chapas, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mark R. Chapas  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 15 - OCTOBER 2012

Maria E. Carrasquillo  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.