

For Commission Use Only:
Case: 12-0529

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Mr. James & Mrs. Linda Darn

Against (Utility name): Exelon Corp / Commonwealth Edison Co.

As to (Reason for complaint) Double and over billing for electrical service to 3640 Moffett Rd, Rockton, Ill. 61072 -

CLERK'S OFFICE
SEP 19 1 P 1:34
ILLINOIS COMMERCE COMMISSION

in Rockton, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 3640 Moffett Rd, Rockton, Ill. 61072

The service address that I am complaining about is Same

My home telephone is [815] 543-8515

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] Same #

My e-mail address is N/A I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Utility tariffs and billing procedures.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. ON 12, 09, 08 - Billing began getting posted in correctly which resulted in unusually high bills - 393.09 - They started adding back in previous bills.
2. This has also caused this procedure to continue for the next 4 years.

Please clearly state what you want the Commission to do in this case:

and they need to correct the 4 years of billing and compensate for harassment and time.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9-07-12
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

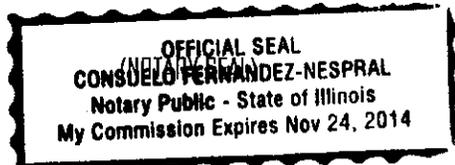
A notary public must witness the completion of this part of the form.

I, [Signature], Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) September, 11, 2012.

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

To Whom, it may concern,

In 2008 I called Com-Ed billing to set up a payment plan to average out our bills for the year. We would not experience extremely high bills in the summer because they would be averaged out over the whole year. That's when the trouble started. There seemed to be large amounts added into our billing.

In 2009 in the winter our bills were over \$400.00 and we do not have electric heat. We use propane. We are a customer of Ferrell Gas. We began calling about the bill and the Electric Co. started sending out technicians. They said it was the meter. They replaced it. Then they said it was the transformer. We have our own because we are so far off the road.

They have replaced the transformer.
That is all good. But they
need to fix the billing also.

That is my complaint. I want
my billing corrected from 2008
thru 2012.

Thank You

Mrs Linda Dunn

P.S. The copy store lost some
billing from 2010, however
it is still in the computer
print-out from Com-Ed.