

Sheriff's Office, County of Clay
AFFIDAVIT OF SERVICE

CASE # 09-CH-15 CASE SEQUENCE 7215
FILED DATE 0/00/00 RECEIVED DATE 9/14/09 DIE DATE 0/00/00

DEFENDANT/WITNESS WABASH TELEPHONE COOP
PRIMARY ADDRESS: ALTERNATE/EMPLOYER ADDRESS:

LOUISVILLE, IL 62858
(618) 665-3311

VALENTINE, MIKE
ALBION, IL 62806

PLAINTIFF COUNTY OF EDWARDS

PAPERS SERVED:

(A) I CERTIFY THAT I SERVED THE ABOVE PAPERS ON THE DEFENDANT AS FOLLOWS:

- 1 PERSONAL SERVICE: BY LEAVING A COPY OF THE ABOVE PAPERS WITH THE NAMED DEFENDANT PERSONALLY.
- 2 SUBSTITUTE SERVICE: BY LEAVING A COPY OF THE ABOVE PAPERS AT THE ABOVE ABODE WITH SOME PERSON OF THE FAMILY, OF THE AGE OF 13 YEARS OR UPWARDS, AND INFORMING THAT PERSON OF THE CONTENTS THEREOF. ALSO, A COPY OF THE ABOVE PAPERS WAS MAILED TO THE DEFENDANT AT THE ABOVE ADDRESS.
- X 3 SERVICE ON: CORPORATION COMPANY BUSINESS PARTNERSHIP BY LEAVING A COPY OF THE ABOVE PAPERS (OR INTERROGATORIES) WITH THE REGISTERED AGENT, AUTHORIZED PERSON OR PARTNER OF THE DEFENDANT.

(B) JAMES C. SULSBERGER, SHERIFF  DEPUTY

NAME OF DEFENDANT/WITNESS - WABASH TELEPHONE COOP
SEX RACE DOB

PERSON SERVED FOR DEFENDANT/WITNESS Darrin Alleberry
RELATIONSHIP TO DEFENDANT/WITNESS Plant Superintendent
ADDRESS SERVED ~~Plant Superintendent~~ 210 S. Church Louisville, FL
TOWNSHIP SERVED Louisville
THIS 15th DAY OF September, 2009 TIME 9:50 (AM/PM)

ADDITIONAL REMARKS _____

REASON NOT SERVED:	ATTEMPTED SERVICES	SHERIFFS FEES:
	DATE TIME	SERVICE
MOVED	____/____/____ : ____ AM/PM	<u>20.00</u>
WRONG ADDRESS	____/____/____ : ____ AM/PM	<u>1.00</u>
RETURNED BY ATTY	____/____/____ : ____ AM/PM	<u>9.00</u>
OTHER REASONS	____/____/____ : ____ AM/PM	
	____/____/____ : ____ AM/PM	ATTEMPT(S)
	____/____/____ : ____ AM/PM	TOTAL <u>30.00</u>

IN THE CIRCUIT COURT OF THE 2nd JUDICIAL CIRCUIT
Edwards COUNTY, ILLINOIS

County of Edwards and the
Edwards County Emergency Telephone
Systems Board

v.
Verizon North, Inc., Wabash Telephone
Coop., and Big River (New Wave)
Telephone Company

090115-1.6.1 09/17/09 14:51
REF CASE # 09CH000015
REF SHERIFF # 34737
CASE NO. 09CH15
TOTAL 0.00
FEE WAIVED
CASHIER: NICOLE

SERVE
To the defendant

Copy System Right for SUMMONS
Verizon North, INC. 208 S. LaSalle St., Suite 814
Chicago IL 60604

YOU ARE SUMMONED and required to file an answer in this case, or otherwise file your appearance,
in the office of the clerk of this court 50 E MAIN ST, ALBION IL 62806,
(Insert name of building, room number, address, including city)

Illinois, within 30 days after service of this summons, not counting the day of service. IF YOU FAIL TO
DO SO, A JUDGMENT OR DECREE BY DEFAULT MAY BE TAKEN AGAINST YOU FOR THE
RELIEF ASKED IN THE COMPLAINT.

To the officer:

This summons must be returned by the officer or other persons to whom it was given for service, with indorsement
of service and fees, if any, immediately after service. If service cannot be made, this summons shall be returned so indorsed.
This summons may not be served later than 30 days after its date.



WITNESS, Sept 11, 2009
[Signature]
Clerk of court

Associate Circuit Clerk--Deputy

Name Mike Valentine
Attorney for
Address 50 E Main St
City Albion IL 62806
Telephone
618 445 3656

Date of service: _____, 19____.
(To be inserted by officer on copy left with defendant or other person)

SHERIFF'S NUMBER 347374-001D CASE NUMBER 09CH15

DEPUTY: STROM 10104

FILED DT 09-11-2009 RECEIVED DT 09-17-2009 DIE DT 10-02-2009 MULTIPLE SERVICE 1

DEFENDANT
VERIZON NORTH INC
208 S LA SALLE ST
CHICAGO IL. 60604
814

ATTORNEY
MIKE VALENTINE
50 E. MAIN ST
ALBION IL. 62806
618 445-3656

PLAINTIFF EDWARDS COUNTY

SERVICE INFORMATION: KL C/O C.T. CORP. R/A

FOREIGN

(A) I CERTIFY THAT I SERVED THIS SUMMONS ON THE DEFENDANT AS FOLLOWS:

-1 PERSONAL SERVICE: BY LEAVING A COPY OF THE SUMMONS AND COMPLAINT WITH THE NAMED DEFENDANT PERSONALLY.
-2 SUBSTITUTE SERVICE: BY LEAVING A COPY OF THE SUMMONS AND A COPY OF THE COMPLAINT AT THE DEFENDANT'S USUAL PLACE OF ABODE WITH SOME PERSON OF THE FAMILY OR A PERSON RESIDING THERE, OF THE AGE OF 13 YEARS OR UPWARDS, AND INFORMING THAT PERSON OF THE CONTENTS THEREOF. ALSO, A COPY OF THE SUMMONS WAS MAILED ON THE _____ DAY OF _____ 20____, IN A SEALED ENVELOPE WITH POSTAGE FULLY PREPAID, ADDRESSED TO THE DEFENDANT AT HIS OR HER USUAL PLACE OF ABODE. SAID PARTY REFUSED NAME _____
-3 SERVICE ON: CORPORATION COMPANY BUSINESS PARTNERSHIP BY LEAVING A COPY OF THE SUMMONS AND COMPLAINT (OR INTERROGATORIES) WITH THE REGISTERED AGENT, AUTHORIZED PERSON OR PARTNER OF THE DEFENDANT.
-4 CERTIFIED MAIL _____

(B) THOMAS J. DART, SHERIFF, BY: [Signature], DEPUTY 10104

1 SEX M RACE H AGE 32

2 NAME OF DEFENDANT VERIZON NORTH INC
WRIT SERVED ON To DIAG DP

THIS 22 DAY OF Sep, 2009 TIME 10:00 A.M./P.M.

ADDITIONAL REMARKS _____

THE NAMED DEFENDANT WAS NOT SERVED.

TYPE OF BLDG [Signature]

ATTEMPTED SERVICES

NEIGHBORS NAME _____

DATE TIME A.M./P.M.

ADDRESS _____

REASON NOT SERVED:

- 01 MOVED
- 02 NO CONTACT
- 03 EMPTY LOT
- 04 NOT LISTED
- 05 WRONG ADDRESS
- 06 NO SUCH ADDRESS
- 07 EMPLOYER REFUSAL
- 08 RETURNED BY ATTY
- 09 DECEASED
- 10 BLDG DEMOLISHED
- 11 NO REGISTERED AGT.
- 12 OTHER REASONS
- 13 OUT OF COUNTY

DATE	TIME	A.M./P.M.
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

IN THE CIRCUIT COURT OF THE SECOND JUDICIAL CIRCUIT
EDWARDS COUNTY, ILLINOIS

FILED

SEP 11 2009

Patricia Taylor
CIRCUIT CLERK

COUNTY OF EDWARDS AND THE)
EDWARDS COUNTY EMERGENCY)
TELEPHONE SYSTEMS BOARD,)

PLAINTIFF,)

VS.)

VERIZON NORTH, INC., WABASH)
TELEPHONE COOPERATIVE, AND)
BIG RIVER (NEW WAVE))
TELEPHONE COMPANY)

No. 2009 - CH - 15

COMPLAINT FOR PERMANENT INJUNCTION

NOW COMES the Plaintiffs, COUNTY OF EDWARDS AND THE EDWARDS
COUNTY EMERGENCY TELEPHONE SYSTEMS BOARD, by and through their attorney,
Edwards County State's Attorney Mike Valentine, and complaining against VERIZON NORTH,
INC., WABASH TELEPHONE COOPERATIVE, INC, and BIG RIVER (NEW WAVE)
TELEPHONE COMPANY ., states as follows:

1. To meet the goals of the Emergency Telephone System Act, and pursuant to 50 ILCS 750/15.4(d), Plaintiffs have requested that Defendants provide published numbers, non-published numbers, non-listed numbers, and their associated addresses ("subscriber records") so that Plaintiffs can upgrade their 911 system. The upgraded system (called and "enhanced 911 system") will display the name, address, and telephone number of the person calling 911.
2. It is the Plaintiffs' understanding that the Defendants are willing to disclose their subscriber records, but may not do so until the entry of a proper order as mandated by Section 725.400(e) of the Illinois Administrative Code. Defendants' determination not to immediately

supply Defendants' subscriber records was also based upon the provisions of the Electronic Communication Privacy Act, 18 U.S.C. 2701 et seq.

3 Defendants' subscriber records are relevant and necessary to Plaintiffs' providing accurate and timely emergency assistance and for Plaintiffs to operate their enhanced 911 system efficiently and effectively.

4. Disclosure of Defendants' subscriber records to Plaintiffs for the sole purpose of assisting it in responding to such emergency calls will serve a legitimate law enforcement and public safety purpose in accordance with the Electronic Communication Privacy Act, 18 USC 2703(d).

5. Immediate and irreparable injury will result to Plaintiffs and the residents they serve unless a permanent injunction is issued, because, in the absence of such an injunction, Defendants may not provide subscriber records, and the absence of these records substantially impedes Plaintiff's ability to provide law enforcement an emergency response, thereby increasing the risk of injury or death to such residents and increasing the risk of damage to their property.

6. Disclosure of Defendants' subscriber records to Plaintiffs for the sole purpose of assisting it in responding to emergency law enforcement, fire, and medical calls will only be under such terms and conditions as will protect the privacy of subscribers, ensure that such access does not disrupt Defendants' telephone service or place an unreasonable burden on Defendants' subscribers or services. Plaintiffs will indemnify Defendants and hold them harmless from liability arising from Plaintiffs' access to and use of Defendants' subscriber records.

7. Plaintiffs' attorney has had communications with the attorneys and/or non-attorney representatives for the Defendants wherein counsel and non-attorney representatives for the

Defendants wherein counsel and non-attorney representatives for the Defendants have indicated that they have no objection to the issuance of the attached Order.

WHEREFORE, Plaintiffs, by and through their attorney, request the following relief:

That pursuant to Section 725.400(e) of the Illinois Administrative Code, that Verizon North, Inc., Wabash Telephone Cooperative, and Big River (New Wave) Communications shall provide Plaintiffs subscriber records relating to subscribers within Plaintiff's area of responsibility, subject to the following conditions and limitations:

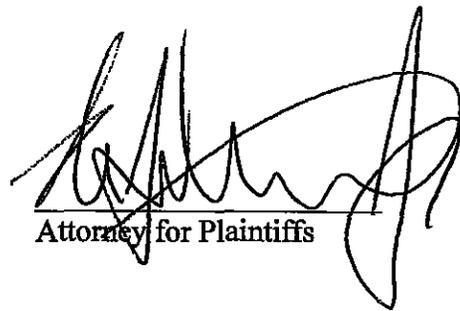
1. Defendants shall provide and Plaintiffs shall have access to Defendants' subscriber records relating to subscribers in Plaintiff's area of responsibility from and after the date of the entry of this court order as needed for error corrections to its 911 database and as needed for the provision of accurate and timely emergency services.
2. Defendants' subscriber records shall be made available only to authorized employees or agents of the Plaintiffs' 911 Coordinator and his or her designees.
3. Plaintiffs shall advise any such employee, agent, Coordinator or designee who is given access to Defendants' subscriber records of the requirements of this order and will obtain such person's agreement in writing to comply with the confidentiality provisions of this order.
4. All persons and entities obtaining access to Defendants' subscriber records shall keep all of the subscriber records (and any part of them) confidential and shall use such records for the sole purpose of ascertaining the originating telephone location and customer listings to ensure that all customers are identified with the proper addresses in the Plaintiffs' 911 system so that 911 emergency calls for assistance result in a timely and accurate law enforcement or emergency response.

5. Plaintiffs shall take all necessary steps to protect the privacy of the Defendants' subscribers. Plaintiffs shall use subscriber records for the sole purpose of assisting in responding to emergency law enforcement, fire, and medical calls. Plaintiff shall ensure that such access to and use of Defendants' subscriber records does not disrupt Defendants telephone service or place an unreasonable burden on Defendant's subscriber or services. Plaintiff shall indemnify Defendants and hold them harmless from liability arising from Plaintiffs' access to and use of Defendants' subscriber records.

6. The responsibility of Defendants is limited to the furnishing of Defendants' subscriber records as those records are kept in the course of Defendants' business. Other than ensuring that the records provided are Defendants' current business records, Defendants' shall have no responsibility to ensure its records are correct or up to date.

7. Plaintiffs' bond is waived

8. The Court retains jurisdiction of this cause to enforce this Order upon written motion with notice by any of the parties hereto.

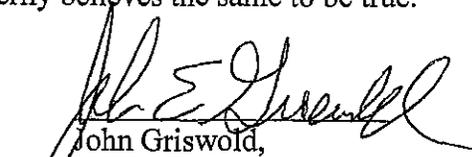


Attorney for Plaintiffs

Mike Valentine
State's Attorney of Edwards County
50 E. Main Street
Albion, IL 62806
618-445-3656

VERIFICATION

Under penalties as provided by law pursuant to Section 1-109 of the Code of Civil Procedure, the undersigned certifies that the statements set forth in this Complaint are true and correct, except as to matters therein stated to be on information and belief and as to such matters the undersigned certifies as aforesaid that he verily believes the same to be true.



John Griswold,
E-911 Coordinator and Representative of
Plaintiffs

John Griswold
E-911 Coordinator
50 E. Main, Ste. 1
Albion, IL 62806
618-445-2721

NOTICE TO DEFENDANTS

Pursuant to Rule 5 of Rules of Court of the Second Judicial Circuit, you are required to do the following:

1. **Before** your court appearance, you must file a written appearance which shall include your name, address and telephone number. You may obtain this appearance form from the Clerk of the Circuit Court. You must provide a copy to the other party or to the attorney for the party, if the other party has an attorney.
2. You must file your written appearance with the Clerk of the Circuit Court and pay any applicable filing fee unless such payment is excused by Court Order.
3. You will not be allowed to participate in the Court proceedings unless you file your written appearance.

COMMUNITIES SERVED

A list of all communities to be served by the proposed 9-1-1 System.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
City of Albion	27 West Elm Albion 62806
City of Grayville	122 S. Court Grayville 62844
Village of Browns	General Delivery Browns 62818
Village of Bone Gap	General Delivery Bone Gap 62815
Village of West Salem	106 East South Street 62476

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

NARRATIVE STATEMENT

A. PSAP LOCATIONS

Edwards County PSAP
Edwards County Sheriff Department
50 East main Street Suite One
Albion, Illinois 62806

Location in building: Located on the first floor, south west Corner of the Sheriff department offices. (Two positions) This is a block and brick structure. The entry door is electronically locked 24/7. The dispatch room is constructed with cement block walls, one electronically locked secure metal door and a bullet proof glass windows. An intercom is used to communicate with the general public. This area is not publically accessible.

B. SECURITY

Once inside the Edwards County Sheriff Department, the new PSAP is located in the secured area of the dispatch area on the east and south walls. The entry doors are secure at all times. Entry to the Dispatch area is only gained by the Telecommunicator allowing entry. The door is a 20 minute fire rated door. All other doors are metal and secure. The outside walls are of masonry and brick construction.

C. AGENCY RESPONSIBLE

PSAP

Edwards County 9-1-1

AGENCY RESPONSIBLE

Edwards County Sheriff Department

D. RADIO/TELECOMMUNICATIONS CAPABILITY

At this time we have the ability to communicate with all surrounding agencies and departments. We do paging for each department on their respective frequencies. Other agencies we utilize radio, LEADS, and telephone as needed. Our main 9-1-1 frequency is 155.550 and we will use 155.055 as a backup frequency in emergency situations.

E. 9-1-1 DISPATCHING

The County has completed readdressing using the County road grid system that was already in place and giving each structure a city number style address. Each telephone company has agreed to maintain their databases in the same number-road name combination. The actual dispatching of each call will be provided by one PSAP.

F. TERRITORY

The Enhanced 9-1-1 system covers all of Edwards County. The following towns and villages are within Edwards County. The Edwards County ETSB will not opt out any residences from within Edwards County. Edwards County also, will not opt any individuals into their system from neighboring counties.

Albion

Grayville

Browns

Bone Gap

West Salem

G. TELEPHONE COMPANIES, EXCHANGE AND PREFIXES

There are only three (3) companies in Edwards County.

Frontier 445,446,375- Albion, Browns, Bone Gap, Grayville
Wabash Telephone 442 Unincorporated N.W. Edwards County
Big River 302 Albion (through cable television service).

H. PARTICIPATING AGENCIES AGREEMENTS

Agreements have been signed for all inside and outside agencies. See exhibits 8 & 9.

I. ADJACENT AGENCIES

We have agreements with the following agencies that are adjacent to Edwards County. Their addresses are contained in exhibit 4. Agreements with adjacent agencies are in exhibits 8 & 9. Maps showing boundaries of the system, system participants and the above adjacent public agencies are located in exhibits 1 & 2.

Illinois State Police District 19
Richland County Sheriff Department
Wayne County Sheriff Department
Wabash County Sheriff Department

J. COST OF THE SYSTEM

Please see Exhibits 6 & 7

K. PUBLIC EDUCATION

At this time we are providing public education through our local news papers and radio via news releases. Later this summer we will be holding public town hall type meetings to better educate the public on 9-1-1 and its uses. Prior to the cutover Edwards County will be using radio and print to educate the citizens as well.

L TTY's AND TRAINING

The PSAP will be responsible for the training of the Telecommunicators. Training will be provided by Sidwell/Bullberry and Verizon for ANI/ALI on all equipment. The vendors will do in-house training at the PSAP location. All Telecommunicators will take an EMD course, and TTY course. Each of these courses has continuing training as specified by state regulations. We will be trained on our TTY equipment as it is installed by the vendor.

M. LOCATION OF ALTERNATE PSAP FOR BACKUP

White County 9-1-1 located at 108 North Main Cross in Carmi, IL has agreed to be our alternate/backup PSAP. We have signed an agreement with the White County E.T.S.B. The agreement is attached to the end of this application. The facility at White County is in operation and meets all 9-1-1 requirements. White

County 911 will forward calls to us by call transferring and by radio if needed. White County also has the ability to directly dispatch most of the same agencies as we do therefore they can also directly back us up if needed. White County has two PSAP answering positions.

N. EXCLUSIONS

There are no exclusions. Everyone in Edwards County will be included in this system. All citizens of Edwards County will be able to access all emergency services through our 9-1-1 system.

O. ADDRESSING

Roads that run north from the south were measured from the south west corner of Edwards County. Roads that run west to east were also measured from the south west corner of the county. Addressing begins with 100 and rises with the structures and the progress north or east as the road progresses. All county road signs have been in place for several years. They are all up to date and are all in place. The signs are maintained by the Edwards County Highway Department and inspected biannually.

P. DATA BASE

The database for the Edwards County 9-1-1 system will be maintained by Verizon. Updates will be performed by Verizon. The database information is as follows: caller's telephone number, caller's location, along with the proper emergency responder's. The database will be backed up in Casey Illinois. Other telephone companies will provide updates through their system in three working days. The data base was completed in January 2012.

Q. SELECTIVE ROUTING

All access line in Edwards County will have enhanced 9-1-1 service. When a resident outside of Edwards County attempts to call 9-1-1 their call will be routed to the proper 9-1-1 center for their area. When a caller in Edwards County calls 9-1-1 their call will be routed to the Edwards County PSAP using the ESN assigned to the callers address or location. Selective routing is provided by Verizon. The router is located in Casey Illinois and is operated by Verizon. The router is a DMS 100

R. EDWARDS COUTNY ETSB

The Edwards County ETSB is made up of seven members. Their names and occupations are listed below:

Chairman Thomas P Hortin	County Board Chairman
Vice Chairman Dean Thomason	Browns Fire Chief
Darby Boewe	County Sheriff
Harvey Fenton	West Salem Fire Chief
Jason Balding	Private Citizen
Kent Nale	Albion Fire Chief
Don Sutherland	Bone Gap Fire Chief

S. CUSTOMER OWNED PAY TELEPHONE SERVICE/COIN PHONES/CELLULAR PHONES

Any Telco who has COPTS in their area will notify all owners of 9-1-1 service in their designated areas. Coin phones will be placarded and will provide coin-free dialing for 9-1-1. Edwards County will accept wireless 9-1-1 calls from within Edwards County and will dispatch the appropriate agency to the call.

T. BACK-UP POWER

The Dispatch center is equipped with a Detroit Diesel Generator. This generator is three phase 125/156KW/KVA 120/240 voltage. It has a 400 amp automatic transfer switch. All of the equipment in the dispatch center is backed up by six APC 1500va/865 watt UPS systems.

U. RURAL ADDRESSING

Edwards County has completed an extensive rural addressing system. We are using our county road grid system and new addresses are city style addresses applied to each residence/structure in the county that has a rural route/box number type address. The addressing company is Sidwell/Bull Berry. The addressing was completed in January 2012. Below there is an example of our address changes:

Rural Route System

Spray Company
Rt. 2 Box 223
Albion IL. 62806

Grid/Number System

Spray Company
233 Co.Rd. 1850N
Albion IL. 62806

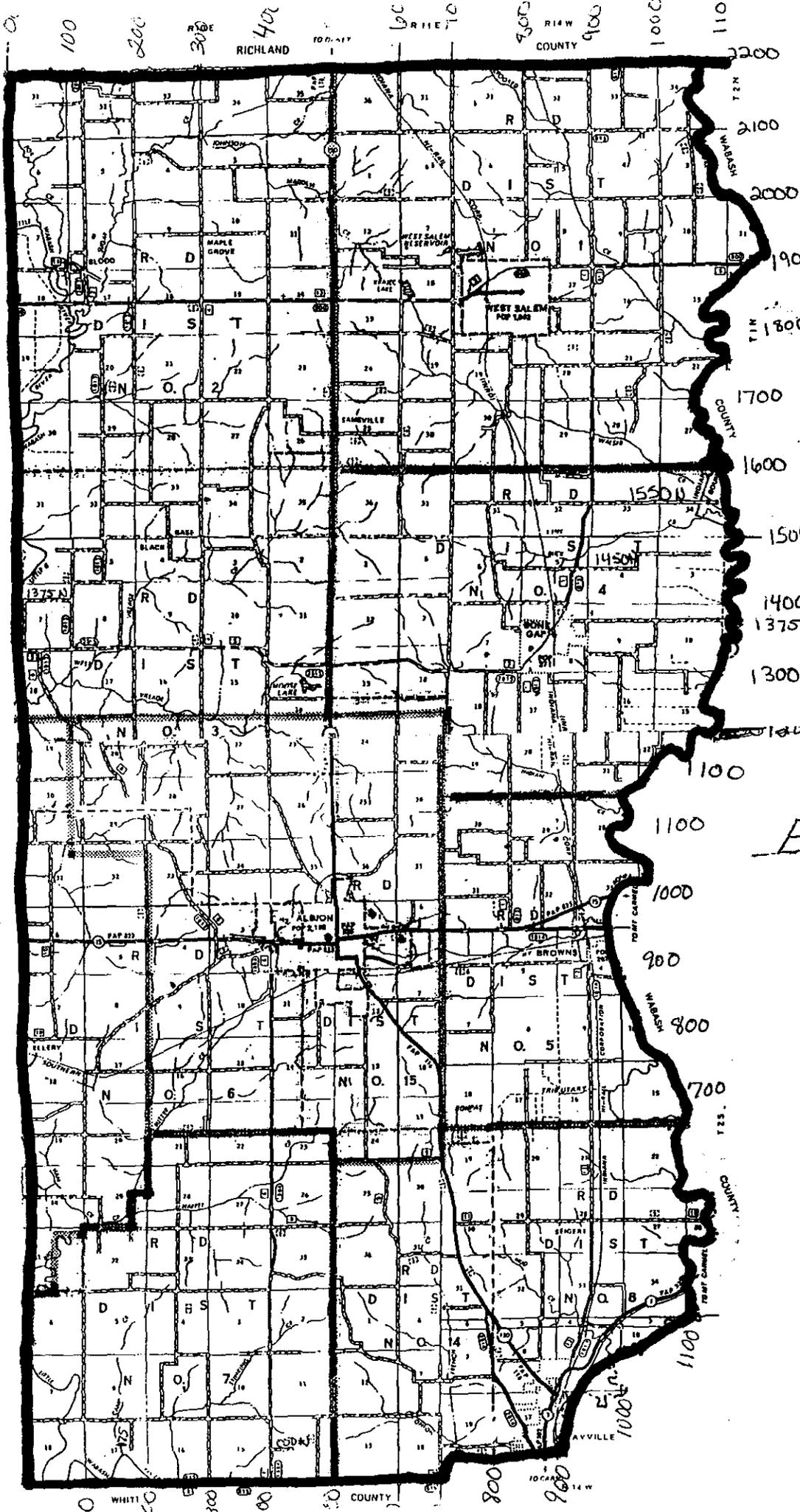
V. LINES AND POSITIONS

There are two 9-1-1 trunks in Edwards County. In addition to 9-1-1 lines the PSAP has two published seven digit emergency/non-emergency numbers as well as administrative lines. The 9-1-1 circuits will be arranged for incoming calls only. Incoming calls will be indicated by audio and visual signals.

W. AGENCY RESPONSIBILITY AND PROCEDURES

The PSAP will be operated 24/7. The PSAP will maintain a computer generated log of the operation of the system. The PSAP Coordinator will make available to the Commission all necessary records if required. Records will be kept at the PSAP location.

The PSAP is equipped with Verizon/CML equipment which will show ANI/ALI information on a computer screen as well as the appropriate emergency services that provide service to that location. The Dispatchers also have Sidwell/Bull Berry mapping product that will also display on another mapping computer the callers ANI/ALI information along with the emergency services for that location. The mapping will plot an icon on the map indicating where the landline call originated. The same mapping software will plot the tower and radius of a phase one and two wireless calls and will provide the callers telephone number, wireless carrier, and what emergency services have jurisdiction for that area. If for some reason the dispatcher does not get the number the caller can provide an address and the dispatcher can manually type in the address and the mapping software will automatically plot the location. Posted in the dispatch area are emergency numbers for all equipment representatives in case of a malfunction or problem. A voice recorder will be in place to record all 9-1-1 lines as well as all radio traffic. These recordings will be kept for a minimum of 30 days.



State Police
 District 19
 Entire
 County
 SAME AS



EDWARDS
 COUNTY
 911 System
 Boundaries

N 1
 Exhibit 1

MAP – TO LARGE TO SCAN

Exhibit 6

FINANCIAL ARRANGEMENTS

Explain the financial arrangements to be employed for call handling and telecommunication services to implement the proposed 9-1-1 System and future maintenance. If funds are provided through a telephone surcharge, list amount of surcharge, date collection started, how much is collected monthly and annually.

(USE ADDITIONAL SHEETS AS NECESSARY)

FUNDING	
Funds provided by:	
local government	x
telephone surcharge	x
other	

DETAILED DESCRIPTION OF THE FUNDING MECHANISM

All funds are collected by three telephone companies. Edwards County started collecting a surcharge as of February 2009. As shown below, based on 3400 access lines @ \$2.50. Totals vary with collection each month. Yearly totals are approximate also. Surcharge money is place into an interest bearing account.

Verizon \$ 6000.00

Wabash \$ 1125.00

Big River \$ 1375.00

Monthly Total \$ 8500.00

Yearly Total \$ 102,000.00

SYSTEM COSTS

A summary of the anticipated implementation costs and annual operating costs including selective routing, radio dispatch equipment, building or remodeling a public safety answering point, computer aided dispatch, mobile data terminals and networking charges for the proposed system. Projected monthly costs should be compared to present costs and the increase or decrease indicated.

PRESENT SYSTEM COST (summary)
Annual Cost
\$ 0

PROPOSED SYSTEM COST (summary)		
Annual Cost	Installation Cost	Total First Year Cost
\$ 34,182.80 +	\$ 162,953.95 =	\$ 197,136.75

CONFIDENTIAL AND PROPRIETARY INFORMATION

E DCO
COPY

AGREEMENT FOR BACK-UP PSAP CALL HANDLING

THIS AGREEMENT made and entered into this 1st day of November, 2009, by and between the White County Emergency Telephone System Board, and the Edwards County Emergency Telephone System Board.

WITNESSETH:

WHEREAS, the White County Emergency Telephone System Board (hereinafter referred to as White County ETSB) has been created under the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et. seq. by the County of White;

WHEREAS, the Edwards County Emergency Telephone System Board (hereinafter referred to as Edwards County ETSB) has been created under the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et. seq. by the County of Edwards;

WHEREAS, the White County Emergency Telephone System Board was given authority to operate a 9-1-1 Emergency Telephone Number System per Docket # 98-0634; and

WHEREAS, the Edwards County Emergency Telephone System Board was given authority to operate a 9-1-1 Emergency Telephone Number System per Docket # _____; and

WHEREAS, the White County ETSB and Edwards County ETSB operate out of public safety answering points within the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et. seq.; and

WHEREAS, the Edwards County ETSB wishes to enter into an agreement with the White County ETSB whereby the White County E911 System provides backup service for E-911 calls directed to Edwards County.

NOW, THEREFORE, in consideration of mutual promises and undertakings herein contained, the parties freely and voluntarily agree as follows:

1. The White County E911 System will serve as a backup to the Edwards County E911 System observing all rules and regulations set forth by the Illinois Commerce Commission governing operations of an E-911 emergency answering system.
2. Edwards County ETSB shall, at it's expense:
 - a. Coordinate with the White County ETSB to establish call handling procedures between the two entities.
 - b. In the event of a system outage for more than two hours:
 - i. Edwards County will send a dispatcher to White County to assist with call-taking and/or;

- ii. Reimburse White County for overtime expenses to bring in extra staff to assist with additional call taking.

MODIFICATION:

No modification of this agreement shall be effective unless in writing and approved by the governing boards of each party.

TERM:

This Agreement shall be effective for a term of two (2) years from the date of this Agreement. This Agreement shall renew automatically on the same provisions for successive two (2) year terms unless either party gives notice of its intent not to renew this Agreement. Said notice of a party's intent not to renew this Agreement shall be in writing and delivered to the other party by certified mail and shall terminate six (6) months from the date of receipt of said certified mail notice.

RIGHTS UPON TERMINATION:

If this Agreement is terminated by either party or either party elects not to renew this Agreement at the end of its term, the White County ETSB shall recover any hardware or communications equipment provided to the Edwards County ETSB.

INDEMNIFICATION:

Each party shall indemnify and hold the other party harmless for damages, including attorney's fees and costs, that the other party incurs as a result of this party's negligence.

EFFECTIVENESS:

This Agreement shall be in full force and effect after its approval by each party's governing body and execution by each party's authorized officers.

WHEREFORE, the parties hereto have caused this "Agreement for Back-up PSAP Call HANDLING" to be executed on the date and year set forth above.

White County ETSB

By:

Roy A. Kissel
Roy Kissel, Chairman

9/23/09
Date

Edwards County ETSB

By:

Thomas P. Hortin
Thomas P Hortin, Chairman

10/27/09
Date

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

.....
Exhibits 8 & 9

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Richland County Sheriff Dept ., for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO Point to Point

Secondary: Emergency Dispatch 618-395-7481

AID OUTSIDE JURISDICTIONBOUNDARY (Exhibit 9)

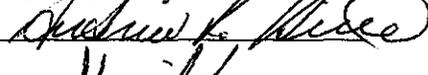
Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By 

Title E-911 Coordinator

Richland County Sheriff Dept.

By 

Title Sheriff

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

.....
Exhibits 8 & 9

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Wayne County Sheriff Department, for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO Point to Point

Secondary: Emergency Dispatch 618-842-6631

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By _____

Title E-911 Coordinator

Wayne County Sheriff Dept.

By _____

Title CHIEF Deputy

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

.....
Exhibit 8 & 9

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the White County Sheriff Dept., for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO Point to Point

Secondary: Emergency Dispatch 618-382-5321

AID OUTSIDE JURISDICTIONBOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

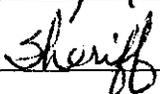
Edwards County ETSB

By 

Title E-911 Coordinator

White County Sheriff Dept.

By 

Title 

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion IL 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 9
AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Wabash County Sheriff Office for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

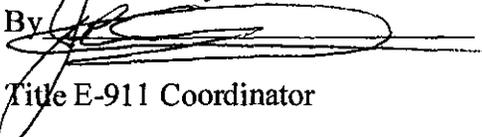
Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-262-4186

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

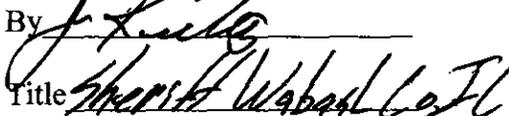
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Edwards County ETSB

By 

Title E-911 Coordinator

Wabash County Sheriff Office.

By 

Title Sheriff Wabash Co, IL.



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 Albion Il 62806
 Phone 618-445-2721
 Fax 618-445-3505
 edco911@verizon.net
 John E. Griswold Coordinator
 Tom Hortin Chairman
 Dean Thomason Vice Chairman

Exhibit 8 9
 AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Illinois State Police Dist 19., for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

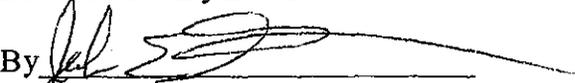
Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

- Primary: RADIO Point to Point ¹⁹¹¹
- Secondary: Emergency Dispatch 618-382-~~5773~~

AID OUTSIDE JURISDICTIONBOUNDARY (Exhibit 9)

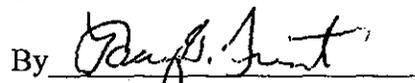
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Edwards County ETSB

By 

Title E-911 Coordinator

Illinois State Police Dist 19.

By 

Title 3/13/09

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Bone Gap Fire Dept. for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2917

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

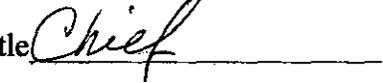
Edwards County ETSSB

By 

Title E-911 Coordinator

Bone Gap Fire Dept.

By 

Title  Chief

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion IL 62806

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Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the West Salem Fire Dept. for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2917

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By

Title E-911 Coordinator

West Salem Fire Dept.

By

Title Chief W.S.F.D.

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion II 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

.....
Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the West Salem Police Department for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2721

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By _____

Title E-911 Coordinator

West Salem Police Dept...

By _____

Title Chief of Police

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion IL 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Edwards County Ambulance service for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-3201

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

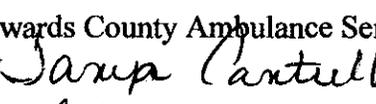
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Edwards County ETSB

By 

Title E-911 Coordinator

Edwards County Ambulance Service

By 

Title Admin

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Grayville Ambulance Service. for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

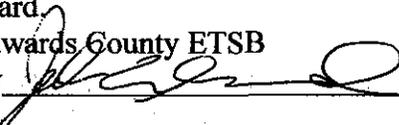
Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2917

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By 

Title E-911 Coordinator

Grayville Ambulance Service.

By 

Title MAYOR

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion IL 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibits 8 & 9
AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Little Wabash Fire Dist., for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO Point to Point

Secondary: Emergency Dispatch 618-375-2341

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

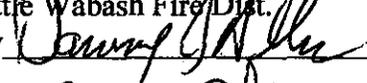
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Edwards County ETSB

By 

Title E-911 Coordinator

Little Wabash Fire Dist.

By 

Title 

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Edwards County Sheriff Department for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2721

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

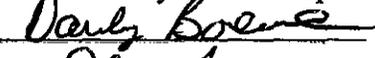
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Edwards County ETSB

By 

Title E-911 Coordinator

Edwards County Sheriff Dept..

By 

Title 

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One
Albion Il 62806
Phone 618-445-2721
Fax 618-445-3505
edco911@verizon.net
John E. Griswold Coordinator
Tom Hortin Chairman
Dean Thomason Vice Chairman

Exhibit 8 AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Albion Police Department for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2721

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

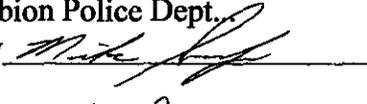
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Edwards County ETSB

By 

Title E-911 Coordinator

Albion Police Dept.

By 

Title chief

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

Albion Il 62806

Phone 618-445-2721

Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Albion Fire Dept. for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2917

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By John E. Griswold

Title E-911 Coordinator

Albion Fire Dept.

By Tom Hortin

Title Fire Chief

Edwards County E-911



Edwards County Emergency Telephone System Board

50 East Main Street Suite One

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Fax 618-445-3505

edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Browns Fire Dept. for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-445-2917

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By *John E. Griswold*

Title E-911 Coordinator

Browns Fire Dept.

By *W. Dean Thomason*

Title *Chief*

Edwards County E-911



Edwards County Emergency Telephone System Board

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edco911@verizon.net

John E. Griswold Coordinator

Tom Hortin Chairman

Dean Thomason Vice Chairman

Exhibit 8

AGREEMENTS

For E-911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Grayville Police Department for the purpose of effective handling and routing of 911 Emergency calls.

CALL HANDLING (Exhibit 8)

Edwards County PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: RADIO 911 Repeater

Secondary: Emergency Dispatch 618-375-2341

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request throughout the system, such unit shall render its services to the requesting party without regard to whether the unit is operative outside its normal jurisdictional boundaries. The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non emergency nature shall be referred to your agency's published telephone number. The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Edwards County ETSB

By *J. E. Griswold*

Title E-911 Coordinator

Grayville Police Dept...

By *Paul ...*

Title *Chief*

Exhibit 10

QUESTIONNAIRE

		YES	NO
1)	Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725?	X	
2)	Will 9-1-1 be the primary published emergency telephone number within the area served by system?	X	
3)	Will automatic dialing type alarms be permitted on 9-1-1 lines/		X
4)	Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceed that which the telecommunicator on duty is able to handle?	X	
5)	Will the PSAP have an emergency power source? What type? Automatic diesel generator_____	X	
6)	Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act?	X	
7)	Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725?	X	
8)	If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system? Not Applicable	X	
9)	Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services?	X	
10)	Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disable due to natural or man-made disaster?	X	
11)	Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 and 9?	X	
12)	Will the PSAP have a teletypewriter (TTY) to use in answering calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's. Is there a backup TTY unit at each PSAP?		X X
13)	Will the PSAP utilize a TTY PSAP Based Voice Annunciator?	X	
14)	Will 9-1-1 be the emergency number for TTY calls?	X	
15)	Will adequate training be provided to PSAP personnel in the use of TTY's?	X	
16)	Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated?		X
17)	If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should now be dialed for emergencies?	X	
18)	What response will be initiated by the PSAP for calls where verbal contact can not be established? Dispatch will immediately send an officer from the correct jurisdiction to the location of the call the establish contact with the caller and resolve the situation at hand as needed and callback will be initiated as well.		

THE TELEPHONE COMPANY(S) WILL ASSIST YOU IN ANSWERING THESE QUESTIONS

- | | YES | NO |
|---|-----|----|
| 20) Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP? | X | |
| 21) Do you have procedures in place to accept and handle cellular 9-1-1 calls? As soon as our system is up and running we will then begin to take cell calls. | X | |
| 22) What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et seq?

All multiline switchboard operations will be contacted in our area to make sure they are compliant with the emergency telephone systems act. | | |
| 23) Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number? | X | |
| 24) What type of trunking arrangement will be used to provide incoming 9-1-1 trunks? <i>(Please check appropriate item).</i>
a. _____ Dedicated Directed
b. _____ Tandem
c. x Combination of a & b | | |
| 25) Is your selective router being provisioned by the local exchange carrier? | X | |
| 26) Please provide in detail the features to be provided by your selective router.

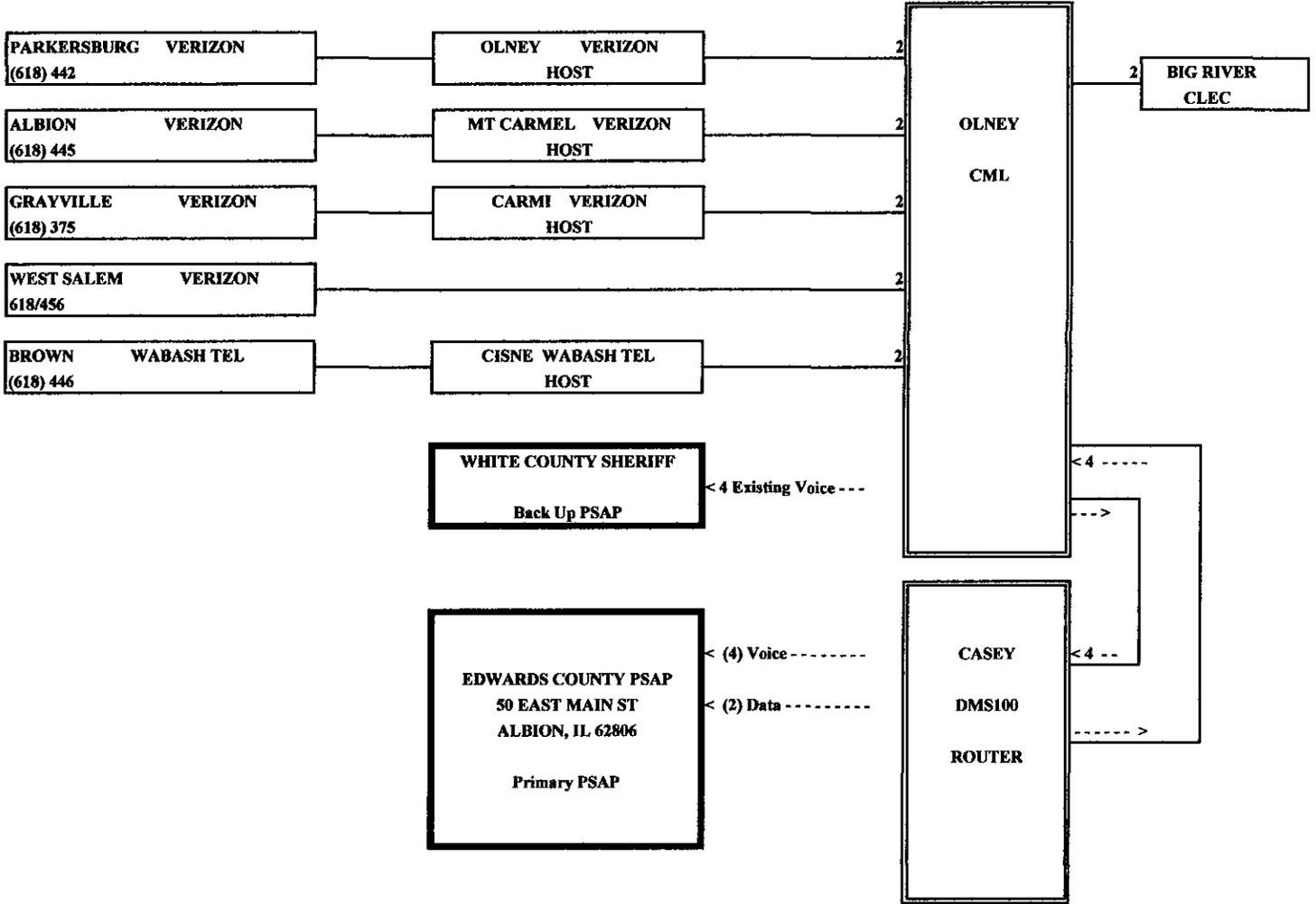
ANI/ALI and selective routing | | |
| 27) Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725? | X | |
| 28) Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialling? | X | |
| 29) Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced?

If yes, describe the power supply used to prevent a loss of operation.

Ups and the generator | X | |
| 30) On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, Question. | | |
| 31) Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done.

A test plan has not yet been established, but will be in the next few months. | | |

EDWARDS COUNTY



VERIZON PROPRIETARY INFORMATION ONLY RELEASEABLE TO ETSB OFFICIALS AND THE ILLINOIS COMMERCE COMMISSION.
 Yearly Diagram

EDWARDS COUNTY

911

PRE-LIVE

TEST PLAN

After Edward County, IL has completed the network and database requirements to implement E9-1-1 the following testing will be done in Edwards County to ensure its reliability and accuracy.

1. At the minimum, ten 9-1-1 test calls will be done in the first 48 hours from each telephone exchange. The telephone exchanges in Edwards County are:
 - Albion
 - Bone Gap
 - Browns
 - West Salem
2. Each test 9-1-1 call will be verified to make sure proper ANI/ALI is displayed at the PSAP. PSAP dispatcher will verify the following
 - ANI
 - ALI
 - Resident or business name
 - House #, House suffix, Directional (if any), community
 - Class of Service (business, resident, coin, PBX, etc)
 - Appropriate ESN and default responders
 - Time and date of call
 - NENA Company ID

If any of the above information is incorrect, an ALI form will be filled out and sent immediately to Verizon and the telephone service provider

3. Test 9-1-1 calls will be timed to make sure calls are delivered to the Wayne County PSAP in an acceptable delivery time.
4. Wayne County will perform transfers to neighboring PSAP's on some of the test 9-1-1 calls to make sure that ANI/ALI is included in the call to that PSAP. If a neighboring PSAP is not enhanced then a transfer to their admin telephone line will be done to ensure 9-1-1 transferred calls are delivered. Transfers will be done via the 9-1-1 tandem to the appropriate PSAP. Test transfer 9-1-1 calls will be placed to non-PSAP locations using the 9-1-1 CPE ANI Controller.
5. If a telephone exchange is set up as Selectively Routed then 9-1-1 calls will be placed from that exchange for residents/businesses that are outside the PSAP's area to make sure 9-1-1 calls are delivered to the appropriate PSAP.