

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
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For Commission Use Only:
Case: 12-0486

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

2012 AUG 23 11: 24

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Jovan Simmons
Against (Utility name): Com Ed (Commonwealth Edison)
As to (Reason for complaint) I made a payment to Com Ed
of \$ 138.04. The money came out of my
bank account & Com Ed has refused
to apply that credit toward my account.
Com Ed has also refused to respond to my
in River Forest Illinois. bank to confirm the money did
come out of my account.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 7711 North Ave Apt 5 River Forest IL
60305

The service address that I am complaining about is SAME AS ABOVE

My home telephone is (708) 699-3160

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 699-3160

My e-mail address is jovan1simmons@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
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Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No J.S.

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On 3/30/12 Mr I. made a payment to ComEd in the amount of \$138.04 which was extracted from my account on 4/3/12. ComEd sent me a letter stating my funds were rejected & they stated they sent the money back to me. I have not received any a payment of \$138.04 from them nor have they credited my account.

2. I filed a complaint with my bank & the consumer division to investigate but ComEd has refused to respond. I have provided all documents to the consumer division & they still have not responded.

Please clearly state what you want the Commission to do in this case: I want to get my payment credited to my account, find my payment, get ComEd to respond & for them to strike my name off of bad check list.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8/20/12
(Month, day, year)

Complainant's Signature: J. Simmons

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

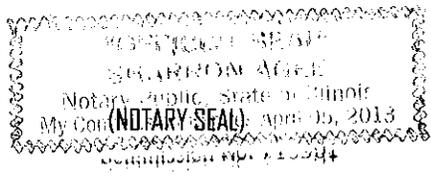
A notary public must witness the completion of this part of the form.

I, JOUAN SIMMONS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

J. Simmons
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Aug 21, 2012

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.