

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION NORMAL COMPLAINT

For Commission Use Only:
Case: 12-0476

ORIGINAL

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Barbara Taylor / acesuit 66-20-94-81531

Against (Utility name): Ni Con Gas

As to (Reason for complaint) Charges on my Gas bill are not my charges and there was never a payment arrangement plan allowed on a monable plan and Ni Con did not remove or look into this situation. Disputating current charges and pass due amount on bill.

in _____ Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1 WADON AVE KANKAKEE

The service address that I am complaining about is 1 WADON AVE KANKAKEE

My home telephone is (815) 614-3389

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 662-7741

My e-mail address is N/A I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Ni Con Gas AGL Resources (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
200,185 200,10 - 200,170

200,60 ILCS 100/130

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

CHIEF CLERK'S OFFICE
2012 AUG 14 A 10:45
ILLINOIS COMMERCE COMMISSION

10901

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

My Complaint is that my bill has charges from 2006-2008-2009 that I was charged for address I never lived there or at. and I tried to give documents to prove but my case was never heard.

Please clearly state what you want the Commission to do in this case:

I want these charges off my bill and a payment plan.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Aug ^{13th} 2012
(Month, day, year)

Complainant's Signature: *Jack Taylor*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Emilio Caprotti 815-935-5500
16 East Court Street Kankakee IL

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

Jack Taylor, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Jack Taylor
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) AUGUST 13, 2012

Dolly Tecalero
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.