

**ILLINOIS COMMERCE COMMISSION**

**DOCKET No. 11-0603**

**REBUTTAL TESTIMONY**

**OF**

**NANCY L. GUDEMAN**

**Submitted on Behalf**

**Of**

**AMEREN ILLINOIS COMPANY  
d/b/a Ameren Illinois**

**July 26, 2012**

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8 **I. INTRODUCTION**

9 **Q. Please state your name and business address.**

10 A. My name is Nancy L. Gudeman. My business address is 1901 Chouteau Avenue, St.  
11 Louis, Missouri.

12 **Q. Are you the same Nancy L. Gudeman who sponsored direct testimony in this**  
13 **proceeding?**

14 A. Yes, I am.

15 **Q. Please describe the purpose of your rebuttal testimony.**

16 A. The purpose of my rebuttal testimony is to address the need to revise Rider EUA –  
17 Electric Uncollectible Adjustment (“Rider EUA”) and Rider GUA - Gas Uncollectible  
18 Adjustment (“Rider GUA”), which was recommended by Illinois Commerce Commission  
19 (“Commission”) Staff (“Staff”) witness, Ms. Theresa Ebrey. Also, I will respond to some  
20 aspects of the reconciliations of Rider EUA and Rider GUA.

21 **Q. Are you sponsoring any exhibits with your direct testimony?**

22 A. Yes. I am sponsoring four exhibits as follows:

- 23           ▪ Ameren Exhibit 4.1 - Rider EUA – Electric Uncollectible Adjustment  
24           (revised)
- 25           ▪ Ameren Exhibit 4.2 - Rider GUA - Gas Uncollectible Adjustment (revised)
- 26           ▪ Ameren Exhibit 4.3 – Response to Staff Data Request TEE 2.07
- 27           ▪ Ameren Exhibit 4.4 – Response to Staff Data Request TEE 3.01 (without  
28           attachments)

29 **Q. Please describe Ameren Exhibits 4.1 and 4.2.**

30 A. Ameren Exhibits 4.1 and 4.2 show proposed changes Rider EUA and Rider GUA  
31 tariffs, respectively. The changes are shown in underline and strikeout format. The tariff  
32 language has been revised to simplify the administration of the tariffs, including uncertainty  
33 regarding the number of and level of detail required for reconciliations. The language  
34 revisions are the same for both Riders EUA and GUA and will be discussed together, unless  
35 otherwise specified.

36 **Q. Please describe Ameren Exhibits 4.3 and 4.4.**

37 A. Ameren Exhibits 4.3 and 4.4 are the Ameren Illinois Company d/b/a Ameren Illinois'  
38 (“AIC” or the “Company”) responses to Staff data requests TEE 2.07 and TEE 3.01,  
39 respectively.

40 **II. TARIFF REVISION**

41 **Q. Please describe the need for Rider EUA and Rider GUA tariff revisions.**

42 A. The Company and Staff have a difference of opinion on how the Automatic Balancing  
43 (“AB”) component of the respective tariffs is allowed to operate under the current language  
44 of the tariffs. The AB component of the tariffs evaluate the application of the Incremental

45 Uncollectible Adjustment amount from a prior period, comparing the expected revenue or  
46 credits to those actually received. Ms. Ebrey suggests the tariffs language for both Riders  
47 EUA and GUA call for the AB component be calculated for each customer class designation  
48 based strictly on an examination of expected revenue or credits realized from a specific class  
49 to the revenue or credits actually realized for the same class. Under Staff's interpretation,  
50 reconciliations are to be computed separately for each Rate Zone and rate class designation  
51 per delivery and supply. While the Company does not agree that Staff's interpretation is the  
52 only way to apply the AB component to individual rate classes, we have worked with Staff to  
53 identify tariff changes that should clarify what is allowed under the tariffs, streamline tariff  
54 administration and address potential adverse customer impacts.

55 **Q. How did AIC perform the distribution of the AB component?**

56 A. In the Informational Sheets containing the 2008 and 2009 AB components, AIC  
57 calculated the AB in total and then reallocated to the various customer classes. The  
58 allocation approach is in keeping with the tariff language, providing for a "**Company-**  
59 **determined** Automatic Balancing component for each customer designation".

60 **Q. Are there any concerns with doing the reconciliation as Ms. Ebrey describes in**  
61 **ICC Staff Exhibit 1.0C?**

62 A. Yes, as set forth in Ameren Exhibit 4.3, which is a copy of the Company's response to  
63 Staff data request TEE 2.07, AIC expressed a few concerns with using Staff's reconciliation  
64 process. Ms. Ebrey's reconciliation is based on a direct assignment approach which could,  
65 result in undue customer impacts to some customer class groups. This could directly lead to  
66 future uncollectibles expense. Also, the direct assignment approach creates a total of 63

67 different reconciliations, greatly increasing the administrative effort required of both the  
 68 Company and Staff to maintain and evaluate the operation of the Riders. This amount of  
 69 tracking would be very time consuming. AIC does not believe the Commission intended any  
 70 of these outcomes when it approved the tariff language, and even if it did, these outcomes  
 71 should be avoided.

72 **Q. Without tariff changes, would implementing Staff's direct assignment approach**  
 73 **cause undue customer impacts?**

74 A. Yes, as set forth in Ameren Exhibit 4.4, which is AIC's response to Staff data request  
 75 TEE 3.01, the largest rate impacts relate to the AB component for the 2008 reporting year,  
 76 Rate Zone I, GDS-4 and GSD-5 Supply category. The table below summarizes what the rate  
 77 would have been under Staff's approach and what was actually filed for rates effective from  
 78 June 2011 through May 2012. The difference in resulting Rider GUA uncollectible  
 79 adjustment values is significant.

	Staff Approach	As Filed	Difference
GDS-4	\$171.80	(\$119.13)	\$290.93
GDS-5	\$80.82	(\$16.17)	\$96.99

80 **Q. How would the differences reflected in table above affect customers taking**  
 81 **service under the GDS-4 and GDS-5 rates?**

82 A. Applying Staff's interpretation of the tariffs, the difference shown above would be  
 83 added to a future Rider GUA adjustment. This is problematic from a customers' perspective  
 84 since the difference amount is nearly as large as the monthly Customer Charge for each rate  
 85 class. Rate Zone I GDS-4 Customer Charge has recently changed as a result of the order  
 86 issued in ICC Docket No. 11-0282 from \$301.79 to \$503.55 per month for customers with

87 Maximum Daily Contract Quantities below 10,000 therms per day. The difference in Rider  
88 GUA amount of \$290.93 is 58% of the present Customer Charge, and 96% of the Customer  
89 Charge in effect prior to January 2012. Similarly, the GDS-5 Customer Charge has recently  
90 changed also as a result of the order issued in ICC Docket No. 11-0282 from \$301.79 to  
91 \$348.02 per month for customers with Maximum Daily Contract Quantities below 3,250  
92 therms per day. The difference in Rider GUA amount of \$96.99 is 28% of the present  
93 Customer Charge, and 32% of the Customer Charge in effect prior to January 2012. In non-  
94 grain drying months, the Customer Charge is usually a significant portion of the GDS-5  
95 customer's total bill, because usage is much less.

96 Secondly, this is problematic for the Company in that Supply service for both of these  
97 rate classes is optional. If these customers know that an additional nearly \$300 and \$100 per  
98 month will be assessed for the next year, they will be more likely to switch from Rider S -  
99 Supply Service ("Rider S"), a Company-provided Purchase Gas Adjustment ("PGA") service,  
100 to Rider T – Gas Transportation Service ("Rider T"). This "incentive" creates a death spiral  
101 of sorts. Customers will leave the rate and the remaining customers will continue to absorb  
102 greater charges.

103 Moreover, not only could those customers switch from Rider S, they could also  
104 switch to an otherwise applicable service. If customers switch service, that too could drive  
105 future differences to higher levels as fewer customers remain to recover the uncollectible  
106 expenses, potentially leaving the Company with unrecovered uncollectible expense.

107 **Q. Does Ms. Ebrey agree that 63 reconciliations is not a manageable process?**

108 A. Yes, on page 6 of ICC Staff Exhibit 1.0C, Ms. Ebrey requests the Company to  
 109 provide in its rebuttal testimony tariff revisions that would limit the level of detail by which  
 110 the reconciliations are performed.

111 **Q. How did you arrive at a value of 63 separate reconciliations?**

112 A. Ms. Ebrey points out page 4 of her corrected direct testimony, the different class  
 113 designations for both Rider EUA and Rider GUA per Rate Zone. Rider EUA has four  
 114 Delivery class designations (3 Rate Zones\*4=12) and five Supply class designations (3 Rate  
 115 Zones\*5=15). Rider GUA has six Delivery class designations (3 Rate Zones\*6=18) and six  
 116 Supply class designations (3 Rate Zones\*6=18). Adding the four categories together  
 117 produces a total of 63 different reconciliations.

118 **Q. Please describe the proposed Rider EUA and Rider GUA tariff language**  
 119 **changes.**

120 A. For electric, AIC proposes, beginning with the 2012 reporting year, the uncollectible  
 121 adjustments to be computed separately for each Rate Zone and class designation, as follows:

<b>IDUA Delivery Class Designations</b>	<b>ISUA Supply Class Designations</b>
Residential Delivery Service 1/	Residential Supply Service 3/
Non-Residential Delivery Service 2/	Non-Residential Supply Service 4/

122 1/ Residential Delivery Service class designation is: DS-1 Residential Delivery Service  
 123 2/ Non-Residential Delivery Service class designations consist of: DS-2 Small General Delivery Service, DS-3  
 124 General Delivery Service and DS-4 Large General Delivery Service  
 125 3/ Residential Supply Service class designation consist of: BGS-1/RTP-1/PSP  
 126 4/ Non-Residential Supply Service class designations consist of: BGS-2/RTP-2 - Small General Service, BGS-  
 127 3/RTP-3/HSS under 1000 kW- General Service, RTP-LI /HSS ≥ 1000 kW - Large General Service, and BGS-5 -  
 128 Lighting Service

129

130 Similarly, for gas, AIC proposes, beginning with the 2012 reporting year, the adjustments to  
 131 be computed separately for each Rate Zone and class designation, as follows:

<u>IDUA Gas Delivery Class Designations</u>	<u>ISUA Supply Class Designations</u>
<u>GDS-1 Residential Delivery Service</u>	<u>Rider S-PGA</u>
<u>Non-Residential Gas Delivery Service 1/</u>	<u>Rider S-PGA</u>

132 1/ Non-Residential Delivery Service class designations consist of: GDS-2 Small General Delivery Service, GDS-3 General  
 133 Delivery Service, GDS-4 Large General Delivery Service, GDS-5 Seasonal Delivery Service, and GDS-7 Special Contract  
 134 Delivery Service.

135 Condensing the non-residential classes into a single group reduces the total number of  
 136 reconciliation to 24, which is more manageable than 63. There is also significantly less risk  
 137 for undue customer impacts with the non-residential group since the uncollectible expense is  
 138 being spread across a larger number of customers.

139 **Q. Have you evaluated what kind of impact this change will have on customers?**

140 A. Yes. I have recomputed the Incremental Uncollectible Amounts using the 2011  
 141 reporting year, which forms the basis for charges that are now in effect (applied from June  
 142 2012 through May 2013). The tables below shows the rate that was charged compared to the  
 143 rate under the proposed method. Generally, the rate changes result in a minimal impact.

Summary of Rider EUA and GUA Rates										
As Filed vs As Proposed										
		Rider EUA					Rider GUA			
		June 2012 - May 2013					June 2012 - May 2013			
		RZ I	RZ II	RZ III			RZ I	RZ II	RZ III	
<b>Delivery Service (IDUA) 1/</b>							<b>Delivery Service (IDUA) 1/</b>			
<u>Filed</u>	DS1	\$0.07	(\$0.20)	(\$0.13)	<u>Filed</u>		GDS1	(\$0.11)	(\$0.11)	(\$0.09)
	DS2	\$0.00	(\$0.11)	(\$0.09)			GDS2	(\$0.04)	(\$0.09)	(\$0.06)
	DS3	(\$1.07)	(\$0.04)	(\$1.75)			GDS3	\$0.75	(\$0.89)	(\$0.47)
	DS4	\$8.87	(\$0.69)	(\$4.88)			GDS4	(\$5.36)	\$0.00	\$0.00
							GDS5	\$0.00	\$0.00	\$0.00
<u>Proposed</u>	DS1	\$0.07	(\$0.20)	(\$0.13)	<u>Proposed</u>		GDS7	\$0.00	\$0.00	\$0.00
	DS2-4	\$0.00	(\$0.11)	(\$0.15)			GDS1	(\$0.11)	(\$0.11)	(\$0.09)
<b>Supply Service (ISUA) 2/</b>							<b>Supply Service (ISUA) 1/</b>			
<u>Filed</u>	Supply1	(\$0.00017)	(\$0.00055)	(\$0.00036)	<u>Filed</u>		GDS1	(\$0.17)	(\$0.29)	(\$0.18)
	Supply2	\$0.00005	(\$0.00008)	\$0.00000			GDS2	(\$0.16)	(\$0.37)	(\$0.21)
	Supply3	(\$0.00001)	\$0.00010	(\$0.00003)			GDS3	\$1.84	\$0.89	(\$0.70)
	Supply4	(\$0.00001)	\$0.00000	(\$0.00002)			GDS4	\$0.00	\$0.00	\$0.00
	Supply5	\$0.00008	\$0.00001	\$0.00008			GDS5	\$0.00	\$0.00	\$0.00
<u>Proposed</u>	Supply1	(\$0.00017)	(\$0.00055)	(\$0.00036)	<u>Proposed</u>		GDS7	\$0.00	\$0.00	\$0.00
	Supply2-5	\$0.00002	(\$0.00005)	(\$0.00002)			GDS1	(\$0.17)	(\$0.29)	(\$0.18)
							GDS2 - GDS7	(\$0.13)	(\$0.34)	(\$0.14)
1/ Value added to Customer Charge										
2/ Value recovered as \$/kWh										

144

145 **Q. What other tariff changes are being proposed?**

146 A. The proposed tariff language changes are the same for both gas and electric and for  
 147 delivery service and supply service. The following tariff language discusses how any  
 148 over/under recoveries would be applied.

149 ABC = Company-determined Automatic Balancing component for each class  
 150 designation C, equal to the cumulative debit or credit balance (over-or-  
 151 under recovery) resulting from application of the IDUA for a prior period.  
 152 The (AB) amount shall be expressed in dollars (\$). The total amount of  
 153 any over or under recovery Incremental Delivery Service Uncollectible  
 154 Amount for a preceding effective period will be included in the AB  
 155 component and thereby be reflected in the applicable IDUA<sub>EPc</sub> for the  
 156 effective period following the reconciliation period.  
 157

158  $O_c =$  Commission ordered adjustment amount, in dollars (\$), for class  
159 designation C, resulting from a Commission Order in a reconciliation  
160 proceeding, plus the calculated interest attributable to the O component.  
161 Interest shall be at the rate established by the Commission under 83 Ill.  
162 Adm. Code 280.70(e)(1). Interest on the O component shall be applied  
163 from the end of the reconciliation period until the O component is  
164 refunded or charged to customers through the IDUA. The total amount of  
165 any O component for a preceding effective period will be reflected in the  
166 applicable IDUA<sub>EPC</sub> for the effective period following the reconciliation  
167 period.

168 **Q. How will the Factor O from this docket be applied?**

169 A. The ordered adjustment for the 2008 reporting year will be incorporated into a Factor  
170 O component calculated for the Residential and Non-Residential subgroups. In other words,  
171 the non-residential Factor O will be calculated for non-residential customers as a group  
172 instead of by individual rate class. The following tariff language has been added in the  
173 Annual Reconciliation Section to capture new reconciliations covering periods prior to 2012.

174 Any Commission ordered adjustment amounts for the 2008 through 2011  
175 reporting years applicable to Delivery Service (IDUA) or Company power supply  
176 services (ISUA) shall be assigned to class designations in effect beginning with  
177 the 2012 reporting year.

178 **Q. Have the proposed language changes been discussed with Staff?**

179 A. Yes, AIC and Staff have worked together to develop the proposed solution for making  
180 the 63 reconciliations more manageable.

181 **Q. Are there any other tariff language changes?**

182 A. Yes, there are some “housekeeping” changes to the tariffs. In general, references to  
183 the operation of the tariff provisions covering the 2008 through 2010 reporting years have  
184 been deleted. Uncollectible Adjustment values covering reporting years 2008 through 2010  
185 have already been assessed, making retention of these provisions unnecessary. The formula

186 components of REUR (EUA) and RGUR (GUA) have been removed because uncollectible  
187 cost expressed in Rider EDR and GER (Energy Efficiency Cost Recovery Riders) was  
188 removed in a filing effective May 1, 2010. There are also a few proposed wording changes in  
189 an effort to make the tariff clearer. Staff has reviewed the revised tariffs and concurs with the  
190 changes.

191 **Q. Were the amounts shown in Ms. Ebrey's 63 reconciliations supported by any**  
192 **documents filed by AIC?**

193 A. Yes. When AIC files the Rider EUA and GUA Informational Sheets (filed annually  
194 on May 20, effective June), the detailed working papers contained sufficient detail to allow  
195 determination of 63 reconciliations. The total values shown in Ameren Exhibits 3.1 and 3.2  
196 agree, within rounding, to the totals shown on those Informational Sheets. Ameren Exhibits  
197 5.01 and 5.02 attached to the rebuttal testimony of AIC witness, Mr. Leonard A. Mans show  
198 the 2008 and 2009 reconciliation under the proposed changes to the tariffs outlined above.

199 **Q. Could you please discuss the Factor O that Staff identified for 2008 for Rider**  
200 **EUA and GUA (ICC Schedule 1.01C, electric and ICC Schedule 1.02C, gas)?**

201 A. When responding to data requests issued by Staff, it was noted that there was a  
202 difference in the 2008 AB Factor for Riders EUA and GUA contained in the Informational  
203 Filing documents to Ameren Exhibits 3.1 and 3.2. The difference in the two documents  
204 stems from the sources relied upon for each. The values in the Informational Filing  
205 documents relied upon a billing system query for the period from March – December 2010 to  
206 determine amounts collected for the 2008 reporting year uncollectibles. The query  
207 inadvertently excluded the first couple of March billing cycles, which occur in the calendar

208 month of February. These uncollectible revenues were not captured at the time of the  
209 Information Filing. The values contained in Ameren Exhibits 3.1 and 3.2 originate from the  
210 General Ledger System, which correctly captured Rider EUA and GUA uncollectible revenue  
211 amounts for the entire March through December billing periods.

212 **Q. How will the Factor O amounts be incorporated into Riders EUA and GUA**  
213 **Incremental Uncollectible Adjustment amounts?**

214 A. The Company will add the resulting Factor O unit rate impact to the currently filed  
215 adjustment values at an appropriate time after receiving the final Order in this Proceeding.  
216 The Factor O recovery/credits would apply from the first Billing Month after the filing  
217 through the May 2013 Billing Period.

218 **III. CONCLUSION**

219 **Q. Does this conclude your rebuttal testimony?**

220 A. Yes, it does.

