

PEOPLES
ENERGY.

Peoples Gas
North Shore Gas
December 8, 2006

Ms. Deborah Shaw
8157 S. Fairfield Av
Chicago, IL 60652

RE: „Acct # 2 6000 4224 2122

Dear Ms. Shaw:

We were recently contacted by the Illinois Commerce Commission (ICC) regarding your gas bill. We understand your concern and want you to know that we conducted a thorough review of our records in an effort to resolve this billing issue.

Our records indicate your name and social security number were used to obtain service at 10114 S. Aberdeen St. House, from June 9, 1989 to April 30, 1995. The outstanding balance in the amount of \$763.95 was transferred to the above referenced account number on November 17, 2006. If there was an agreement between you and the owner/landlord of the property stating you would not be responsible for the gas usage, you would have to dispute this bill with them.

I have prepared a transcript detailing the transactions on your account since November 2, 2005. As you will see, there were two grant payments applied against your bill on November 21, 2005 totaling \$791.00. In addition, two \$100.00 grant payments were applied to your account on July 27, 2006.

On August 28, 2006, it was determined the grant payments totaling \$791.00 credited to your account on November 21, 2005 and one of the \$100.00 payments credited July 27, 2006, were credited in error and removed from your account.

Thank you for your patience as we looked into this matter. If you have any questions concerning this matter, please contact me at (312)240-7351. A copy of this letter has been mailed to the Illinois Commerce Commission.

Sincerely,

Kay Staley
Kay Staley
Billing Specialist

OFFICIAL FILE

I.C.C. DOCKET NO. 11-0.737

Exhibit No. 2

Witness Respondents

Date 6-28-12 Reporter TC

EXHIBIT

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