

For Commission Use Only:
Case: 12-0384

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Dolores A. Selesky
Against (Utility name): Com Ed - Commonwealth Edison
As to (Reason for complaint) Reimbursement for incorrect meter reading and incorrect billing to my account over a 10 year period. ComEd adjusted and credited me for two years. I would like to be compensated for overpayments charged to me for remaining 8 years.
in Algonquin Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 4151 Whitehall Lane Algonquin, IL 60102
The service address that I am complaining about is 4151 Whitehall Lane Algonquin, IL 60102
My home telephone is [847] 669-5485
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 525-7513

My e-mail address is dselesky4151@comcast.net will accept documents by electronic means (e-mail) Yes No
(Full name of utility company) Commonwealth Edison (respondent) is public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Code Part 280

CHIEF CLERK'S OFFICE
JUN 7 11:37 AM '12
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No dy
yes

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Com Ed installed meter to my house and incorrectly billed me for my neighbors usage for 10 years - new construction.
2. ComEd adjusted problem billing for 2 of the 10 years and credited my account for \$444.48.
3. I would like Com Ed to verify and reimburse me for overpayments over the remaining 8 years or provide a reasonable settlement based on previous 2 years. They sent me the wrong charge and wrong meter reading for 10 years.

Please clearly state what you want the Commission to do in this case:

Reimbursement for 8 years that I was incorrectly billed.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: June 4, 2012
(Month, day, year)

Complainant's Signature: Dolores A. Selesky

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

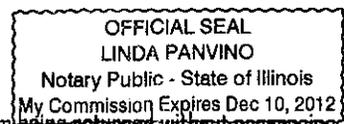
A notary public must witness the completion of this part of the form.

I, Dolores A. Selesky, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Dolores A. Selesky
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) June 4, 2012.

Linda Panvino
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.