

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 12-0373

ORIGINAL

Regarding a complaint by (Person making the complaint): Ming Zhang

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) Food in Refrigerator Spoiled due to Extended Power Outage

CHIEF CLERK'S OFFICE
2012 JUN -4 11 A 11:04
ILLINOIS COMMERCE COMMISSION

in Riverwoods Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2414 Seminole Court, Riverwoods, IL 60015

The service address that I am complaining about is 2414 Seminole Court, Riverwoods, IL 60015

My home telephone is [847] 236-9848

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 208-5968

My e-mail address is mzhang95@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific sections of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. We experienced an extended power outage after a storm on June 21, 2011, which lasted about three days. We were out of power continuously until late of the day on June 24, 2011. As a result, most of the food in our refrigerator was spoiled, especially the food in freezer.

Please clearly state what you want the Commission to do in this case:

That the monetary loss of the spoiled food as listed on the attached sheet ^{in the amount of \$167.87,} be compensated by Commonwealth Edison Company

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: May 30, 2012
(Month, day, year)

Complainant's Signature: Ming Zhang

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Ming Zhang, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Ming Zhang
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) MAY 30, 2012

[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.