

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
NORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 12-0359

ORIGINAL

Regarding a complaint by (Person making the complaint): Melva M Williams

Against (Utility name): COM ED

As to (Reason for complaint) Over Charging - Refusing Service
in Fairness deposit never returned

In humane treatment discrimination

in Chicago Heights Illinois.

CHIEF CLERK'S OFFICE
MAY 23 11 29 AM '12
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1237 Martin Lane Chicago Heights

The service address that I am complaining about is 7330 3038 Commercial Ave

My home telephone is cell 219 1588-7499 South Heights

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 219 1588-7499 Ch

My e-mail address is [Signature] I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Admin RFO - c.d. section 735 280.170 6183111
code 735-200

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

IN June 2011 called to get was told there was an bill for 1,300 At my last address 3038 Commercial Ave After finding out from what month to what month ask to get bill told by com said they did not have on sent letter to call them on phone a ms mary I left her know few months did

Please clearly state what you want the Commission to do in this case:

not live at 3038 moved to the sent all information shown this no one ever call back

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: May 11 - 2012
(Month, day, year)

Complainant's Signature: Mel Williams

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Mel Williams, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mel Williams
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 14, 2012

Jen Stephens
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.