

**OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:
Case: 12-0351

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint):

Calvette Walker

Against (Utility name):

NICOR GAS COMPANY

As to (Reason for complaint):

I've been paying my gas bills every month on time since August of 2011. And now March of 2012 Nicor Gas Company told me they made a mistake with my Gas Bills and now I have a outstanding bill of \$269.76 and they only offering me \$25.00 for their mistake, in Oak Lawn Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

10710 S. Pulaski, Oak Lawn, Ill. 60453

The service address that I am complaining about is

10710 S. Pulaski

My home telephone is

708-268-1593

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

708-268-1593

My e-mail address is

None

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company)

NICOR GAS COMPANY

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.150/200.170

CHIEF CLERK'S OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

2012 MAY 19 12:44

ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I Calvette Walker received A bill of \$246.32 of the month of MARCH 19, 2012 - 4/17/12 because of my bills from Aug 2011 to MARCH 2012 were mis read. All Nicor GAS said was it WAS A mistake and sorry which I had been paying my bills on time And every month. So now they want me to pay the bill in Full or take a payment plan and pay additional every month. Total is \$269.76 due MAY 9 2012.

Please clearly state what you want the Commission to do in this case:

I AM ASKING A dismissed of the bill because of A mistake of.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5-8-12
(Month, day, year)

Complainant's Signature: Calvette Walker

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

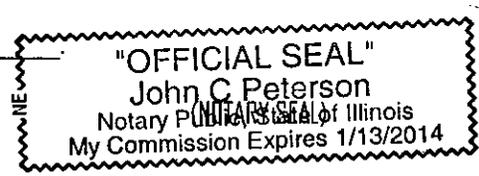
A notary public must witness the completion of this part of the form.

I, _____, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Calvette Walker
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 5/8/12

Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.