

FORMAL COMPLAINT

2012 MAY 16 1P 12:44
CHIEF CLERK'S OFFICE

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

12-0360
ORIGINAL

Regarding a complaint by (Person making the complaint):

Summatra Jackson

Against (Utility name):

Nicor

As to (Reason for complaint)

BECAUSE I HAVE AN \$11,000 gas bill.

My bill was to be affordable. My husband inquired and was told he needs to pay \$500 + amount for the next two years. Besides our regular bill.

in _____ Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

CAhemet city

My complete mailing address is (include City)

1574 Kenilworth Dr, IL 62409

The service address that I am complaining about is

1574 Kenilworth Dr, CAhemet city IL 62409

My home telephone is

(708) 933-0958

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[]

My e-mail address is

Jentaresses@gmail.com

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company)

Nicor

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

In violation of 15 USC § 1692 et seq and unfair practice for not listing every bill from day 1 under the Illinois Consumer Fraud Act 815 ILCS 509/12

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

The gas bill of \$10,456.00 is too high. We are living check to check and can't afford a repayment of \$300 a month plus current gas bill. Gas comp has never sent a listing bill wise in detail the gas bill from the beginning to justify the very high bills.

Please clearly state what you want the Commission to do in this case:

Dismiss the excessively high Nicor gas bill, so we can pay monthly like any other customer, under \$200/month.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/30/12
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Sommatta Jackson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 13, 2012

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

MAY 9, 2011 2/2

CASE #

2012-036

I, DAVID JACKSON, husband
of SOMMAHA JACKSON, the
mediation take place in
CHICAGO, ILLINOIS.

David E. Jackson