

Integrus Business Support, LLC  
IBS Services Provided To: All Operating Companies  
Current Period Consolidated IBS  
January 31, 2011

HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	5,582	13,271	16,039	420,226	21,939	64,671	13,191	554,917
	Environmental	1,360	2,683	7,492	18,449	19,636	126,288	14,886	190,794
	Information Technology	143,079	177,040	229,246	1,212,674	193,025	1,353,746	113,222	3,422,031
	Project Services	5	24,839	2,561	92,388	48,603	137,592	13,016	319,005
	Supply Chain Services	3,344	2,504	21,804	61,698	7,837	144,634	5,563	247,383
	<b>Total Shared Services Organization</b>	<b>153,369</b>	<b>220,337</b>	<b>277,142</b>	<b>1,805,435</b>	<b>291,039</b>	<b>1,826,930</b>	<b>159,878</b>	<b>4,734,131</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	35,061	43,095	62,458	344,451	35,753	478,702	150,201	1,149,722
	Corporate Development	1,553	1,902	2,066	17,280	1,366	21,223	5,167	50,557
	Human Resources	21,219	31,776	28,929	197,371	30,532	255,776	34,663	600,268
	Financial Services	56,307	66,747	168,651	410,162	47,343	371,927	256,690	1,377,828
	External Affairs	19,086	34,751	64,281	124,542	65,177	504,015	9,896	821,749
	Executive Office	3,986	5,102	6,996	43,400	5,506	45,362	22,184	132,535
	<b>Total Corporate Services</b>	<b>137,212</b>	<b>183,373</b>	<b>333,381</b>	<b>1,137,208</b>	<b>185,677</b>	<b>1,677,005</b>	<b>478,802</b>	<b>4,132,659</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	27,314	20,907	8,223	24,423	21,601	38,457	0	140,926
	Utility Supply	53,806	47,777	50,334	193,577	66	65,239	(982)	409,817
	Engineering Services	14,973	35,817	1,844	311,741	1,280	139,183	23	504,862
	Customer Relations	16,874	21,156	155,719	959,049	42,478	703,004	35	1,898,317
	<b>Total Utility Services</b>	<b>112,968</b>	<b>125,657</b>	<b>216,120</b>	<b>1,488,790</b>	<b>65,425</b>	<b>945,884</b>	<b>(923)</b>	<b>2,953,922</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>197,281</b>	<b>247,316</b>	<b>391,952</b>	<b>2,113,122</b>	<b>232,638</b>	<b>1,953,932</b>	<b>264,277</b>	<b>5,400,519</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>600,831</b>	<b>776,683</b>	<b>1,218,596</b>	<b>6,544,555</b>	<b>774,780</b>	<b>6,403,750</b>	<b>902,035</b>	<b>17,221,230</b>
<b>Centrally Managed Items</b>									
	CMI-Other	20,674	417	59,672	240,738	17,693	191,670	327	531,190
	CMI - Incentives	14,458	19,664	31,860	164,292	18,831	299,416	26,335	574,856
	CMI - Human Resources	6,483	(559)	122,006	387,565	127	43,196	0	558,817
	CMI - Benefits Accounting	12,651	1,310,770	3,377,454	481,383	1,226,720	40,653,785	6,974,860	54,037,624
	CMI - Environmental	0	0	(371,433)	(201,420)	0	(44,603)	(55)	(617,511)
	<b>Total Centrally Managed</b>	<b>54,266</b>	<b>1,330,292</b>	<b>3,219,559</b>	<b>1,072,557</b>	<b>1,263,370</b>	<b>41,143,464</b>	<b>7,001,467</b>	<b>55,084,975</b>
	Charges w/Non-IBS Home Centers	(2,264)	(410)	386,235	144,596	7,223	289,428	415,395	1,240,203
	Depreciation	54,989	68,755	203,256	454,785	62,952	492,908	86,549	1,424,194
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	2,833	3,267	38,145	426,210	2,579	51,584	5,591	530,209
	Intra IBS Charges - Home Center A99	46,357	60,944	84,197	489,025	59,493	468,557	70,204	1,278,776
	<b>Total Other</b>	<b>115,826</b>	<b>150,034</b>	<b>790,608</b>	<b>1,661,713</b>	<b>151,162</b>	<b>1,425,231</b>	<b>598,631</b>	<b>4,893,205</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>770,923</b>	<b>2,257,008</b>	<b>5,228,763</b>	<b>9,278,825</b>	<b>2,189,312</b>	<b>48,972,446</b>	<b>8,502,132</b>	<b>77,199,410</b>

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		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	1.0%	2.4%	2.9%	75.7%	4.0%	11.7%	2.4%	100.0%
	Environmental	0.7%	1.4%	3.9%	9.7%	10.3%	66.2%	7.8%	100.0%
	Information Technology	4.2%	5.2%	6.7%	35.4%	5.6%	39.6%	3.3%	100.0%
	Project Services	0.0%	7.8%	0.8%	29.0%	15.2%	43.1%	4.1%	100.0%
	Supply Chain Services	1.4%	1.0%	8.8%	24.9%	3.2%	58.5%	2.2%	100.0%
	<b>Total Shared Services Organization</b>	<b>3.2%</b>	<b>4.7%</b>	<b>5.9%</b>	<b>38.1%</b>	<b>6.1%</b>	<b>38.6%</b>	<b>3.4%</b>	<b>100.0%</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	3.0%	3.7%	5.4%	30.0%	3.1%	41.6%	13.1%	100.0%
	Corporate Development	3.1%	3.8%	4.1%	34.2%	2.7%	42.0%	10.2%	100.0%
	Human Resources	3.5%	5.3%	4.8%	32.9%	5.1%	42.6%	5.8%	100.0%
	Financial Services	4.1%	4.8%	12.2%	29.8%	3.4%	27.0%	18.6%	100.0%
	External Affairs	2.3%	4.2%	7.8%	15.2%	7.9%	61.3%	1.2%	100.0%
	Executive Office	3.0%	3.8%	5.3%	32.7%	4.2%	34.2%	16.7%	100.0%
	<b>Total Corporate Services</b>	<b>3.3%</b>	<b>4.4%</b>	<b>8.1%</b>	<b>27.5%</b>	<b>4.5%</b>	<b>40.6%</b>	<b>11.6%</b>	<b>100.0%</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	19.4%	14.8%	5.8%	17.3%	15.3%	27.3%	0.0%	100.0%
	Utility Supply	13.1%	11.7%	12.3%	47.2%	0.0%	15.9%	-0.2%	100.0%
	Engineering Services	3.0%	7.1%	0.4%	61.7%	0.3%	27.6%	0.0%	100.0%
	Customer Relations	0.9%	1.1%	8.2%	50.5%	2.2%	37.0%	0.0%	100.0%
	<b>Total Utility Services</b>	<b>3.8%</b>	<b>4.3%</b>	<b>7.3%</b>	<b>50.4%</b>	<b>2.2%</b>	<b>32.0%</b>	<b>0.0%</b>	<b>100.0%</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.7%</b>	<b>4.6%</b>	<b>7.3%</b>	<b>39.1%</b>	<b>4.3%</b>	<b>36.2%</b>	<b>4.9%</b>	<b>100.0%</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.5%</b>	<b>4.5%</b>	<b>7.1%</b>	<b>38.0%</b>	<b>4.5%</b>	<b>37.2%</b>	<b>5.2%</b>	<b>100.0%</b>
<b>Centrally Managed Items</b>									
	CMI-Other	3.9%	0.1%	11.2%	45.3%	3.3%	36.1%	0.1%	100.0%
	CMI - Incentives	2.5%	3.4%	5.5%	28.6%	3.3%	52.1%	4.6%	100.0%
	CMI - Human Resources	1.2%	-0.1%	21.8%	69.4%	0.0%	7.7%	0.0%	100.0%
	CMI - Benefits Accounting	0.0%	2.4%	6.3%	0.9%	2.3%	75.2%	12.9%	100.0%
	CMI - Environmental	0.0%	0.0%	60.2%	32.6%	0.0%	7.2%	0.0%	100.0%
	<b>Total Centrally Managed</b>	<b>0.1%</b>	<b>2.4%</b>	<b>5.8%</b>	<b>1.9%</b>	<b>2.3%</b>	<b>74.7%</b>	<b>12.7%</b>	<b>100.0%</b>
	Charges w/Non-IBS Home Centers	-0.2%	0.0%	31.1%	11.7%	0.6%	23.3%	33.5%	100.0%
	Depreciation	3.9%	4.8%	14.3%	31.9%	4.4%	34.6%	6.1%	100.0%
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%
	High Level IBS - Home Center A00	0.5%	0.6%	7.2%	80.4%	0.5%	9.7%	1.1%	100.0%
	Intra IBS Charges - Home Center A99	3.6%	4.8%	6.6%	38.2%	4.7%	36.6%	5.5%	100.0%
	<b>Total Other</b>	<b>2.4%</b>	<b>3.1%</b>	<b>16.2%</b>	<b>34.0%</b>	<b>3.1%</b>	<b>29.1%</b>	<b>12.2%</b>	<b>100.0%</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1.0%</b>	<b>2.9%</b>	<b>6.8%</b>	<b>12.0%</b>	<b>2.8%</b>	<b>63.4%</b>	<b>11.0%</b>	<b>100.0%</b>

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		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	6,281	18,078	15,747	241,505	20,457	132,968	19,740	454,777
	Environmental	2,287	2,255	9,084	18,406	21,151	118,614	11,711	183,508
	Information Technology	141,238	188,593	380,155	1,727,583	202,953	1,972,660	107,091	4,720,273
	Project Services	942	29,427	3,231	126,629	37,918	146,581	14,391	359,119
	Supply Chain Services	7,240	6,882	24,041	81,675	14,551	166,686	6,287	307,362
	<b>Total Shared Services Organization</b>	<b>157,988</b>	<b>245,236</b>	<b>432,258</b>	<b>2,195,798</b>	<b>297,030</b>	<b>2,537,509</b>	<b>159,220</b>	<b>6,025,038</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	10,815	14,939	25,050	142,103	10,688	155,828	44,907	404,330
	Corporate Development	1,674	1,852	2,429	15,481	1,799	23,562	7,786	54,583
	Human Resources	30,400	50,933	37,051	282,695	39,348	310,013	44,875	795,315
	Financial Services	55,941	65,103	91,578	343,106	56,465	453,678	164,089	1,229,960
	External Affairs	51,538	83,352	93,665	297,447	27,375	264,278	236,189	1,053,843
	Executive Office	2,168	2,826	3,610	21,527	2,361	29,578	23,899	85,969
	<b>Total Corporate Services</b>	<b>152,536</b>	<b>219,004</b>	<b>253,383</b>	<b>1,102,360</b>	<b>138,036</b>	<b>1,236,937</b>	<b>521,745</b>	<b>3,624,000</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	20,772	16,405	9,352	18,442	16,188	46,262	147	127,569
	Utility Supply	47,275	47,750	47,927	508,779	66	58,028	0	709,825
	Engineering Services	18,847	55,801	52,057	406,955	2,319	148,790	440	685,208
	Customer Relations	36,576	46,301	179,659	1,036,774	50,131	710,042	30	2,059,513
	<b>Total Utility Services</b>	<b>123,470</b>	<b>166,257</b>	<b>288,996</b>	<b>1,970,951</b>	<b>68,703</b>	<b>963,121</b>	<b>617</b>	<b>3,582,115</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>158,001</b>	<b>244,083</b>	<b>344,169</b>	<b>1,922,721</b>	<b>187,631</b>	<b>1,714,684</b>	<b>225,902</b>	<b>4,797,191</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>591,994</b>	<b>874,580</b>	<b>1,318,805</b>	<b>7,191,829</b>	<b>691,400</b>	<b>6,452,251</b>	<b>907,484</b>	<b>18,028,344</b>
<b>Centrally Managed Items</b>									
	CMI-Other	61,504	84,962	101,080	612,122	59,834	839,769	282,750	2,042,021
	CMI - Incentives	10,975	18,238	24,775	130,726	16,002	115,180	595,418	911,313
	CMI - Human Resources	2,852	1,012	2,336	474,913	377	153,176	9,119	643,785
	CMI - Benefits Accounting	122,311	1,120,779	147,466	1,118,246	844,419	18,935,217	3,322,743	25,611,181
	CMI - Environmental	6	0	(364,845)	(181,772)	214	104,676	0	(441,721)
	<b>Total Centrally Managed</b>	<b>197,648</b>	<b>1,224,991</b>	<b>(89,188)</b>	<b>2,154,235</b>	<b>920,846</b>	<b>20,148,018</b>	<b>4,210,030</b>	<b>28,766,579</b>
	Charges w/Non-IBS Home Centers	(247)	10,836	374,923	132,055	850	353,956	6,750,997	7,623,371
	Depreciation	61,884	78,682	215,800	532,421	71,013	565,477	95,281	1,620,558
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(1,598)	(2,031)	(2,065)	(8,984)	(1,447)	(9,815)	(111)	(26,052)
	Intra IBS Charges - Home Center A99	33,255	47,783	60,796	374,390	38,906	353,890	41,963	950,982
	<b>Total Other</b>	<b>107,205</b>	<b>152,749</b>	<b>728,229</b>	<b>1,176,979</b>	<b>128,237</b>	<b>1,386,261</b>	<b>6,909,022</b>	<b>10,588,681</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>896,847</b>	<b>2,252,320</b>	<b>1,957,846</b>	<b>10,523,042</b>	<b>1,740,483</b>	<b>27,986,531</b>	<b>12,026,536</b>	<b>57,383,605</b>

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		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES	
<b>Shared Services Organization:</b>										
	Administrative Services	1.4%	4.0%	3.5%	53.1%	4.5%	29.2%	4.3%	100.0%	
	Environmental	1.2%	1.2%	5.0%	10.0%	11.5%	64.6%	6.4%	100.0%	
	Information Technology	3.0%	4.0%	8.1%	36.6%	4.3%	41.8%	2.3%	100.0%	
	Project Services	0.3%	8.2%	0.9%	35.3%	10.6%	40.8%	4.0%	100.0%	
	Supply Chain Services	2.4%	2.2%	7.8%	26.6%	4.7%	54.2%	2.0%	100.0%	
	<b>Total Shared Services Organization</b>	<b>2.6%</b>	<b>4.1%</b>	<b>7.2%</b>	<b>36.4%</b>	<b>4.9%</b>	<b>42.1%</b>	<b>2.6%</b>	<b>100.0%</b>	
<b>Corporate Services:</b>										
	Legal & Governance Services	2.7%	3.7%	6.2%	35.1%	2.6%	38.5%	11.1%	100.0%	
	Corporate Development	3.1%	3.4%	4.4%	28.4%	3.3%	43.2%	14.3%	100.0%	
	Human Resources	3.8%	6.4%	4.7%	35.5%	4.9%	39.0%	5.6%	100.0%	
	Financial Services	4.5%	5.3%	7.4%	27.9%	4.6%	36.9%	13.3%	100.0%	
	External Affairs	4.9%	7.9%	8.9%	28.2%	2.6%	25.1%	22.4%	100.0%	
	Executive Office	2.5%	3.3%	4.2%	25.0%	2.7%	34.4%	27.8%	100.0%	
	<b>Total Corporate Services</b>	<b>4.2%</b>	<b>6.0%</b>	<b>7.0%</b>	<b>30.4%</b>	<b>3.8%</b>	<b>34.1%</b>	<b>14.4%</b>	<b>100.0%</b>	
<b>Utility Services:</b>										
	Utility Group/Executive Office	16.3%	12.9%	7.3%	14.5%	12.7%	36.3%	0.1%	100.0%	
	Utility Supply	6.7%	6.7%	6.8%	71.7%	0.0%	8.2%	0.0%	100.0%	
	Engineering Services	2.8%	8.1%	7.6%	59.4%	0.3%	21.7%	0.1%	100.0%	
	Customer Relations	1.8%	2.2%	8.7%	50.3%	2.4%	34.5%	0.0%	100.0%	
	<b>Total Utility Services</b>	<b>3.4%</b>	<b>4.6%</b>	<b>8.1%</b>	<b>55.0%</b>	<b>1.9%</b>	<b>26.9%</b>	<b>0.0%</b>	<b>100.0%</b>	
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.3%</b>	<b>5.1%</b>	<b>7.2%</b>	<b>40.1%</b>	<b>3.9%</b>	<b>35.7%</b>	<b>4.7%</b>	<b>100.0%</b>	
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.3%</b>	<b>4.9%</b>	<b>7.3%</b>	<b>39.9%</b>	<b>3.8%</b>	<b>35.8%</b>	<b>5.0%</b>	<b>100.0%</b>	
<b>Centrally Managed Items</b>										
	CMI-Other	3.0%	4.2%	4.9%	30.0%	2.9%	41.1%	13.8%	100.0%	
	CMI - Incentives	1.2%	2.0%	2.7%	14.3%	1.8%	12.6%	65.3%	100.0%	
	CMI - Human Resources	0.4%	0.2%	0.4%	73.8%	0.1%	23.8%	1.4%	100.0%	
	CMI - Benefits Accounting	0.5%	4.4%	0.6%	4.4%	3.3%	73.9%	13.0%	100.0%	
	CMI - Environmental	0.0%	0.0%	82.6%	41.2%	0.0%	-23.7%	0.0%	100.0%	
	<b>Total Centrally Managed</b>	<b>0.7%</b>	<b>4.3%</b>	<b>-0.3%</b>	<b>7.5%</b>	<b>3.2%</b>	<b>70.0%</b>	<b>14.6%</b>	<b>100.0%</b>	
	Charges w/Non-IBS Home Centers	0.0%	0.1%	4.9%	1.7%	0.0%	4.6%	88.6%	100.0%	
	Depreciation	3.8%	4.9%	13.3%	32.9%	4.4%	34.9%	5.9%	100.0%	
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%	
	High Level IBS - Home Center A00	6.1%	7.8%	7.9%	34.5%	5.6%	37.7%	0.4%	100.0%	
	Intra IBS Charges - Home Center A99	3.5%	5.0%	6.4%	39.4%	4.1%	37.2%	4.4%	100.0%	
	<b>Total Other</b>	<b>1.0%</b>	<b>1.4%</b>	<b>6.9%</b>	<b>11.1%</b>	<b>1.2%</b>	<b>13.1%</b>	<b>65.2%</b>	<b>100.0%</b>	
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1.6%</b>	<b>3.9%</b>	<b>3.4%</b>	<b>18.3%</b>	<b>3.0%</b>	<b>48.8%</b>	<b>21.0%</b>	<b>100.0%</b>	

Integrus Business Support, LLC  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	9,162	44,922	21,478	469,150	17,833	183,739	18,395	764,679
	Environmental	3,684	2,410	9,435	25,852	27,673	165,974	16,983	252,012
	Information Technology	142,109	191,745	425,181	1,936,312	201,536	1,854,854	109,583	4,861,320
	Project Services	481	18,096	5,421	151,227	48,674	233,599	13,572	471,069
	Supply Chain Services	8,279	6,337	(3,445)	127,457	9,585	164,759	3,971	316,942
	<b>Total Shared Services Organization</b>	<b>163,715</b>	<b>263,511</b>	<b>458,070</b>	<b>2,709,997</b>	<b>305,302</b>	<b>2,602,925</b>	<b>162,504</b>	<b>6,666,022</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	11,825	14,230	22,669	160,108	11,644	156,818	45,617	422,911
	Corporate Development	1,587	1,776	2,311	17,462	1,513	22,344	7,279	54,272
	Human Resources	38,193	64,498	57,903	363,026	46,715	391,541	58,304	1,020,179
	Financial Services	67,373	99,926	161,126	534,937	72,110	611,064	396,541	1,943,077
	External Affairs	35,357	55,310	102,205	286,771	38,225	316,490	9,347	843,704
	Executive Office	6,576	8,591	16,935	71,567	5,826	59,098	200,387	368,980
	<b>Total Corporate Services</b>	<b>160,909</b>	<b>244,331</b>	<b>363,149</b>	<b>1,433,870</b>	<b>176,035</b>	<b>1,557,355</b>	<b>717,474</b>	<b>4,653,122</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	31,016	47,320	13,037	55,253	44,881	113,505	(55)	304,957
	Utility Supply	70,353	53,921	51,960	728,442	66	73,896	0	978,637
	Engineering Services	31,134	62,909	64,430	592,027	3,789	188,826	734	943,849
	Customer Relations	42,384	54,377	201,026	1,209,983	49,941	1,051,944	69	2,609,724
	<b>Total Utility Services</b>	<b>174,887</b>	<b>218,527</b>	<b>330,454</b>	<b>2,585,704</b>	<b>98,677</b>	<b>1,428,170</b>	<b>748</b>	<b>4,837,167</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>186,762</b>	<b>263,703</b>	<b>389,620</b>	<b>2,179,774</b>	<b>210,958</b>	<b>1,955,437</b>	<b>259,513</b>	<b>5,445,768</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>686,274</b>	<b>990,072</b>	<b>1,541,292</b>	<b>8,909,345</b>	<b>790,971</b>	<b>7,543,887</b>	<b>1,140,238</b>	<b>21,602,079</b>
<b>Centrally Managed Items</b>									
	CMI-Other	1,917	2,352	26,783	59,267	954	4,856	13,983	110,113
	CMI - Incentives	77,946	96,023	126,015	759,640	74,781	905,226	671,979	2,711,610
	CMI - Human Resources	877	25,640	6,702	429,576	3,390	96,818	47	563,051
	CMI - Benefits Accounting	148,962	291,661	161,320	1,308,601	169,260	1,625,114	939,694	4,644,612
	CMI - Environmental	1,305	1,847	788,045	1,366,142	4,246	107,955	3,760	2,273,301
	<b>Total Centrally Managed</b>	<b>231,007</b>	<b>417,524</b>	<b>1,108,866</b>	<b>3,923,226</b>	<b>252,630</b>	<b>2,739,970</b>	<b>1,629,464</b>	<b>10,302,686</b>
	Charges w/Non-IBS Home Centers	(2,153)	4,426	(249,773)	1,146,887	2,219	(158,885)	7,869	750,590
	Depreciation	86,489	104,960	286,592	825,559	96,376	786,620	132,207	2,318,802
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(7,630)	(13,221)	(8,006)	(32,308)	(5,072)	(34,112)	(411)	(100,760)
	Intra IBS Charges - Home Center A99	20,361	37,389	96,547	368,208	24,694	251,481	40,450	839,130
	<b>Total Other</b>	<b>110,978</b>	<b>151,032</b>	<b>204,135</b>	<b>2,455,443</b>	<b>137,132</b>	<b>967,858</b>	<b>201,007</b>	<b>4,227,585</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1,028,259</b>	<b>1,558,628</b>	<b>2,854,293</b>	<b>15,288,014</b>	<b>1,180,734</b>	<b>11,251,714</b>	<b>2,970,708</b>	<b>36,132,350</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY								
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES	
<b>Shared Services Organization:</b>										
	Administrative Services	1.2%	5.9%	2.8%	61.4%	2.3%	24.0%	2.4%	100.0%	
	Environmental	1.5%	1.0%	3.7%	10.3%	11.0%	65.9%	6.7%	100.0%	
	Information Technology	2.9%	3.9%	8.7%	39.8%	4.1%	38.2%	2.3%	100.0%	
	Project Services	0.1%	3.8%	1.2%	32.1%	10.3%	49.6%	2.9%	100.0%	
	Supply Chain Services	2.6%	2.0%	-1.1%	40.2%	3.0%	52.0%	1.3%	100.0%	
	<b>Total Shared Services Organization</b>	<b>2.5%</b>	<b>4.0%</b>	<b>6.9%</b>	<b>40.7%</b>	<b>4.6%</b>	<b>39.0%</b>	<b>2.4%</b>	<b>100.0%</b>	
<b>Corporate Services:</b>										
	Legal & Governance Services	2.8%	3.4%	5.4%	37.9%	2.8%	37.1%	10.8%	100.0%	
	Corporate Development	2.9%	3.3%	4.3%	32.2%	2.8%	41.2%	13.4%	100.0%	
	Human Resources	3.7%	6.3%	5.7%	35.6%	4.6%	38.4%	5.7%	100.0%	
	Financial Services	3.5%	5.1%	8.3%	27.5%	3.7%	31.4%	20.4%	100.0%	
	External Affairs	4.2%	6.6%	12.1%	34.0%	4.5%	37.5%	1.1%	100.0%	
	Executive Office	1.8%	2.3%	4.6%	19.4%	1.6%	16.0%	54.3%	100.0%	
	<b>Total Corporate Services</b>	<b>3.5%</b>	<b>5.3%</b>	<b>7.8%</b>	<b>30.8%</b>	<b>3.8%</b>	<b>33.5%</b>	<b>15.4%</b>	<b>100.0%</b>	
<b>Utility Services:</b>										
	Utility Group/Executive Office	10.2%	15.5%	4.3%	18.1%	14.7%	37.2%	0.0%	100.0%	
	Utility Supply	7.2%	5.5%	5.3%	74.4%	0.0%	7.6%	0.0%	100.0%	
	Engineering Services	3.3%	6.7%	6.8%	62.7%	0.4%	20.0%	0.1%	100.0%	
	Customer Relations	1.6%	2.1%	7.7%	46.4%	1.9%	40.3%	0.0%	100.0%	
	<b>Total Utility Services</b>	<b>3.6%</b>	<b>4.5%</b>	<b>6.8%</b>	<b>53.5%</b>	<b>2.0%</b>	<b>29.5%</b>	<b>0.0%</b>	<b>100.0%</b>	
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.4%</b>	<b>4.8%</b>	<b>7.2%</b>	<b>40.0%</b>	<b>3.9%</b>	<b>35.9%</b>	<b>4.8%</b>	<b>100.0%</b>	
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.2%</b>	<b>4.6%</b>	<b>7.1%</b>	<b>41.2%</b>	<b>3.7%</b>	<b>34.9%</b>	<b>5.3%</b>	<b>100.0%</b>	
<b>Centrally Managed Items</b>										
	CMI-Other	1.7%	2.1%	24.3%	53.8%	0.9%	4.4%	12.7%	100.0%	
	CMI - Incentives	2.9%	3.5%	4.6%	28.0%	2.8%	33.4%	24.8%	100.0%	
	CMI - Human Resources	0.2%	4.6%	1.2%	76.3%	0.6%	17.2%	0.0%	100.0%	
	CMI - Benefits Accounting	3.2%	6.3%	3.5%	28.2%	3.6%	35.0%	20.2%	100.0%	
	CMI - Environmental	0.1%	0.1%	34.7%	60.1%	0.2%	4.7%	0.2%	100.0%	
	<b>Total Centrally Managed</b>	<b>2.2%</b>	<b>4.1%</b>	<b>10.8%</b>	<b>38.1%</b>	<b>2.5%</b>	<b>26.6%</b>	<b>15.8%</b>	<b>100.0%</b>	
	Charges w/Non-IBS Home Centers	-0.3%	0.6%	-33.3%	152.8%	0.3%	-21.2%	1.0%	100.0%	
	Depreciation	3.7%	4.5%	12.4%	35.6%	4.2%	33.9%	5.7%	100.0%	
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%	
	High Level IBS - Home Center A00	7.6%	13.1%	7.9%	32.1%	5.0%	33.9%	0.4%	100.0%	
	Intra IBS Charges - Home Center A99	2.4%	4.5%	11.5%	43.9%	2.9%	30.0%	4.8%	100.0%	
	<b>Total Other</b>	<b>2.6%</b>	<b>3.6%</b>	<b>4.8%</b>	<b>58.1%</b>	<b>3.2%</b>	<b>22.9%</b>	<b>4.8%</b>	<b>100.0%</b>	
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>2.8%</b>	<b>4.3%</b>	<b>7.9%</b>	<b>42.3%</b>	<b>3.3%</b>	<b>31.1%</b>	<b>8.2%</b>	<b>100.0%</b>	

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	11,646	21,203	12,509	316,774	16,326	91,695	15,685	485,837
	Environmental	1,033	2,429	12,905	21,183	16,057	132,654	16,590	202,852
	Information Technology	156,602	218,738	387,230	1,863,940	236,547	2,074,744	358,738	5,296,539
	Project Services	927	20,866	11,028	135,264	58,722	189,327	20,971	437,105
	Supply Chain Services	8,065	8,654	32,083	80,273	15,725	183,690	5,488	333,978
	<b>Total Shared Services Organization</b>	<b>178,273</b>	<b>271,891</b>	<b>455,754</b>	<b>2,417,433</b>	<b>343,378</b>	<b>2,672,109</b>	<b>421,723</b>	<b>6,760,561</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	13,619	17,269	25,230	147,601	13,802	162,194	48,137	427,852
	Corporate Development	1,600	1,797	2,305	15,978	2,566	23,728	6,759	54,732
	Human Resources	26,576	39,807	33,295	246,600	33,621	287,455	37,900	705,254
	Financial Services	69,627	87,261	105,125	436,762	58,790	554,279	287,173	1,599,017
	External Affairs	70,294	60,630	133,734	305,311	49,986	288,740	10,308	919,004
	Executive Office	3,223	4,249	6,713	45,658	5,713	45,973	25,185	136,713
	<b>Total Corporate Services</b>	<b>184,938</b>	<b>211,013</b>	<b>306,402</b>	<b>1,197,910</b>	<b>164,478</b>	<b>1,362,369</b>	<b>415,462</b>	<b>3,842,573</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	28,653	18,661	12,732	28,531	22,262	72,386	0	183,225
	Utility Supply	59,792	50,026	49,830	510,613	3,910	76,187	0	750,357
	Engineering Services	14,889	45,067	46,265	430,034	4,605	144,932	455	686,247
	Customer Relations	39,258	49,519	180,796	1,075,441	49,567	758,510	9	2,153,100
	<b>Total Utility Services</b>	<b>142,592</b>	<b>163,273</b>	<b>289,624</b>	<b>2,044,618</b>	<b>80,345</b>	<b>1,052,014</b>	<b>464</b>	<b>3,772,929</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>150,135</b>	<b>202,248</b>	<b>311,059</b>	<b>1,821,835</b>	<b>183,268</b>	<b>1,622,088</b>	<b>221,138</b>	<b>4,511,771</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>655,938</b>	<b>848,425</b>	<b>1,362,838</b>	<b>7,481,797</b>	<b>771,468</b>	<b>6,708,581</b>	<b>1,058,786</b>	<b>18,887,834</b>
<b>Centrally Managed Items</b>									
	CMI-Other	830	1,291	51,699	(59,870)	715	45,085	27,311	67,060
	CMI - Incentives	4,005	7,251	11,941	65,737	9,832	54,203	20,286	173,254
	CMI - Human Resources	1,274	4,472	18,332	379,384	7,693	164,504	0	575,659
	CMI - Benefits Accounting	114,701	169,013	196,950	1,441,262	134,435	1,247,844	267,886	3,572,091
	CMI - Environmental	1,237	0	(367,928)	45,319	0	180,292	(226)	(141,306)
	<b>Total Centrally Managed</b>	<b>122,046</b>	<b>182,027</b>	<b>(89,007)</b>	<b>1,871,832</b>	<b>152,674</b>	<b>1,691,929</b>	<b>315,258</b>	<b>4,246,759</b>
	Charges w/Non-IBS Home Centers	(24,514)	3,527	361,324	133,608	11,716	127,919	184,012	797,592
	Depreciation	56,892	71,206	207,899	485,420	65,351	513,944	89,250	1,489,962
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(7,312)	(11,584)	(8,241)	(34,214)	(5,426)	(36,608)	(430)	(103,815)
	Intra IBS Charges - Home Center A99	51,684	66,021	95,783	594,431	62,413	520,712	79,543	1,470,588
	<b>Total Other</b>	<b>90,662</b>	<b>146,648</b>	<b>735,540</b>	<b>1,326,343</b>	<b>152,969</b>	<b>1,248,720</b>	<b>373,267</b>	<b>4,074,149</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>868,646</b>	<b>1,177,100</b>	<b>2,009,372</b>	<b>10,679,973</b>	<b>1,077,112</b>	<b>9,649,230</b>	<b>1,747,311</b>	<b>27,208,743</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY								
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES	
<b>Shared Services Organization:</b>										
	Administrative Services	2.4%	4.4%	2.6%	65.2%	3.4%	18.9%	3.2%	100.0%	
	Environmental	0.5%	1.2%	6.4%	10.4%	7.9%	65.4%	8.2%	100.0%	
	Information Technology	3.0%	4.1%	7.3%	35.2%	4.5%	39.2%	6.8%	100.0%	
	Project Services	0.2%	4.8%	2.5%	30.9%	13.4%	43.3%	4.8%	100.0%	
	Supply Chain Services	2.4%	2.6%	9.6%	24.0%	4.7%	55.0%	1.6%	100.0%	
	<b>Total Shared Services Organization</b>	<b>2.6%</b>	<b>4.0%</b>	<b>6.7%</b>	<b>35.8%</b>	<b>5.1%</b>	<b>39.5%</b>	<b>6.2%</b>	<b>100.0%</b>	
<b>Corporate Services:</b>										
	Legal & Governance Services	3.2%	4.0%	5.9%	34.5%	3.2%	37.9%	11.3%	100.0%	
	Corporate Development	2.9%	3.3%	4.2%	29.2%	4.7%	43.4%	12.3%	100.0%	
	Human Resources	3.8%	5.6%	4.7%	35.0%	4.8%	40.8%	5.4%	100.0%	
	Financial Services	4.4%	5.5%	6.6%	27.3%	3.7%	34.7%	18.0%	100.0%	
	External Affairs	7.6%	6.6%	14.6%	33.2%	5.4%	31.4%	1.1%	100.0%	
	Executive Office	2.4%	3.1%	4.9%	33.4%	4.2%	33.6%	18.4%	100.0%	
	<b>Total Corporate Services</b>	<b>4.8%</b>	<b>5.5%</b>	<b>8.0%</b>	<b>31.2%</b>	<b>4.3%</b>	<b>35.5%</b>	<b>10.8%</b>	<b>100.0%</b>	
<b>Utility Services:</b>										
	Utility Group/Executive Office	15.6%	10.2%	6.9%	15.6%	12.2%	39.5%	0.0%	100.0%	
	Utility Supply	8.0%	6.7%	6.6%	68.0%	0.5%	10.2%	0.0%	100.0%	
	Engineering Services	2.2%	6.6%	6.7%	62.7%	0.7%	21.1%	0.1%	100.0%	
	Customer Relations	1.8%	2.3%	8.4%	49.9%	2.3%	35.2%	0.0%	100.0%	
	<b>Total Utility Services</b>	<b>3.8%</b>	<b>4.3%</b>	<b>7.7%</b>	<b>54.2%</b>	<b>2.1%</b>	<b>27.9%</b>	<b>0.0%</b>	<b>100.0%</b>	
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.3%</b>	<b>4.5%</b>	<b>6.9%</b>	<b>40.4%</b>	<b>4.1%</b>	<b>36.0%</b>	<b>4.9%</b>	<b>100.0%</b>	
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.5%</b>	<b>4.5%</b>	<b>7.2%</b>	<b>39.6%</b>	<b>4.1%</b>	<b>35.5%</b>	<b>5.6%</b>	<b>100.0%</b>	
<b>Centrally Managed Items</b>										
	CMI-Other	1.2%	1.9%	77.1%	-89.3%	1.1%	67.2%	40.7%	100.0%	
	CMI - Incentives	2.3%	4.2%	6.9%	37.9%	5.7%	31.3%	11.7%	100.0%	
	CMI - Human Resources	0.2%	0.8%	3.2%	65.9%	1.3%	28.6%	0.0%	100.0%	
	CMI - Benefits Accounting	3.2%	4.7%	5.5%	40.3%	3.8%	34.9%	7.5%	100.0%	
	CMI - Environmental	-0.9%	0.0%	260.4%	-32.1%	0.0%	-127.6%	0.2%	100.0%	
	<b>Total Centrally Managed</b>	<b>2.9%</b>	<b>4.3%</b>	<b>-2.1%</b>	<b>44.1%</b>	<b>3.6%</b>	<b>39.8%</b>	<b>7.4%</b>	<b>100.0%</b>	
	Charges w/Non-IBS Home Centers	-3.1%	0.4%	45.3%	16.8%	1.5%	16.0%	23.1%	100.0%	
	Depreciation	3.8%	4.8%	14.0%	32.6%	4.4%	34.5%	6.0%	100.0%	
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%	
	High Level IBS - Home Center A00	7.0%	11.2%	7.9%	33.0%	5.2%	35.3%	0.4%	100.0%	
	Intra IBS Charges - Home Center A99	3.5%	4.5%	6.5%	40.4%	4.2%	35.4%	5.4%	100.0%	
	<b>Total Other</b>	<b>2.2%</b>	<b>3.6%</b>	<b>18.1%</b>	<b>32.6%</b>	<b>3.8%</b>	<b>30.6%</b>	<b>9.2%</b>	<b>100.0%</b>	
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>3.2%</b>	<b>4.3%</b>	<b>7.4%</b>	<b>39.3%</b>	<b>4.0%</b>	<b>35.5%</b>	<b>6.4%</b>	<b>100.0%</b>	

Integrus Business Support, LLC  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	13,879	58,407	17,855	470,246	17,534	172,880	32,861	783,662
	Environmental	3,583	2,188	9,271	25,004	31,088	137,626	13,531	222,290
	Information Technology	152,662	209,528	351,273	1,766,426	231,222	2,052,583	(45,912)	4,717,782
	Project Services	3,157	14,595	13,918	156,191	60,753	240,618	15,890	505,123
	Supply Chain Services	7,209	9,111	22,147	99,547	17,887	182,617	4,922	343,440
	<b>Total Shared Services Organization</b>	<b>180,491</b>	<b>293,828</b>	<b>414,464</b>	<b>2,517,413</b>	<b>358,484</b>	<b>2,786,325</b>	<b>21,292</b>	<b>6,572,297</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	12,393	15,228	22,363	149,939	12,066	170,933	52,388	435,310
	Corporate Development	1,284	1,441	1,849	13,549	1,292	18,094	6,213	43,721
	Human Resources	36,106	43,844	50,454	303,786	43,361	345,007	50,165	872,723
	Financial Services	68,578	81,019	104,826	387,369	51,343	476,964	240,097	1,410,195
	External Affairs	36,602	328,956	102,572	336,150	52,356	277,292	9,579	1,143,508
	Executive Office	4,642	6,507	8,958	50,785	5,800	53,776	34,532	164,999
	<b>Total Corporate Services</b>	<b>159,604</b>	<b>476,995</b>	<b>291,021</b>	<b>1,241,579</b>	<b>166,217</b>	<b>1,342,066</b>	<b>392,973</b>	<b>4,070,456</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	31,076	20,968	10,531	27,682	21,487	48,086	0	159,830
	Utility Supply	57,598	41,245	45,472	578,540	4,000	75,424	0	802,278
	Engineering Services	15,598	48,227	59,204	562,963	3,593	168,341	176	858,102
	Customer Relations	43,930	56,358	186,204	1,122,303	48,467	722,968	256	2,180,487
	<b>Total Utility Services</b>	<b>148,202</b>	<b>166,797</b>	<b>301,410</b>	<b>2,291,488</b>	<b>77,547</b>	<b>1,014,819</b>	<b>432</b>	<b>4,000,696</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>162,534</b>	<b>222,811</b>	<b>336,246</b>	<b>1,962,121</b>	<b>205,615</b>	<b>1,836,859</b>	<b>227,152</b>	<b>4,953,337</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>650,831</b>	<b>1,160,431</b>	<b>1,343,141</b>	<b>8,012,601</b>	<b>807,863</b>	<b>6,980,069</b>	<b>641,849</b>	<b>19,596,786</b>
<b>Centrally Managed Items</b>									
	CMI-Other	2,686	4,475	22,119	141,081	2,771	11,818	105,690	290,640
	CMI - Incentives	13,412	18,352	29,129	167,442	19,733	168,679	176,538	593,286
	CMI - Human Resources	787	1,565	(25,186)	126,766	21,460	57,499	351	183,242
	CMI - Benefits Accounting	116,962	183,250	168,622	1,264,595	142,802	1,334,170	765,972	3,976,373
	CMI - Environmental	195	0	(75,471)	80,731	1,681	108,205	390	115,731
	<b>Total Centrally Managed</b>	<b>134,042</b>	<b>207,642</b>	<b>119,213</b>	<b>1,780,615</b>	<b>188,447</b>	<b>1,680,370</b>	<b>1,048,942</b>	<b>5,159,271</b>
	Charges w/Non-IBS Home Centers	699	474	345,456	679,489	7,102	65,511	384,636	1,483,367
	Depreciation	78,380	95,434	238,101	626,492	91,668	795,393	101,699	2,027,167
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(5,586)	(9,528)	(5,940)	(24,104)	(3,792)	(25,517)	(306)	(74,772)
	Intra IBS Charges - Home Center A99	42,268	65,130	89,361	486,480	53,711	444,354	42,213	1,223,516
	<b>Total Other</b>	<b>129,673</b>	<b>168,988</b>	<b>745,753</b>	<b>1,915,454</b>	<b>167,604</b>	<b>1,402,494</b>	<b>549,134</b>	<b>5,079,099</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>914,546</b>	<b>1,537,062</b>	<b>2,208,107</b>	<b>11,708,670</b>	<b>1,163,914</b>	<b>10,062,934</b>	<b>2,239,924</b>	<b>29,835,157</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY								
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES	
<b>Shared Services Organization:</b>										
	Administrative Services	1.8%	7.5%	2.3%	60.0%	2.2%	22.1%	4.2%	100.0%	
	Environmental	1.6%	1.0%	4.2%	11.2%	14.0%	61.9%	6.1%	100.0%	
	Information Technology	3.2%	4.4%	7.4%	37.4%	4.9%	43.5%	-1.0%	100.0%	
	Project Services	0.6%	2.9%	2.8%	30.9%	12.0%	47.6%	3.1%	100.0%	
	Supply Chain Services	2.1%	2.7%	6.4%	29.0%	5.2%	53.2%	1.4%	100.0%	
	<b>Total Shared Services Organization</b>	<b>2.7%</b>	<b>4.5%</b>	<b>6.3%</b>	<b>38.3%</b>	<b>5.5%</b>	<b>42.4%</b>	<b>0.3%</b>	<b>100.0%</b>	
<b>Corporate Services:</b>										
	Legal & Governance Services	2.8%	3.5%	5.1%	34.4%	2.8%	39.3%	12.0%	100.0%	
	Corporate Development	2.9%	3.3%	4.2%	31.0%	3.0%	41.4%	14.2%	100.0%	
	Human Resources	4.1%	5.0%	5.8%	34.8%	5.0%	39.5%	5.7%	100.0%	
	Financial Services	4.9%	5.7%	7.4%	27.5%	3.6%	33.8%	17.0%	100.0%	
	External Affairs	3.2%	28.8%	9.0%	29.4%	4.6%	24.2%	0.8%	100.0%	
	Executive Office	2.8%	3.9%	5.4%	30.8%	3.5%	32.6%	20.9%	100.0%	
	<b>Total Corporate Services</b>	<b>3.9%</b>	<b>11.7%</b>	<b>7.1%</b>	<b>30.5%</b>	<b>4.1%</b>	<b>33.0%</b>	<b>9.7%</b>	<b>100.0%</b>	
<b>Utility Services:</b>										
	Utility Group/Executive Office	19.4%	13.1%	6.6%	17.3%	13.4%	30.1%	0.0%	100.0%	
	Utility Supply	7.2%	5.1%	5.7%	72.1%	0.5%	9.4%	0.0%	100.0%	
	Engineering Services	1.8%	5.6%	6.9%	65.6%	0.4%	19.6%	0.0%	100.0%	
	Customer Relations	2.0%	2.6%	8.5%	51.5%	2.2%	33.2%	0.0%	100.0%	
	<b>Total Utility Services</b>	<b>3.7%</b>	<b>4.2%</b>	<b>7.5%</b>	<b>57.3%</b>	<b>1.9%</b>	<b>25.4%</b>	<b>0.0%</b>	<b>100.0%</b>	
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.3%</b>	<b>4.5%</b>	<b>6.8%</b>	<b>39.6%</b>	<b>4.2%</b>	<b>37.1%</b>	<b>4.6%</b>	<b>100.0%</b>	
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.3%</b>	<b>5.9%</b>	<b>6.9%</b>	<b>40.9%</b>	<b>4.1%</b>	<b>35.6%</b>	<b>3.3%</b>	<b>100.0%</b>	
<b>Centrally Managed Items</b>										
	CMI-Other	0.9%	1.5%	7.6%	48.5%	1.0%	4.1%	36.4%	100.0%	
	CMI - Incentives	2.3%	3.1%	4.9%	28.2%	3.3%	28.4%	29.8%	100.0%	
	CMI - Human Resources	0.4%	0.9%	-13.7%	69.2%	11.7%	31.4%	0.2%	100.0%	
	CMI - Benefits Accounting	2.9%	4.6%	4.2%	31.8%	3.6%	33.6%	19.3%	100.0%	
	CMI - Environmental	0.2%	0.0%	-65.2%	69.8%	1.5%	93.5%	0.3%	100.0%	
	<b>Total Centrally Managed</b>	<b>2.6%</b>	<b>4.0%</b>	<b>2.3%</b>	<b>34.5%</b>	<b>3.7%</b>	<b>32.6%</b>	<b>20.3%</b>	<b>100.0%</b>	
	Charges w/Non-IBS Home Centers	0.0%	0.0%	23.3%	45.8%	0.5%	4.4%	25.9%	100.0%	
	Depreciation	3.9%	4.7%	11.7%	30.9%	4.5%	39.2%	5.0%	100.0%	
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%	
	High Level IBS - Home Center A00	7.5%	12.7%	7.9%	32.2%	5.1%	34.1%	0.4%	100.0%	
	Intra IBS Charges - Home Center A99	3.5%	5.3%	7.3%	39.8%	4.4%	36.3%	3.5%	100.0%	
	<b>Total Other</b>	<b>2.6%</b>	<b>3.3%</b>	<b>14.7%</b>	<b>37.7%</b>	<b>3.3%</b>	<b>27.6%</b>	<b>10.8%</b>	<b>100.0%</b>	
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>3.1%</b>	<b>5.2%</b>	<b>7.4%</b>	<b>39.2%</b>	<b>3.9%</b>	<b>33.7%</b>	<b>7.5%</b>	<b>100.0%</b>	

Integrus Business Support, LLC  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	7,542	33,943	13,340	291,152	17,232	138,407	12,587	514,204
	Environmental	2,375	2,239	10,193	29,556	19,427	130,890	18,572	213,253
	Information Technology	198,235	259,104	411,224	1,965,021	230,954	2,104,074	145,455	5,314,066
	Project Services	450	16,146	10,552	214,062	58,759	236,460	11,586	548,014
	Supply Chain Services	8,610	9,330	17,849	91,827	14,145	183,831	6,089	331,681
	<b>Total Shared Services Organization</b>	<b>217,212</b>	<b>320,762</b>	<b>463,158</b>	<b>2,591,617</b>	<b>340,517</b>	<b>2,793,662</b>	<b>194,288</b>	<b>6,921,217</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	14,887	14,739	26,493	158,878	12,118	168,082	47,524	442,721
	Corporate Development	1,625	1,825	2,341	16,865	1,544	22,805	7,592	54,596
	Human Resources	51,640	56,001	45,649	307,247	49,784	399,383	53,658	963,361
	Financial Services	84,001	97,612	125,826	470,185	63,546	604,310	383,268	1,828,747
	External Affairs	41,764	88,834	116,773	279,019	50,130	270,813	11,442	858,775
	Executive Office	4,214	5,185	10,174	44,610	4,590	46,007	32,501	147,280
	<b>Total Corporate Services</b>	<b>198,131</b>	<b>264,196</b>	<b>327,255</b>	<b>1,276,805</b>	<b>181,711</b>	<b>1,511,400</b>	<b>535,983</b>	<b>4,295,481</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	24,643	20,243	8,516	26,489	20,289	53,431	0	153,611
	Utility Supply	53,688	37,160	50,972	594,021	6,444	78,231	0	820,517
	Engineering Services	34,924	61,463	71,585	629,483	5,221	198,068	431	1,001,175
	Customer Relations	37,641	49,049	182,531	1,116,562	50,300	792,844	0	2,228,927
	<b>Total Utility Services</b>	<b>150,895</b>	<b>167,915</b>	<b>313,604</b>	<b>2,366,555</b>	<b>82,255</b>	<b>1,122,574</b>	<b>431</b>	<b>4,204,230</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>137,796</b>	<b>183,057</b>	<b>306,003</b>	<b>1,633,959</b>	<b>175,751</b>	<b>1,535,691</b>	<b>200,473</b>	<b>4,172,729</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>704,035</b>	<b>935,930</b>	<b>1,410,020</b>	<b>7,868,936</b>	<b>780,234</b>	<b>6,963,326</b>	<b>931,175</b>	<b>19,593,656</b>
<b>Centrally Managed Items</b>									
	CMI-Other	2,374	4,416	21,891	34,954	1,975	17,520	2,047	85,177
	CMI - Incentives	186,929	207,497	271,922	1,665,039	195,532	2,222,152	806,728	5,555,799
	CMI - Human Resources	1,194	1,217	11,416	254,445	22,484	143,071	(351)	433,476
	CMI - Benefits Accounting	136,801	219,379	182,766	1,366,385	148,798	1,448,083	354,714	3,856,926
	CMI - Environmental	8,725	0	565,952	636,272	344	153,555	1,893	1,366,740
	<b>Total Centrally Managed</b>	<b>336,021</b>	<b>432,509</b>	<b>1,053,947</b>	<b>3,957,096</b>	<b>369,133</b>	<b>3,984,381</b>	<b>1,165,031</b>	<b>11,298,118</b>
	Charges w/Non-IBS Home Centers	562	1,288	(237,899)	308,165	8,548	158,392	(60,634)	178,421
	Depreciation	49,678	50,412	145,676	190,755	57,399	547,778	43,019	1,084,718
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(6,528)	(9,164)	393,746	220,173	(5,458)	(36,941)	(424)	555,404
	Intra IBS Charges - Home Center A99	37,629	47,161	97,313	413,324	41,786	382,597	65,695	1,085,504
	<b>Total Other</b>	<b>95,252</b>	<b>107,174</b>	<b>477,610</b>	<b>1,279,514</b>	<b>121,190</b>	<b>1,174,580</b>	<b>68,549</b>	<b>3,323,869</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1,135,309</b>	<b>1,475,613</b>	<b>2,941,577</b>	<b>13,105,546</b>	<b>1,270,557</b>	<b>12,122,287</b>	<b>2,164,755</b>	<b>34,215,643</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	1.5%	6.6%	2.6%	56.6%	3.4%	26.9%	2.4%	100.0%
	Environmental	1.1%	1.1%	4.8%	13.9%	9.1%	61.4%	8.7%	100.0%
	Information Technology	3.7%	4.9%	7.7%	37.0%	4.3%	39.6%	2.7%	100.0%
	Project Services	0.1%	2.9%	1.9%	39.1%	10.7%	43.1%	2.1%	100.0%
	Supply Chain Services	2.6%	2.8%	5.4%	27.7%	4.3%	55.4%	1.8%	100.0%
	<b>Total Shared Services Organization</b>	<b>3.1%</b>	<b>4.6%</b>	<b>6.7%</b>	<b>37.4%</b>	<b>4.9%</b>	<b>40.4%</b>	<b>2.8%</b>	<b>100.0%</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	3.4%	3.3%	6.0%	35.9%	2.7%	38.0%	10.7%	100.0%
	Corporate Development	3.0%	3.3%	4.3%	30.9%	2.8%	41.8%	13.9%	100.0%
	Human Resources	5.4%	5.8%	4.7%	31.9%	5.2%	41.5%	5.6%	100.0%
	Financial Services	4.6%	5.3%	6.9%	25.7%	3.5%	33.0%	21.0%	100.0%
	External Affairs	4.9%	10.3%	13.6%	32.5%	5.8%	31.5%	1.3%	100.0%
	Executive Office	2.9%	3.5%	6.9%	30.3%	3.1%	31.2%	22.1%	100.0%
	<b>Total Corporate Services</b>	<b>4.6%</b>	<b>6.2%</b>	<b>7.6%</b>	<b>29.7%</b>	<b>4.2%</b>	<b>35.2%</b>	<b>12.5%</b>	<b>100.0%</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	16.0%	13.2%	5.5%	17.2%	13.2%	34.8%	0.0%	100.0%
	Utility Supply	6.5%	4.5%	6.2%	72.4%	0.8%	9.5%	0.0%	100.0%
	Engineering Services	3.5%	6.1%	7.2%	62.9%	0.5%	19.8%	0.0%	100.0%
	Customer Relations	1.7%	2.2%	8.2%	50.1%	2.3%	35.6%	0.0%	100.0%
	<b>Total Utility Services</b>	<b>3.6%</b>	<b>4.0%</b>	<b>7.5%</b>	<b>56.3%</b>	<b>2.0%</b>	<b>26.7%</b>	<b>0.0%</b>	<b>100.0%</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.3%</b>	<b>4.4%</b>	<b>7.3%</b>	<b>39.2%</b>	<b>4.2%</b>	<b>36.8%</b>	<b>4.8%</b>	<b>100.0%</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.6%</b>	<b>4.8%</b>	<b>7.2%</b>	<b>40.2%</b>	<b>4.0%</b>	<b>35.5%</b>	<b>4.8%</b>	<b>100.0%</b>
<b>Centrally Managed Items</b>									
	CMI-Other	2.8%	5.2%	25.7%	41.0%	2.3%	20.6%	2.4%	100.0%
	CMI - Incentives	3.4%	3.7%	4.9%	30.0%	3.5%	40.0%	14.5%	100.0%
	CMI - Human Resources	0.3%	0.3%	2.6%	58.7%	5.2%	33.0%	-0.1%	100.0%
	CMI - Benefits Accounting	3.5%	5.7%	4.7%	35.4%	3.9%	37.5%	9.2%	100.0%
	CMI - Environmental	0.6%	0.0%	41.4%	46.6%	0.0%	11.2%	0.1%	100.0%
	<b>Total Centrally Managed</b>	<b>3.0%</b>	<b>3.8%</b>	<b>9.3%</b>	<b>35.0%</b>	<b>3.3%</b>	<b>35.3%</b>	<b>10.3%</b>	<b>100.0%</b>
	Charges w/Non-IBS Home Centers	0.3%	0.7%	-133.3%	172.7%	4.8%	88.8%	-34.0%	100.0%
	Depreciation	4.6%	4.6%	13.4%	17.6%	5.3%	50.5%	4.0%	100.0%
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%
	High Level IBS - Home Center A00	-1.2%	-1.7%	70.9%	39.6%	-1.0%	-6.7%	-0.1%	100.0%
	Intra IBS Charges - Home Center A99	3.5%	4.3%	9.0%	38.1%	3.8%	35.2%	6.1%	100.0%
	<b>Total Other</b>	<b>2.9%</b>	<b>3.2%</b>	<b>14.4%</b>	<b>38.5%</b>	<b>3.6%</b>	<b>35.3%</b>	<b>2.1%</b>	<b>100.0%</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>3.3%</b>	<b>4.3%</b>	<b>8.6%</b>	<b>38.3%</b>	<b>3.7%</b>	<b>35.4%</b>	<b>6.3%</b>	<b>100.0%</b>

Integrus Business Support, LLC  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	8,270	13,983	15,250	348,831	17,426	124,345	10,870	538,975
	Environmental	1,577	1,270	10,814	18,863	18,830	133,443	15,059	199,855
	Information Technology	125,042	165,797	215,412	1,176,101	165,789	1,472,385	99,070	3,419,595
	Project Services	379	17,411	7,317	120,761	49,985	199,868	12,690	408,412
	Supply Chain Services	4,664	5,443	15,454	83,411	7,601	128,273	4,214	249,060
	<b>Total Shared Services Organization</b>	<b>139,932</b>	<b>203,904</b>	<b>264,247</b>	<b>1,747,968</b>	<b>259,631</b>	<b>2,058,313</b>	<b>141,902</b>	<b>4,815,896</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	9,358	11,833	24,312	122,298	10,206	128,089	38,486	344,581
	Corporate Development	1,207	1,355	1,738	13,825	1,435	17,662	6,525	43,747
	Human Resources	22,942	28,902	29,264	217,311	27,153	247,616	34,365	607,554
	Financial Services	45,488	71,324	92,773	342,688	54,039	450,082	270,999	1,327,394
	External Affairs	44,031	87,464	88,466	278,467	35,404	167,423	7,849	709,105
	Executive Office	3,885	5,027	5,971	41,089	4,385	47,055	30,983	138,394
	<b>Total Corporate Services</b>	<b>126,910</b>	<b>205,905</b>	<b>242,524</b>	<b>1,015,678</b>	<b>132,622</b>	<b>1,057,928</b>	<b>389,207</b>	<b>3,170,774</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	26,562	22,431	9,890	24,524	17,215	42,347	0	142,970
	Utility Supply	55,556	37,673	50,751	543,293	3,445	61,138	0	751,855
	Engineering Services	3,664	32,156	37,692	409,796	1,729	134,998	168	620,204
	Customer Relations	31,400	39,298	168,699	919,919	41,769	621,031	0	1,822,116
	<b>Total Utility Services</b>	<b>117,181</b>	<b>131,559</b>	<b>267,032</b>	<b>1,897,532</b>	<b>64,158</b>	<b>859,514</b>	<b>168</b>	<b>3,337,145</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>109,745</b>	<b>145,736</b>	<b>238,268</b>	<b>1,345,810</b>	<b>125,492</b>	<b>1,229,806</b>	<b>165,979</b>	<b>3,360,837</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>493,768</b>	<b>687,104</b>	<b>1,012,070</b>	<b>6,006,989</b>	<b>581,904</b>	<b>5,205,560</b>	<b>697,257</b>	<b>14,684,653</b>
<b>Centrally Managed Items</b>									
	CMI-Other	824	2,131	6,934	74,255	824	382,027	48	467,044
	CMI - Incentives	10,981	15,248	28,247	148,269	15,049	122,471	13,581	353,845
	CMI - Human Resources	1,437	850	7,936	468,690	9,467	76,302	0	564,680
	CMI - Benefits Accounting	94,088	151,030	133,660	1,030,262	118,609	1,295,188	(398,088)	2,424,748
	CMI - Environmental	0	0	(319,994)	14,853	567	(58,073)	(55)	(362,702)
	<b>Total Centrally Managed</b>	<b>107,331</b>	<b>169,258</b>	<b>(143,216)</b>	<b>1,736,327</b>	<b>144,515</b>	<b>1,817,915</b>	<b>(384,514)</b>	<b>3,447,616</b>
	Charges w/Non-IBS Home Centers	10,773	(2,331)	343,468	116,650	1,830	(771,882)	798,806	497,314
	Depreciation	63,653	66,260	195,148	330,493	70,354	671,894	71,788	1,469,590
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(8,159)	(14,390)	(8,334)	(31,916)	(6,398)	(45,855)	(472)	(115,523)
	Intra IBS Charges - Home Center A99	30,666	41,451	48,130	330,605	36,441	331,175	41,430	859,897
	<b>Total Other</b>	<b>110,844</b>	<b>108,469</b>	<b>657,187</b>	<b>892,929</b>	<b>121,142</b>	<b>308,086</b>	<b>932,445</b>	<b>3,131,101</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>711,943</b>	<b>964,831</b>	<b>1,526,040</b>	<b>8,636,245</b>	<b>847,560</b>	<b>7,331,562</b>	<b>1,245,188</b>	<b>21,263,369</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY								
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPKO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES	
<b>Shared Services Organization:</b>										
	Administrative Services	1.5%	2.6%	2.8%	64.7%	3.2%	23.1%	2.0%	100.0%	
	Environmental	0.8%	0.6%	5.4%	9.4%	9.4%	66.8%	7.5%	100.0%	
	Information Technology	3.7%	4.8%	6.3%	34.4%	4.8%	43.1%	2.9%	100.0%	
	Project Services	0.1%	4.3%	1.8%	29.6%	12.2%	48.9%	3.1%	100.0%	
	Supply Chain Services	1.9%	2.2%	6.2%	33.5%	3.1%	51.5%	1.7%	100.0%	
	<b>Total Shared Services Organization</b>	<b>2.9%</b>	<b>4.2%</b>	<b>5.5%</b>	<b>36.3%</b>	<b>5.4%</b>	<b>42.7%</b>	<b>2.9%</b>	<b>100.0%</b>	
<b>Corporate Services:</b>										
	Legal & Governance Services	2.7%	3.4%	7.1%	35.5%	3.0%	37.2%	11.2%	100.0%	
	Corporate Development	2.8%	3.1%	4.0%	31.6%	3.3%	40.4%	14.9%	100.0%	
	Human Resources	3.8%	4.8%	4.8%	35.8%	4.5%	40.8%	5.7%	100.0%	
	Financial Services	3.4%	5.4%	7.0%	25.8%	4.1%	33.9%	20.4%	100.0%	
	External Affairs	6.2%	12.3%	12.5%	39.3%	5.0%	23.6%	1.1%	100.0%	
	Executive Office	2.8%	3.6%	4.3%	29.7%	3.2%	34.0%	22.4%	100.0%	
	<b>Total Corporate Services</b>	<b>4.0%</b>	<b>6.5%</b>	<b>7.6%</b>	<b>32.0%</b>	<b>4.2%</b>	<b>33.4%</b>	<b>12.3%</b>	<b>100.0%</b>	
<b>Utility Services:</b>										
	Utility Group/Executive Office	18.6%	15.7%	6.9%	17.2%	12.0%	29.6%	0.0%	100.0%	
	Utility Supply	7.4%	5.0%	6.8%	72.3%	0.5%	8.1%	0.0%	100.0%	
	Engineering Services	0.6%	5.2%	6.1%	66.1%	0.3%	21.8%	0.0%	100.0%	
	Customer Relations	1.7%	2.2%	9.3%	50.5%	2.3%	34.1%	0.0%	100.0%	
	<b>Total Utility Services</b>	<b>3.5%</b>	<b>3.9%</b>	<b>8.0%</b>	<b>56.9%</b>	<b>1.9%</b>	<b>25.8%</b>	<b>0.0%</b>	<b>100.0%</b>	
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.3%</b>	<b>4.3%</b>	<b>7.1%</b>	<b>40.0%</b>	<b>3.7%</b>	<b>36.6%</b>	<b>4.9%</b>	<b>100.0%</b>	
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.4%</b>	<b>4.7%</b>	<b>6.9%</b>	<b>40.9%</b>	<b>4.0%</b>	<b>35.4%</b>	<b>4.7%</b>	<b>100.0%</b>	
<b>Centrally Managed Items</b>										
	CMI-Other	0.2%	0.5%	1.5%	15.9%	0.2%	81.8%	0.0%	100.0%	
	CMI - Incentives	3.1%	4.3%	8.0%	41.9%	4.3%	34.6%	3.8%	100.0%	
	CMI - Human Resources	0.3%	0.2%	1.4%	83.0%	1.7%	13.5%	0.0%	100.0%	
	CMI - Benefits Accounting	3.9%	6.2%	5.5%	42.5%	4.9%	53.4%	-16.4%	100.0%	
	CMI - Environmental	0.0%	0.0%	88.2%	-4.1%	-0.2%	16.0%	0.0%	100.0%	
	<b>Total Centrally Managed</b>	<b>3.1%</b>	<b>4.9%</b>	<b>-4.2%</b>	<b>50.4%</b>	<b>4.2%</b>	<b>52.7%</b>	<b>-11.2%</b>	<b>100.0%</b>	
	Charges w/Non-IBS Home Centers	2.2%	-0.5%	69.1%	23.5%	0.4%	-155.2%	160.6%	100.0%	
	Depreciation	4.3%	4.5%	13.3%	22.5%	4.8%	45.7%	4.9%	100.0%	
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%	
	High Level IBS - Home Center A00	7.1%	12.5%	7.2%	27.6%	5.5%	39.7%	0.4%	100.0%	
	Intra IBS Charges - Home Center A99	3.6%	4.8%	5.6%	38.4%	4.2%	38.5%	4.8%	100.0%	
	<b>Total Other</b>	<b>3.5%</b>	<b>3.5%</b>	<b>21.0%</b>	<b>28.5%</b>	<b>3.9%</b>	<b>9.8%</b>	<b>29.8%</b>	<b>100.0%</b>	
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>3.3%</b>	<b>4.5%</b>	<b>7.2%</b>	<b>40.6%</b>	<b>4.0%</b>	<b>34.5%</b>	<b>5.9%</b>	<b>100.0%</b>	

Integrus Business Support, LLC  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	5,726	20,617	23,457	439,344	13,866	147,609	45,357	695,976
	Environmental	1,969	5,926	10,022	21,423	19,203	147,920	17,939	224,403
	Information Technology	155,649	205,846	311,961	1,479,833	210,719	1,735,810	84,696	4,184,514
	Project Services	304	22,470	12,850	194,728	64,387	214,485	14,834	524,058
	Supply Chain Services	6,980	9,084	21,016	89,056	12,963	178,541	4,713	322,352
	<b>Total Shared Services Organization</b>	<b>170,628</b>	<b>263,943</b>	<b>379,306</b>	<b>2,224,385</b>	<b>321,138</b>	<b>2,424,365</b>	<b>167,538</b>	<b>5,951,303</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	12,213	16,081	25,135	175,386	11,354	162,114	50,856	453,140
	Corporate Development	1,160	1,906	1,671	13,041	1,143	15,748	5,144	39,814
	Human Resources	51,487	55,142	48,191	344,122	49,568	385,898	66,247	1,000,654
	Financial Services	49,243	62,058	82,222	343,193	62,528	503,762	235,057	1,338,063
	External Affairs	35,272	64,708	128,115	404,407	30,181	255,455	6,694	924,832
	Executive Office	13,034	17,740	30,693	160,153	16,699	143,403	43,087	424,810
	<b>Total Corporate Services</b>	<b>162,410</b>	<b>217,635</b>	<b>316,028</b>	<b>1,440,300</b>	<b>171,474</b>	<b>1,466,380</b>	<b>407,086</b>	<b>4,181,312</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	25,403	23,166	11,014	28,405	20,920	46,749	0	155,657
	Utility Supply	48,314	51,725	55,117	586,743	6,527	64,996	0	813,421
	Engineering Services	15,090	40,350	58,859	501,189	5,845	184,488	544	806,365
	Customer Relations	37,332	47,912	219,185	1,089,600	49,712	795,347	37	2,239,126
	<b>Total Utility Services</b>	<b>126,139</b>	<b>163,152</b>	<b>344,175</b>	<b>2,205,937</b>	<b>83,004</b>	<b>1,091,580</b>	<b>581</b>	<b>4,014,568</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>93,568</b>	<b>137,958</b>	<b>209,737</b>	<b>1,188,026</b>	<b>123,447</b>	<b>1,130,157</b>	<b>160,671</b>	<b>3,043,564</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>552,744</b>	<b>782,688</b>	<b>1,249,246</b>	<b>7,058,648</b>	<b>699,062</b>	<b>6,112,482</b>	<b>735,877</b>	<b>17,190,747</b>
<b>Centrally Managed Items</b>									
	CMI-Other	15	1,380	158,422	245,088	459	(3,594)	0	401,769
	CMI - Incentives	7,939	14,543	23,555	124,026	15,658	97,016	8,480	291,216
	CMI - Human Resources	1,563	1,577	35,551	191,357	5,258	79,453	0	314,759
	CMI - Benefits Accounting	125,055	194,670	180,415	1,347,231	132,763	1,450,482	314,231	3,744,847
	CMI - Environmental	150	0	(139,104)	200,253	78	201,550	188	263,116
	<b>Total Centrally Managed</b>	<b>134,722</b>	<b>212,169</b>	<b>258,839</b>	<b>2,107,955</b>	<b>154,215</b>	<b>1,824,906</b>	<b>322,900</b>	<b>5,015,706</b>
	Charges w/Non-IBS Home Centers	2,082	3,962	140,663	295,542	2,073	713,215	207,776	1,365,313
	Depreciation	63,056	73,710	200,021	428,960	69,195	592,445	85,366	1,512,753
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(3,889)	(5,818)	(4,563)	(19,226)	(3,064)	(20,709)	(240)	(57,510)
	Intra IBS Charges - Home Center A99	33,586	46,749	83,449	439,714	42,112	361,540	42,976	1,050,127
	<b>Total Other</b>	<b>108,747</b>	<b>136,081</b>	<b>498,346</b>	<b>1,292,087</b>	<b>129,231</b>	<b>1,769,245</b>	<b>356,768</b>	<b>4,290,504</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>796,212</b>	<b>1,130,939</b>	<b>2,006,431</b>	<b>10,458,691</b>	<b>982,508</b>	<b>9,706,633</b>	<b>1,415,545</b>	<b>26,496,958</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	0.8%	3.0%	3.4%	63.1%	2.0%	21.2%	6.5%	100.0%
	Environmental	0.9%	2.6%	4.5%	9.5%	8.6%	65.9%	8.0%	100.0%
	Information Technology	3.7%	4.9%	7.5%	35.4%	5.0%	41.5%	2.0%	100.0%
	Project Services	0.1%	4.3%	2.5%	37.2%	12.3%	40.9%	2.8%	100.0%
	Supply Chain Services	2.2%	2.8%	6.5%	27.6%	4.0%	55.4%	1.5%	100.0%
	<b>Total Shared Services Organization</b>	<b>2.9%</b>	<b>4.4%</b>	<b>6.4%</b>	<b>37.4%</b>	<b>5.4%</b>	<b>40.7%</b>	<b>2.8%</b>	<b>100.0%</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	2.7%	3.5%	5.5%	38.7%	2.5%	35.8%	11.2%	100.0%
	Corporate Development	2.9%	4.8%	4.2%	32.8%	2.9%	39.6%	12.9%	100.0%
	Human Resources	5.1%	5.5%	4.8%	34.4%	5.0%	38.6%	6.6%	100.0%
	Financial Services	3.7%	4.6%	6.1%	25.6%	4.7%	37.6%	17.6%	100.0%
	External Affairs	3.8%	7.0%	13.9%	43.7%	3.3%	27.6%	0.7%	100.0%
	Executive Office	3.1%	4.2%	7.2%	37.7%	3.9%	33.8%	10.1%	100.0%
	<b>Total Corporate Services</b>	<b>3.9%</b>	<b>5.2%</b>	<b>7.6%</b>	<b>34.4%</b>	<b>4.1%</b>	<b>35.1%</b>	<b>9.7%</b>	<b>100.0%</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	16.3%	14.9%	7.1%	18.2%	13.4%	30.0%	0.0%	100.0%
	Utility Supply	5.9%	6.4%	6.8%	72.1%	0.8%	8.0%	0.0%	100.0%
	Engineering Services	1.9%	5.0%	7.3%	62.2%	0.7%	22.9%	0.1%	100.0%
	Customer Relations	1.7%	2.1%	9.8%	48.7%	2.2%	35.5%	0.0%	100.0%
	<b>Total Utility Services</b>	<b>3.1%</b>	<b>4.1%</b>	<b>8.6%</b>	<b>54.9%</b>	<b>2.1%</b>	<b>27.2%</b>	<b>0.0%</b>	<b>100.0%</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.1%</b>	<b>4.5%</b>	<b>6.9%</b>	<b>39.0%</b>	<b>4.1%</b>	<b>37.1%</b>	<b>5.3%</b>	<b>100.0%</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.2%</b>	<b>4.6%</b>	<b>7.3%</b>	<b>41.1%</b>	<b>4.1%</b>	<b>35.6%</b>	<b>4.3%</b>	<b>100.0%</b>
<b>Centrally Managed Items</b>									
	CMI-Other	0.0%	0.3%	39.4%	61.0%	0.1%	-0.9%	0.0%	100.0%
	CMI - Incentives	2.7%	5.0%	8.1%	42.6%	5.4%	33.3%	2.9%	100.0%
	CMI - Human Resources	0.5%	0.5%	11.3%	60.8%	1.7%	25.2%	0.0%	100.0%
	CMI - Benefits Accounting	3.3%	5.2%	4.8%	36.0%	3.5%	38.7%	8.4%	100.0%
	CMI - Environmental	0.1%	0.0%	-52.9%	76.1%	0.0%	76.6%	0.1%	100.0%
	<b>Total Centrally Managed</b>	<b>2.7%</b>	<b>4.2%</b>	<b>5.2%</b>	<b>42.0%</b>	<b>3.1%</b>	<b>36.4%</b>	<b>6.4%</b>	<b>100.0%</b>
	Charges w/Non-IBS Home Centers	0.2%	0.3%	10.3%	21.6%	0.2%	52.2%	15.2%	100.0%
	Depreciation	4.2%	4.9%	13.2%	28.4%	4.6%	39.2%	5.6%	100.0%
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%
	High Level IBS - Home Center A00	6.8%	10.1%	7.9%	33.4%	5.3%	36.0%	0.4%	100.0%
	Intra IBS Charges - Home Center A99	3.2%	4.5%	7.9%	41.9%	4.0%	34.4%	4.1%	100.0%
	<b>Total Other</b>	<b>2.5%</b>	<b>3.2%</b>	<b>11.6%</b>	<b>30.1%</b>	<b>3.0%</b>	<b>41.2%</b>	<b>8.3%</b>	<b>100.0%</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>3.0%</b>	<b>4.3%</b>	<b>7.6%</b>	<b>39.5%</b>	<b>3.7%</b>	<b>36.6%</b>	<b>5.3%</b>	<b>100.0%</b>

Integrus Business Support, LLC  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	4,514	40,359	23,010	379,099	13,378	168,921	43,911	673,192
	Environmental	1,551	2,121	16,217	24,267	16,795	131,291	15,861	208,102
	Information Technology	157,011	207,391	409,072	2,149,637	185,343	1,798,801	109,744	5,016,998
	Project Services	539	24,450	19,260	251,535	69,536	342,709	9,904	717,932
	Supply Chain Services	6,355	6,875	17,562	93,737	11,665	161,373	4,696	302,263
	<b>Total Shared Services Organization</b>	<b>169,970</b>	<b>281,195</b>	<b>485,121</b>	<b>2,898,274</b>	<b>296,717</b>	<b>2,603,096</b>	<b>184,116</b>	<b>6,918,488</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	8,583	9,737	20,356	111,577	6,750	109,299	68,439	334,741
	Corporate Development	1,677	1,973	2,415	14,839	1,737	23,813	8,604	55,058
	Human Resources	32,447	40,615	42,427	310,350	35,580	330,819	78,669	870,907
	Financial Services	102,471	97,566	114,781	567,050	54,339	630,255	306,235	1,872,697
	External Affairs	46,246	100,459	133,880	419,014	43,451	283,828	20,420	1,047,296
	Executive Office	5,784	7,464	13,718	64,665	5,594	56,830	23,147	177,202
	<b>Total Corporate Services</b>	<b>197,208</b>	<b>257,813</b>	<b>327,577</b>	<b>1,487,495</b>	<b>147,451</b>	<b>1,434,843</b>	<b>505,514</b>	<b>4,357,901</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	23,143	17,708	7,155	19,338	16,253	37,688	0	121,285
	Utility Supply	63,135	46,548	53,041	520,690	6,816	72,081	0	762,312
	Engineering Services	17,307	52,262	64,163	537,128	2,899	181,292	797	855,847
	Customer Relations	38,521	48,565	172,831	1,073,972	50,429	744,519	11,999	2,140,834
	<b>Total Utility Services</b>	<b>142,106</b>	<b>165,083</b>	<b>297,190</b>	<b>2,151,128</b>	<b>76,396</b>	<b>1,035,579</b>	<b>12,795</b>	<b>3,880,278</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>239,698</b>	<b>321,908</b>	<b>468,181</b>	<b>2,534,642</b>	<b>236,692</b>	<b>2,371,016</b>	<b>353,010</b>	<b>6,525,147</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>748,982</b>	<b>1,026,000</b>	<b>1,578,068</b>	<b>9,071,540</b>	<b>757,256</b>	<b>7,444,534</b>	<b>1,055,435</b>	<b>21,681,814</b>
<b>Centrally Managed Items</b>									
	CMI-Other	33,793	8,463	132,898	399,832	210,566	2,758,625	254,938	3,799,114
	CMI - Incentives	144,364	200,740	257,455	1,458,772	144,878	1,576,816	671,565	4,454,591
	CMI - Human Resources	512	3,883	27,616	292,341	5,715	38,925	50	369,043
	CMI - Benefits Accounting	118,716	198,748	155,150	1,182,481	113,146	1,259,319	310,673	3,338,233
	CMI - Environmental	5,364	0	327,614	483,475	6,873	173,940	(95)	997,171
	<b>Total Centrally Managed</b>	<b>302,749</b>	<b>411,834</b>	<b>900,734</b>	<b>3,816,900</b>	<b>481,179</b>	<b>5,807,626</b>	<b>1,237,132</b>	<b>12,958,153</b>
	Charges w/Non-IBS Home Centers	(868)	(11,714)	38,590	96,011	2,598	106,292	(109,597)	121,312
	Depreciation	68,094	77,181	203,826	440,540	76,948	687,356	85,457	1,639,403
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	2,462	5,101	2,144	7,917	1,201	7,987	105	26,916
	Intra IBS Charges - Home Center A99	34,968	46,589	93,057	430,638	36,381	355,394	54,416	1,051,443
	<b>Total Other</b>	<b>118,567</b>	<b>134,636</b>	<b>416,392</b>	<b>1,122,203</b>	<b>136,044</b>	<b>1,279,782</b>	<b>51,273</b>	<b>3,258,896</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1,170,297</b>	<b>1,572,469</b>	<b>2,895,194</b>	<b>14,010,643</b>	<b>1,374,478</b>	<b>14,531,943</b>	<b>2,343,839</b>	<b>37,898,863</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	0.7%	6.0%	3.4%	56.3%	2.0%	25.1%	6.5%	100.0%
	Environmental	0.7%	1.0%	7.8%	11.7%	8.1%	63.1%	7.6%	100.0%
	Information Technology	3.1%	4.1%	8.2%	42.8%	3.7%	35.9%	2.2%	100.0%
	Project Services	0.1%	3.4%	2.7%	35.0%	9.7%	47.7%	1.4%	100.0%
	Supply Chain Services	2.1%	2.3%	5.8%	31.0%	3.9%	53.4%	1.6%	100.0%
	<b>Total Shared Services Organization</b>	<b>2.5%</b>	<b>4.1%</b>	<b>7.0%</b>	<b>41.9%</b>	<b>4.3%</b>	<b>37.6%</b>	<b>2.7%</b>	<b>100.0%</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	2.6%	2.9%	6.1%	33.3%	2.0%	32.7%	20.4%	100.0%
	Corporate Development	3.0%	3.6%	4.4%	27.0%	3.2%	43.3%	15.6%	100.0%
	Human Resources	3.7%	4.7%	4.9%	35.6%	4.1%	38.0%	9.0%	100.0%
	Financial Services	5.5%	5.2%	6.1%	30.3%	2.9%	33.7%	16.4%	100.0%
	External Affairs	4.4%	9.6%	12.8%	40.0%	4.1%	27.1%	1.9%	100.0%
	Executive Office	3.3%	4.2%	7.7%	36.5%	3.2%	32.1%	13.1%	100.0%
	<b>Total Corporate Services</b>	<b>4.5%</b>	<b>5.9%</b>	<b>7.5%</b>	<b>34.1%</b>	<b>3.4%</b>	<b>32.9%</b>	<b>11.6%</b>	<b>100.0%</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	19.1%	14.6%	5.9%	15.9%	13.4%	31.1%	0.0%	100.0%
	Utility Supply	8.3%	6.1%	7.0%	68.3%	0.9%	9.5%	0.0%	100.0%
	Engineering Services	2.0%	6.1%	7.5%	62.8%	0.3%	21.2%	0.1%	100.0%
	Customer Relations	1.8%	2.3%	8.1%	50.2%	2.4%	34.8%	0.6%	100.0%
	<b>Total Utility Services</b>	<b>3.7%</b>	<b>4.3%</b>	<b>7.7%</b>	<b>55.4%</b>	<b>2.0%</b>	<b>26.7%</b>	<b>0.3%</b>	<b>100.0%</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.7%</b>	<b>4.9%</b>	<b>7.2%</b>	<b>38.8%</b>	<b>3.6%</b>	<b>36.3%</b>	<b>5.4%</b>	<b>100.0%</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.5%</b>	<b>4.7%</b>	<b>7.3%</b>	<b>41.8%</b>	<b>3.5%</b>	<b>34.3%</b>	<b>4.9%</b>	<b>100.0%</b>
<b>Centrally Managed Items</b>									
	CMI-Other	0.9%	0.2%	3.5%	10.5%	5.5%	72.6%	6.7%	100.0%
	CMI - Incentives	3.2%	4.5%	5.8%	32.7%	3.3%	35.4%	15.1%	100.0%
	CMI - Human Resources	0.1%	1.1%	7.5%	79.2%	1.5%	10.5%	0.0%	100.0%
	CMI - Benefits Accounting	3.6%	6.0%	4.6%	35.4%	3.4%	37.7%	9.3%	100.0%
	CMI - Environmental	0.5%	0.0%	32.9%	48.5%	0.7%	17.4%	0.0%	100.0%
	<b>Total Centrally Managed</b>	<b>2.3%</b>	<b>3.2%</b>	<b>7.0%</b>	<b>29.5%</b>	<b>3.7%</b>	<b>44.8%</b>	<b>9.5%</b>	<b>100.0%</b>
	Charges w/Non-IBS Home Centers	-0.7%	-9.7%	31.8%	79.1%	2.1%	87.6%	-90.3%	100.0%
	Depreciation	4.2%	4.7%	12.4%	26.9%	4.7%	41.9%	5.2%	100.0%
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%
	High Level IBS - Home Center A00	9.1%	19.0%	8.0%	29.4%	4.5%	29.7%	0.4%	100.0%
	Intra IBS Charges - Home Center A99	3.3%	4.4%	8.9%	41.0%	3.5%	33.8%	5.2%	100.0%
	<b>Total Other</b>	<b>3.6%</b>	<b>4.1%</b>	<b>12.8%</b>	<b>34.4%</b>	<b>4.2%</b>	<b>39.3%</b>	<b>1.6%</b>	<b>100.0%</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>3.1%</b>	<b>4.1%</b>	<b>7.6%</b>	<b>37.0%</b>	<b>3.6%</b>	<b>38.3%</b>	<b>6.2%</b>	<b>100.0%</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	6,940	16,177	21,163	381,496	18,657	153,728	29,337	627,498
	Environmental	4,982	3,091	1,966	27,911	8,083	141,585	20,832	208,450
	Information Technology	125,784	157,869	367,038	1,619,059	210,347	1,979,771	117,635	4,577,502
	Project Services	1,342	17,187	2,624	147,279	66,856	252,851	16,589	504,728
	Supply Chain Services	9,594	10,638	21,962	114,399	14,527	200,707	5,477	377,304
	<b>Total Shared Services Organization</b>	<b>148,642</b>	<b>204,962</b>	<b>414,753</b>	<b>2,290,143</b>	<b>318,470</b>	<b>2,728,642</b>	<b>189,870</b>	<b>6,295,483</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	11,168	13,140	26,680	136,271	12,725	131,581	37,264	368,829
	Corporate Development	1,727	1,919	2,561	14,208	2,196	25,424	11,052	59,086
	Human Resources	40,126	45,163	40,280	311,897	35,474	355,086	54,336	882,362
	Financial Services	58,254	79,130	96,173	333,239	63,501	595,594	517,953	1,743,844
	External Affairs	41,454	99,263	89,721	327,467	40,422	322,605	10,516	931,448
	Executive Office	4,452	5,554	9,289	47,795	6,156	53,156	27,974	154,376
	<b>Total Corporate Services</b>	<b>157,181</b>	<b>244,169</b>	<b>264,704</b>	<b>1,170,878</b>	<b>160,474</b>	<b>1,483,446</b>	<b>659,095</b>	<b>4,139,945</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	27,304	24,361	10,248	32,448	21,690	57,016	0	173,067
	Utility Supply	70,353	47,586	52,011	578,878	5,902	66,855	0	821,585
	Engineering Services	23,858	48,949	69,409	594,098	6,131	220,603	2,625	965,673
	Customer Relations	50,685	66,302	229,119	1,239,440	53,213	798,829	2,392	2,439,981
	<b>Total Utility Services</b>	<b>172,201</b>	<b>187,197</b>	<b>360,787</b>	<b>2,444,863</b>	<b>86,937</b>	<b>1,143,303</b>	<b>5,017</b>	<b>4,400,305</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>109,550</b>	<b>131,742</b>	<b>214,572</b>	<b>1,190,923</b>	<b>121,521</b>	<b>1,209,272</b>	<b>182,100</b>	<b>3,159,679</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>587,574</b>	<b>768,070</b>	<b>1,254,815</b>	<b>7,096,807</b>	<b>687,401</b>	<b>6,564,662</b>	<b>1,036,082</b>	<b>17,995,413</b>
<b>Centrally Managed Items</b>									
	CMI-Other	678	27,367	(26,616)	13,866	2,832	(10,081)	93,800	101,847
	CMI - Incentives	4,207	(209)	(1,513)	13,746	10,157	7,665,870	10,152,121	17,844,379
	CMI - Human Resources	2,039	5,931	34,802	470,034	3,241	64,533	0	580,580
	CMI - Benefits Accounting	111,643	166,320	143,700	940,106	109,272	1,206,904	241,604	2,919,549
	CMI - Environmental	1,506	0	32,576	10,868	223	192,805	3,177	241,156
	<b>Total Centrally Managed</b>	<b>120,073</b>	<b>199,409</b>	<b>182,950</b>	<b>1,448,620</b>	<b>125,725</b>	<b>9,120,031</b>	<b>10,490,703</b>	<b>21,687,510</b>
	Charges w/Non-IBS Home Centers	3,291	10,544	112,297	194,843	7,363	132,757	23,710	484,804
	Depreciation	61,544	63,968	178,760	290,036	69,425	662,887	67,795	1,394,415
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(4,362)	(6,885)	(4,931)	(20,494)	(3,251)	(21,939)	(258)	(62,120)
	Intra IBS Charges - Home Center A99	35,641	41,686	86,167	435,508	42,492	423,382	53,132	1,118,009
	<b>Total Other</b>	<b>110,025</b>	<b>126,792</b>	<b>451,067</b>	<b>1,046,990</b>	<b>134,944</b>	<b>1,319,840</b>	<b>165,272</b>	<b>3,354,930</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>817,672</b>	<b>1,094,271</b>	<b>1,888,833</b>	<b>9,592,417</b>	<b>948,071</b>	<b>17,004,533</b>	<b>11,692,058</b>	<b>43,037,853</b>

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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY								
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES	
<b>Shared Services Organization:</b>										
	Administrative Services	1.1%	2.6%	3.4%	60.8%	3.0%	24.5%	4.7%	100.0%	
	Environmental	2.4%	1.5%	0.9%	13.4%	3.9%	67.9%	10.0%	100.0%	
	Information Technology	2.7%	3.4%	8.0%	35.4%	4.6%	43.3%	2.6%	100.0%	
	Project Services	0.3%	3.4%	0.5%	29.2%	13.2%	50.1%	3.3%	100.0%	
	Supply Chain Services	2.5%	2.8%	5.8%	30.3%	3.9%	53.2%	1.5%	100.0%	
	<b>Total Shared Services Organization</b>	<b>2.4%</b>	<b>3.3%</b>	<b>6.6%</b>	<b>36.4%</b>	<b>5.1%</b>	<b>43.3%</b>	<b>3.0%</b>	<b>100.0%</b>	
<b>Corporate Services:</b>										
	Legal & Governance Services	3.0%	3.6%	7.2%	36.9%	3.5%	35.7%	10.1%	100.0%	
	Corporate Development	2.9%	3.2%	4.3%	24.0%	3.7%	43.0%	18.7%	100.0%	
	Human Resources	4.5%	5.1%	4.6%	35.3%	4.0%	40.2%	6.2%	100.0%	
	Financial Services	3.3%	4.5%	5.5%	19.1%	3.6%	34.2%	29.7%	100.0%	
	External Affairs	4.5%	10.7%	9.6%	35.2%	4.3%	34.6%	1.1%	100.0%	
	Executive Office	2.9%	3.6%	6.0%	31.0%	4.0%	34.4%	18.1%	100.0%	
	<b>Total Corporate Services</b>	<b>3.8%</b>	<b>5.9%</b>	<b>6.4%</b>	<b>28.3%</b>	<b>3.9%</b>	<b>35.8%</b>	<b>15.9%</b>	<b>100.0%</b>	
<b>Utility Services:</b>										
	Utility Group/Executive Office	15.8%	14.1%	5.9%	18.7%	12.5%	32.9%	0.0%	100.0%	
	Utility Supply	8.6%	5.8%	6.3%	70.5%	0.7%	8.1%	0.0%	100.0%	
	Engineering Services	2.5%	5.1%	7.2%	61.5%	0.6%	22.8%	0.3%	100.0%	
	Customer Relations	2.1%	2.7%	9.4%	50.8%	2.2%	32.7%	0.1%	100.0%	
	<b>Total Utility Services</b>	<b>3.9%</b>	<b>4.3%</b>	<b>8.2%</b>	<b>55.6%</b>	<b>2.0%</b>	<b>26.0%</b>	<b>0.1%</b>	<b>100.0%</b>	
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.5%</b>	<b>4.2%</b>	<b>6.8%</b>	<b>37.7%</b>	<b>3.8%</b>	<b>38.3%</b>	<b>5.8%</b>	<b>100.0%</b>	
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.3%</b>	<b>4.3%</b>	<b>7.0%</b>	<b>39.4%</b>	<b>3.8%</b>	<b>36.5%</b>	<b>5.8%</b>	<b>100.0%</b>	
<b>Centrally Managed Items</b>										
	CMI-Other	0.7%	26.9%	-26.1%	13.6%	2.8%	-9.9%	92.1%	100.0%	
	CMI - Incentives	0.0%	0.0%	0.0%	0.1%	0.1%	43.0%	56.9%	100.0%	
	CMI - Human Resources	0.4%	1.0%	6.0%	81.0%	0.6%	11.1%	0.0%	100.0%	
	CMI - Benefits Accounting	3.8%	5.7%	4.9%	32.2%	3.7%	41.3%	8.3%	100.0%	
	CMI - Environmental	0.6%	0.0%	13.5%	4.5%	0.1%	80.0%	1.3%	100.0%	
	<b>Total Centrally Managed</b>	<b>0.6%</b>	<b>0.9%</b>	<b>0.8%</b>	<b>6.7%</b>	<b>0.6%</b>	<b>42.1%</b>	<b>48.4%</b>	<b>100.0%</b>	
	Charges w/Non-IBS Home Centers	0.7%	2.2%	23.2%	40.2%	1.5%	27.4%	4.9%	100.0%	
	Depreciation	4.4%	4.6%	12.8%	20.8%	5.0%	47.5%	4.9%	100.0%	
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%	
	High Level IBS - Home Center A00	7.0%	11.1%	7.9%	33.0%	5.2%	35.3%	0.4%	100.0%	
	Intra IBS Charges - Home Center A99	3.2%	3.7%	7.7%	39.0%	3.8%	37.9%	4.8%	100.0%	
	<b>Total Other</b>	<b>3.3%</b>	<b>3.8%</b>	<b>13.4%</b>	<b>31.2%</b>	<b>4.0%</b>	<b>39.3%</b>	<b>4.9%</b>	<b>100.0%</b>	
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1.9%</b>	<b>2.5%</b>	<b>4.4%</b>	<b>22.3%</b>	<b>2.2%</b>	<b>39.5%</b>	<b>27.2%</b>	<b>100.0%</b>	

Integrus Business Support, LLC  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	5,897	66,412	21,619	394,388	12,795	162,100	58,753	721,964
	Environmental	3,755	2,222	9,474	20,381	16,935	139,854	12,062	204,683
	Information Technology	151,240	205,300	365,135	1,690,793	205,456	1,853,120	115,159	4,586,201
	Project Services	816	17,630	1,833	121,862	61,389	205,678	9,809	419,018
	Supply Chain Services	6,348	8,020	18,110	90,327	11,699	168,521	5,426	308,452
	<b>Total Shared Services Organization</b>	<b>168,057</b>	<b>299,585</b>	<b>416,171</b>	<b>2,317,750</b>	<b>308,274</b>	<b>2,529,272</b>	<b>201,209</b>	<b>6,240,318</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	10,633	11,851	20,109	134,609	9,667	133,143	45,957	365,969
	Corporate Development	1,400	1,572	2,016	12,298	1,419	19,985	12,629	51,320
	Human Resources	29,826	39,040	42,616	266,721	32,797	294,184	66,133	771,318
	Financial Services	65,538	74,633	89,958	650,315	61,631	599,077	451,369	1,992,521
	External Affairs	36,608	82,342	48,568	138,435	40,267	295,035	22,794	664,050
	Executive Office	4,175	6,198	8,189	45,851	4,554	46,480	41,951	157,398
	<b>Total Corporate Services</b>	<b>148,181</b>	<b>215,636</b>	<b>211,457</b>	<b>1,248,229</b>	<b>150,334</b>	<b>1,387,905</b>	<b>640,834</b>	<b>4,002,576</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	30,716	22,551	9,471	26,252	19,641	44,212	0	152,844
	Utility Supply	55,919	47,546	45,128	425,590	4,978	64,276	0	643,436
	Engineering Services	16,891	46,302	64,061	628,800	3,719	184,096	1,333	945,202
	Customer Relations	37,090	46,375	199,694	1,112,422	46,008	657,058	2,162	2,100,808
	<b>Total Utility Services</b>	<b>140,615</b>	<b>162,774</b>	<b>318,353</b>	<b>2,193,065</b>	<b>74,346</b>	<b>949,642</b>	<b>3,495</b>	<b>3,842,291</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>163,661</b>	<b>208,329</b>	<b>314,385</b>	<b>1,791,777</b>	<b>181,690</b>	<b>1,739,187</b>	<b>275,230</b>	<b>4,674,260</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>620,514</b>	<b>886,325</b>	<b>1,260,366</b>	<b>7,550,822</b>	<b>714,644</b>	<b>6,606,005</b>	<b>1,120,769</b>	<b>18,759,446</b>
<b>Centrally Managed Items</b>									
	CMI-Other	286,650	331,032	334,230	3,282,848	259,090	2,757,489	153,854	7,405,192
	CMI - Incentives	(1,428)	(1,862)	1,948	13,899	7,059	367,337	7,743	394,695
	CMI - Human Resources	3,668	12,913	(521)	295,894	9,676	93,114	0	414,743
	CMI - Benefits Accounting	104,789	179,821	105,972	752,856	120,314	1,274,797	2,531,416	5,069,965
	CMI - Environmental	11,899	0	(119,354)	35,023	(109)	71,458	4,169	3,087
	<b>Total Centrally Managed</b>	<b>405,577</b>	<b>521,905</b>	<b>322,276</b>	<b>4,380,519</b>	<b>396,030</b>	<b>4,564,195</b>	<b>2,697,181</b>	<b>13,287,682</b>
	Charges w/Non-IBS Home Centers	51,534	4,132	82,470	(88,144)	13,518	647,516	504,677	1,215,704
	Depreciation	69,069	71,838	196,880	367,911	78,514	760,281	79,005	1,623,498
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	9,061	18,059	8,270	31,293	4,795	31,991	409	103,879
	Intra IBS Charges - Home Center A99	37,373	45,058	73,940	395,932	42,824	363,984	43,135	1,002,247
	<b>Total Other</b>	<b>180,948</b>	<b>156,566</b>	<b>440,335</b>	<b>854,090</b>	<b>158,566</b>	<b>1,926,525</b>	<b>648,119</b>	<b>4,365,150</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1,207,040</b>	<b>1,564,796</b>	<b>2,022,977</b>	<b>12,785,431</b>	<b>1,269,240</b>	<b>13,096,725</b>	<b>4,466,069</b>	<b>36,412,277</b>

Integrus Business Support, LLC  
IBS Services Provided To: All Operating Companies  
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HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	0.8%	9.2%	3.0%	54.6%	1.8%	22.5%	8.1%	100.0%
	Environmental	1.8%	1.1%	4.6%	10.0%	8.3%	68.3%	5.9%	100.0%
	Information Technology	3.3%	4.5%	8.0%	36.9%	4.5%	40.4%	2.5%	100.0%
	Project Services	0.2%	4.2%	0.4%	29.1%	14.7%	49.1%	2.3%	100.0%
	Supply Chain Services	2.1%	2.6%	5.9%	29.3%	3.8%	54.6%	1.8%	100.0%
	<b>Total Shared Services Organization</b>	<b>2.7%</b>	<b>4.8%</b>	<b>6.7%</b>	<b>37.1%</b>	<b>4.9%</b>	<b>40.5%</b>	<b>3.2%</b>	<b>100.0%</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	2.9%	3.2%	5.5%	36.8%	2.6%	36.4%	12.6%	100.0%
	Corporate Development	2.7%	3.1%	3.9%	24.0%	2.8%	38.9%	24.6%	100.0%
	Human Resources	3.9%	5.1%	5.5%	34.6%	4.3%	38.1%	8.6%	100.0%
	Financial Services	3.3%	3.7%	4.5%	32.6%	3.1%	30.1%	22.7%	100.0%
	External Affairs	5.5%	12.4%	7.3%	20.8%	6.1%	44.4%	3.4%	100.0%
	Executive Office	2.7%	3.9%	5.2%	29.1%	2.9%	29.5%	26.7%	100.0%
	<b>Total Corporate Services</b>	<b>3.7%</b>	<b>5.4%</b>	<b>5.3%</b>	<b>31.2%</b>	<b>3.8%</b>	<b>34.7%</b>	<b>16.0%</b>	<b>100.0%</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	20.1%	14.8%	6.2%	17.2%	12.9%	28.9%	0.0%	100.0%
	Utility Supply	8.7%	7.4%	7.0%	66.1%	0.8%	10.0%	0.0%	100.0%
	Engineering Services	1.8%	4.9%	6.8%	66.5%	0.4%	19.5%	0.1%	100.0%
	Customer Relations	1.8%	2.2%	9.5%	53.0%	2.2%	31.3%	0.1%	100.0%
	<b>Total Utility Services</b>	<b>3.7%</b>	<b>4.2%</b>	<b>8.3%</b>	<b>57.1%</b>	<b>1.9%</b>	<b>24.7%</b>	<b>0.1%</b>	<b>100.0%</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>3.5%</b>	<b>4.5%</b>	<b>6.7%</b>	<b>38.3%</b>	<b>3.9%</b>	<b>37.2%</b>	<b>5.9%</b>	<b>100.0%</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>3.3%</b>	<b>4.7%</b>	<b>6.7%</b>	<b>40.3%</b>	<b>3.8%</b>	<b>35.2%</b>	<b>6.0%</b>	<b>100.0%</b>
<b>Centrally Managed Items</b>									
	CMI-Other	3.9%	4.5%	4.5%	44.3%	3.5%	37.2%	2.1%	100.0%
	CMI - Incentives	-0.4%	-0.5%	0.5%	3.5%	1.8%	93.1%	2.0%	100.0%
	CMI - Human Resources	0.9%	3.1%	-0.1%	71.3%	2.3%	22.5%	0.0%	100.0%
	CMI - Benefits Accounting	2.1%	3.5%	2.1%	14.8%	2.4%	25.1%	49.9%	100.0%
	CMI - Environmental	385.5%	0.0%	-3866.6%	1134.6%	-3.5%	2315.0%	135.1%	100.0%
	<b>Total Centrally Managed</b>	<b>3.1%</b>	<b>3.9%</b>	<b>2.4%</b>	<b>33.0%</b>	<b>3.0%</b>	<b>34.3%</b>	<b>20.3%</b>	<b>100.0%</b>
	Charges w/Non-IBS Home Centers	4.2%	0.3%	6.8%	-7.3%	1.1%	53.3%	41.5%	100.0%
	Depreciation	4.3%	4.4%	12.1%	22.7%	4.8%	46.8%	4.9%	100.0%
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%
	High Level IBS - Home Center A00	8.7%	17.4%	8.0%	30.1%	4.6%	30.8%	0.4%	100.0%
	Intra IBS Charges - Home Center A99	3.7%	4.5%	7.4%	39.5%	4.3%	36.3%	4.3%	100.0%
	<b>Total Other</b>	<b>4.1%</b>	<b>3.6%</b>	<b>10.1%</b>	<b>19.6%</b>	<b>3.6%</b>	<b>44.1%</b>	<b>14.8%</b>	<b>100.0%</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>3.3%</b>	<b>4.3%</b>	<b>5.6%</b>	<b>35.1%</b>	<b>3.5%</b>	<b>36.0%</b>	<b>12.3%</b>	<b>100.0%</b>

Integrus Business Support, LLC  
IBS Services Provided To: All Operating Companies  
Current Period Consolidated IBS  
December 31, 2011

HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	7,437	21,690	22,520	508,149	16,700	169,929	65,228	811,652
	Environmental	3,598	4,121	11,045	21,602	10,503	133,169	18,906	202,944
	Information Technology	181,538	271,670	253,258	1,132,316	225,144	1,963,857	78,953	4,106,737
	Project Services	447	12,701	1,484	127,785	67,388	226,053	9,700	445,557
	Supply Chain Services	6,612	7,379	10,907	76,829	10,994	155,240	21,739	289,698
	<b>Total Shared Services Organization</b>	<b>199,632</b>	<b>317,562</b>	<b>299,215</b>	<b>1,866,680</b>	<b>330,727</b>	<b>2,648,248</b>	<b>194,525</b>	<b>5,856,589</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	10,699	12,901	27,565	169,346	11,027	144,893	53,121	429,552
	Corporate Development	1,265	302	1,822	10,506	(382)	(1,547)	2,692	14,659
	Human Resources	67,159	64,671	47,315	373,088	49,892	486,995	110,193	1,199,314
	Financial Services	63,257	68,127	86,985	389,954	49,712	494,176	407,507	1,559,718
	External Affairs	119,707	123,416	67,431	211,380	28,992	318,939	9,179	879,043
	Executive Office	6,121	6,973	10,851	56,504	6,355	59,565	58,628	204,996
	<b>Total Corporate Services</b>	<b>268,208</b>	<b>276,390</b>	<b>241,968</b>	<b>1,210,777</b>	<b>145,598</b>	<b>1,503,020</b>	<b>641,321</b>	<b>4,287,282</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	25,266	19,454	8,288	19,719	20,890	63,197	0	156,814
	Utility Supply	77,205	62,828	45,453	770,310	5,479	86,616	0	1,047,891
	Engineering Services	26,885	57,226	63,371	489,496	2,162	178,877	56	818,073
	Customer Relations	40,528	53,136	176,043	1,058,265	45,870	649,587	2,671	2,026,100
	<b>Total Utility Services</b>	<b>169,884</b>	<b>192,644</b>	<b>293,156</b>	<b>2,337,790</b>	<b>74,402</b>	<b>978,276</b>	<b>2,727</b>	<b>4,048,878</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>252,889</b>	<b>305,361</b>	<b>434,914</b>	<b>2,404,969</b>	<b>246,402</b>	<b>2,368,501</b>	<b>373,350</b>	<b>6,386,388</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>890,613</b>	<b>1,091,957</b>	<b>1,269,253</b>	<b>7,820,216</b>	<b>797,129</b>	<b>7,498,045</b>	<b>1,211,924</b>	<b>20,579,137</b>
<b>Centrally Managed Items</b>									
	CMI-Other	299	1,294	22,711	76,178	292	3,125	3,613	107,511
	CMI - Incentives	66,801	75,370	55,874	435,144	82,187	999,792	212,993	1,928,161
	CMI - Human Resources	3,552	3,740	3,823	213,865	3,228	91,925	0	320,133
	CMI - Benefits Accounting	283,026	426,847	323,528	2,185,256	248,210	2,718,683	593,650	6,779,199
	CMI - Environmental	24,587	0	351,680	689,403	3,064	542,252	10,242	1,621,229
	<b>Total Centrally Managed</b>	<b>378,264</b>	<b>507,251</b>	<b>757,616</b>	<b>3,599,845</b>	<b>336,981</b>	<b>4,355,778</b>	<b>820,498</b>	<b>10,756,233</b>
	Charges w/Non-IBS Home Centers	23,511	856	34,318	318,727	1,865	252,800	222,414	854,489
	Depreciation	64,665	68,896	192,221	358,763	77,082	734,510	68,855	1,564,992
	Return on Assets	13,911	17,478	78,775	147,097	18,915	122,754	20,892	419,822
	High Level IBS - Home Center A00	(3,461)	(4,413)	(4,670)	(21,794)	(2,990)	(25,054)	(1,409)	(63,789)
	Intra IBS Charges - Home Center A99	51,018	66,537	92,137	453,213	47,142	474,096	75,365	1,259,509
	<b>Total Other</b>	<b>149,643</b>	<b>149,354</b>	<b>392,781</b>	<b>1,256,006</b>	<b>142,015</b>	<b>1,559,106</b>	<b>386,117</b>	<b>4,035,022</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>1,418,520</b>	<b>1,748,562</b>	<b>2,419,650</b>	<b>12,676,068</b>	<b>1,276,124</b>	<b>13,412,929</b>	<b>2,418,540</b>	<b>35,370,392</b>

Integrus Business Support, LLC  
IBS Services Provided To: All Operating Companies  
Current Period Consolidated IBS  
December 31, 2011

HC	IBS FUNCTION	TOTAL CURRENT PERIOD IBS BILLING - PERCENT OF TOTAL BY COMPANY							
		TOTAL MGU	TOTAL MERC	TOTAL NSG	TOTAL PGL	TOTAL UPCO	TOTAL WPS	TOTAL ALL OTHERS	TOTAL ALL COMPANIES
<b>Shared Services Organization:</b>									
	Administrative Services	0.9%	2.7%	2.8%	62.6%	2.1%	20.9%	8.0%	100.0%
	Environmental	1.8%	2.0%	5.4%	10.6%	5.2%	65.6%	9.3%	100.0%
	Information Technology	4.4%	6.6%	6.2%	27.6%	5.5%	47.8%	1.9%	100.0%
	Project Services	0.1%	2.9%	0.3%	28.7%	15.1%	50.7%	2.2%	100.0%
	Supply Chain Services	2.3%	2.5%	3.8%	26.5%	3.8%	53.6%	7.5%	100.0%
	<b>Total Shared Services Organization</b>	<b>3.4%</b>	<b>5.4%</b>	<b>5.1%</b>	<b>31.9%</b>	<b>5.6%</b>	<b>45.2%</b>	<b>3.3%</b>	<b>100.0%</b>
<b>Corporate Services:</b>									
	Legal & Governance Services	2.5%	3.0%	6.4%	39.4%	2.6%	33.7%	12.4%	100.0%
	Corporate Development	8.6%	2.1%	12.4%	71.7%	-2.6%	-10.6%	18.4%	100.0%
	Human Resources	5.6%	5.4%	3.9%	31.1%	4.2%	40.6%	9.2%	100.0%
	Financial Services	4.1%	4.4%	5.6%	25.0%	3.2%	31.7%	26.1%	100.0%
	External Affairs	13.6%	14.0%	7.7%	24.0%	3.3%	36.3%	1.0%	100.0%
	Executive Office	3.0%	3.4%	5.3%	27.6%	3.1%	29.1%	28.6%	100.0%
	<b>Total Corporate Services</b>	<b>6.3%</b>	<b>6.4%</b>	<b>5.6%</b>	<b>28.2%</b>	<b>3.4%</b>	<b>35.1%</b>	<b>15.0%</b>	<b>100.0%</b>
<b>Utility Services:</b>									
	Utility Group/Executive Office	16.1%	12.4%	5.3%	12.6%	13.3%	40.3%	0.0%	100.0%
	Utility Supply	7.4%	6.0%	4.3%	73.5%	0.5%	8.3%	0.0%	100.0%
	Engineering Services	3.3%	7.0%	7.7%	59.8%	0.3%	21.9%	0.0%	100.0%
	Customer Relations	2.0%	2.6%	8.7%	52.2%	2.3%	32.1%	0.1%	100.0%
	<b>Total Utility Services</b>	<b>4.2%</b>	<b>4.8%</b>	<b>7.2%</b>	<b>57.7%</b>	<b>1.8%</b>	<b>24.2%</b>	<b>0.1%</b>	<b>100.0%</b>
	<b>Total Centrally Managed - Intra IBS</b>	<b>4.0%</b>	<b>4.8%</b>	<b>6.8%</b>	<b>37.7%</b>	<b>3.9%</b>	<b>37.1%</b>	<b>5.8%</b>	<b>100.0%</b>
	<b>Sub-Total IBS Departmental Costs</b>	<b>4.3%</b>	<b>5.3%</b>	<b>6.2%</b>	<b>38.0%</b>	<b>3.9%</b>	<b>36.4%</b>	<b>5.9%</b>	<b>100.0%</b>
<b>Centrally Managed Items</b>									
	CMI-Other	0.3%	1.2%	21.1%	70.9%	0.3%	2.9%	3.4%	100.0%
	CMI - Incentives	3.5%	3.9%	2.9%	22.6%	4.3%	51.9%	11.0%	100.0%
	CMI - Human Resources	1.1%	1.2%	1.2%	66.8%	1.0%	28.7%	0.0%	100.0%
	CMI - Benefits Accounting	4.2%	6.3%	4.8%	32.2%	3.7%	40.1%	8.8%	100.0%
	CMI - Environmental	1.5%	0.0%	21.7%	42.5%	0.2%	33.4%	0.6%	100.0%
	<b>Total Centrally Managed</b>	<b>3.5%</b>	<b>4.7%</b>	<b>7.0%</b>	<b>33.5%</b>	<b>3.1%</b>	<b>40.5%</b>	<b>7.6%</b>	<b>100.0%</b>
	Charges w/Non-IBS Home Centers	2.8%	0.1%	4.0%	37.3%	0.2%	29.6%	26.0%	100.0%
	Depreciation	4.1%	4.4%	12.3%	22.9%	4.9%	46.9%	4.4%	100.0%
	Return on Assets	3.3%	4.2%	18.8%	35.0%	4.5%	29.2%	5.0%	100.0%
	High Level IBS - Home Center A00	5.4%	6.9%	7.3%	34.2%	4.7%	39.3%	2.2%	100.0%
	Intra IBS Charges - Home Center A99	4.1%	5.3%	7.3%	36.0%	3.7%	37.6%	6.0%	100.0%
	<b>Total Other</b>	<b>3.7%</b>	<b>3.7%</b>	<b>9.7%</b>	<b>31.1%</b>	<b>3.5%</b>	<b>38.6%</b>	<b>9.6%</b>	<b>100.0%</b>
	<b>Total IBS Services Rendered &amp; Billed</b>	<b>4.0%</b>	<b>4.9%</b>	<b>6.8%</b>	<b>35.8%</b>	<b>3.6%</b>	<b>37.9%</b>	<b>6.8%</b>	<b>100.0%</b>