

For Commission Use Only:

Case: 12-0296

OFFICIAL FILE ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Steve & Linda Perry
2695 Hilltop Road
Springfield IL 62712

Regarding a complaint by (Person making the complaint): _____

Against (Utility name): Ameren IL

As to (Reason for complaint) Tenant unbeknownst to property owners cancelled his utilities (gas & electric) on Feb 6, 2012 and utility switched service into our name per landlord agreement on 2/7/2012. Utility failed to provide notice of said change. Utility has demanded payment from landlord. Property owners seek reimbursement from Ameren IL as remedy. (\$102⁶⁵)
in Springfield Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

Steve & Linda Perry
2695 Hilltop Road
Springfield IL 62712

My complete mailing address is (include City) _____

The service address that I am complaining about is 448 N. DANIEL, SPFLD, IL 62702

My home telephone is [217] 529-0842

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] "

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Ameren IL (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

?

CHIEF CLERK'S OFFICE
2012 APR 23 A 11:13
ILLINOIS COMMERCE COMMISSION
MAM

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

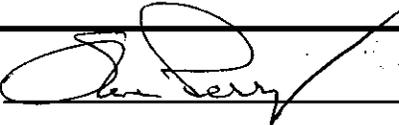
- ① TENANT WITHOUT INFORMING LANDLORD, CANCELLED utility services on 2/6/12 (effective 2/7/2012). Ameren IL placed service into name of property owners per landlord agreement. Utility made no effort to contact or otherwise notify property owners other than to send bill for \$102.65.
- ② Property owners do not dispute claim that utility executed landlord agreement.
- ③ Property owners do contend utility has an obligation to provide notice to property owners. Sending a bill post facto does not in our assessment constitute legitimate notice.

Please clearly state what you want the Commission to do in this case:

Reimburse \$102 ⁶⁵/₁₀₀

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4-20-2012
(Month, day, year)

Complainant's Signature: 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, STEVE PERRY, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 4/20/2012


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.