

March 28, 2012

To Whom It May Concern:

I Beverly A. Booth give testimony to the facts of the matter concerning me having electric service changed into my name in November 2011. I called Com Ed to notify them that I need to have the electric service at 14 S. 16th Ave. Maywood, Il. Put in my name, and that the current person who had the service in his name was my son, and that he had moved to his new apt. I also told Com Ed that I had lived there since July of the same year.

Com Ed said that they would change the service over to my name since my son had moved.

When I received the bill in my name, all the charges from July were added to my new bill. I called and asked why did Com Ed add the previous bill of my son's to my account. I explained that the bill from July up until the time I called to have the service put into my name was my son's responsibility, and that my son will take care of it.

The Customer Service representative told me that I requested this to be done like this. I told them that I did no such thing. My son is the one who is responsible for the bill, and that it was in his name for that reason. I was told to submit a letter from my son and myself explaining that my son would be responsible for the bill.

I submitted both letters signed by me and my son, and we faxed the letters over to Com Ed. I was told that I would be contacted when they made a decision. I got no notification of their decision. When I called Com Ed back I was told that they already made a decision, and that they were not going to take the charges off, and that this is a family issue that they can not get involved in.

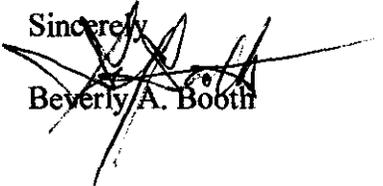
I explained that this is not a family issue, my son is willing to take care of his responsibility concerning the bill. I asked to speak to a supervisor, and was not given the opportunity to do so. The call was disconnected, and because I had a long wait time trying to talk to someone, and had to get to work, I did not call back that day.

To make a long story short, Com Ed sends me a letter after I called ICC to make a complaint, which is not truthful. I am requesting that Com Ed give a copy of the phone

conversation that I had with them to get the service changed into my name, to prove them wrong. Also I did not move in, in April. I however do know when I moved in.

After I saw what they were doing I contacted ICC again to let them know what Com Ed was continuing to do, and began to try to get this straightened out by filing a formal complaint, because Com Ed is not willing to be fair. They also later called me and told me that I have to make a deposit because of an unpaid balance at my previous and current address on Erie St. in Chicago. Also can you please get Com Ed to drop all of the late fees and so on because they are the ones who refuse to acknowledge the truth of the matter. My son will take care of the bill. Why, because I lived here is the bill my responsibility now?

Sincerely



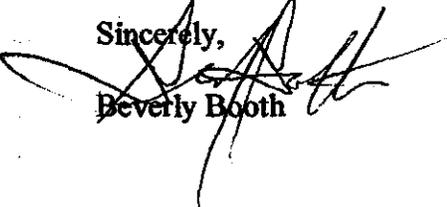
Beverly A. Booth

March 27, 2012

To: Administrative Law Judge:

I Beverly Booth give testimony to the fact that I moved into 14 S. 16th Ave. Maywood, Il. In the beginning of July 2011. Contrary to the letter I've enclosed from Com Ed stating that public records show that I moved in, in April of 2011. My son wanted me to move in sooner however I was unable to, because there was a lot of work that had to be done, repairs before I could move in.

Sincerely,

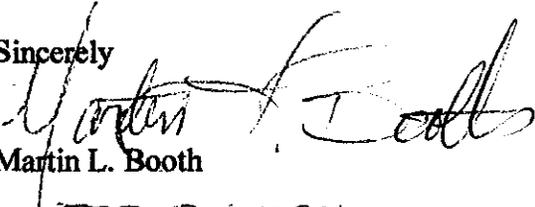

Beverly Booth

March 27, 2012

To: Administrative Law Judge:

I Martin L. Booth give testimony to the fact that Beverly A. Booth moved into the house at 14 S. 16th Ave. Maywood Ill. 60153 in the beginning of July 2011. I called to have he service put in my name in May of 2011. This was one of the conditions I adhered to in order to live here. I moved in, in April of 2011.

Sincerely


Martin L. Booth

773-314-7816

February 15, 2012

To: Com Ed

I Martin Booth moved out of my mother's house 14 S. 16th Ave. in the middle of November 2011. I am responsible for the electrical service up until that time.

As my mother Beverly Booth called you to request that the electric service be changed, and put in her name. Please correct this matter at your earliest convenience.

Thank you,

A handwritten signature in black ink, appearing to read "Martin L. Booth". The signature is written in a cursive style with a large, sweeping initial "M".

Martin L. Booth

Com Ed Account # 4986316049

The account # you gave Beverly Booth is 4986316058

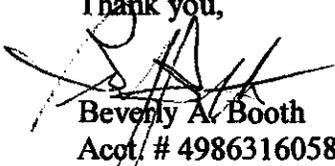
February 15, 2012

To: Com Ed.

I requested to have the electrical service @ 14 S. 16th Ave. Maywood Illinois to be changed over in December of 2011. However you decided to back date my bill according to the time I told you I moved in. When I moved in my son Martin Booth had the service in his name because he was living there with my brother. Martin is responsible for that bill for that time up until he moved out which was in November of 2011.

I would appreciate you adjusting my bill according to the time I requested to have the service put in my name.

Thank you,


Beverly A. Booth
Acct. # 4986316058

The account my son has 4986316049

March 27, 2012

To: Administrative Law Judge:

I Mrs. Erma Peterson give testimony to the fact that Beverly Booth moved into the Maywood address 14 S. 16th Ave. in the beginning of July of 2011. I know this because She had storage in my apt, and when she moved out she got her furnishings. She also had the electric bill in her name up until December of 2011. I know this because we shared the electric bill.

Sincerely,

Mrs. Erma Peterson

Mrs. Erma Peterson



Subscribed and sworn to before me

this 27 day of March 2012
at Oak Park, County of Cook, State of Illinois.

Notary Public

Brenda Weeks @ 10/2/2011

Commonwealth Edison Company
 Commercial Center
 1919 Swift Drive
 Oak Brook, IL 60523-1502

www.exeloncorp.com

March 02, 2012

FCC *8/30AM - 5:00PM*
1 800 - 524 - 0795

Beverly Ann Booth
 14 S. 16th Ave.
 Maywood IL 60153

Subject: ComEd Account # 49863-16058

Dear Ms. Booth:

I am writing in response to your recent inquiry through the Illinois Commerce Commission and wanted to update you with your results. This letter serves as resolution.

As per the information that was provided on your inquiry, you have expressed concern regarding the service activation date that was used for the above noted ComEd account. After an unsuccessful attempt to reach you on 02/29/2012, a thorough investigation of this matter has been completed. According to our records, this account was activated on 07/01/2011. In order to appropriately address your concerns, the call you placed to our Customer Contact Center on 12/15/11 has been reviewed. During the call, you informed the Representative that you have resided at 14 S. 16th Ave. since July, 2011. The Representative moved forward and obtained all of the required information from you that is necessary in order to activate a new ComEd account. At the closing of the call, the Representative repeated and reviewed all of the information you provided to her, including the start date as July 1, 2011. She received your verbal confirmation that all of the information she entered was correct, and your request for a new electric account was processed at that time. In addition, further review of Public Records confirmed you at this location since April, 2011. Due to this confirmation, we will be unable to grant your request to remove these charges.

Your current balance is \$620.19, which includes a past due balance of \$535.11, in addition to your current bill of \$85.08 – due on 03/07/12. In light of this balance, we would like to offer you a Deferred Payment Agreement which can be processed to cover a period of 12 months if needed. If you are interested in taking advantage of this offer, please call our Customer Contact Center immediately to make your down payment and have this arrangement processed. For your reference, I have enclosed an Activity Statement of your account.

At this time, I will notify the ICC with the above results and close the inquiry. If you have any additional concerns, other than those covered in this communication, please call our Customer Contact Center at (800) 334-7661.

Best Regards,

Lisa
 ComEd
 Customer Relations
 (630) 684-2852

need to file a formal complaint
Called ICC again on 3/8/12

Ilhan Amwator
Schab
at Illinois Commerce Commission

Barb Langford called