

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**

For Commission Use Only:  
Case: 12-0255

2012 MAR 30 1P 2:59

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Beverly A. Booth

Against (Utility name):

Com Ed

As to (Reason for complaint)

Com Ed decided on its own to attach  
Previous months of service to my bill. They also lied  
& said that I moved in in April & refuse to adjust my  
bill according to the time I called in to have service placed  
in my name, which was in December 2011. They say that I  
in Maywood Illinois requested this, which is not the truth

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City)

14 So. 16<sup>th</sup> Ave. Maywood IL 60153

The service address that I am complaining about is

14 So. 16<sup>th</sup> Ave. Maywood IL 60153

My home telephone is

[773] 516-9528

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 516-9528

My e-mail address is \_\_\_\_\_

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company)

Common Wealth Edison

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

N/A ?

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No ?

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Com Ed has added 536.00 worth of charges to my bill. I request service put into my name in Dec of 2011. Com Ed Customer Service Rep. Added the charges of Martin Booth's bill who had the service in his name at the time of my calling. Martin my son, moved to his new apt. Therefore I wanted to put the service in my name.

Please clearly state what you want the Commission to do in this case: I am seeking the Commission to have Com Ed take all of the charges off my Bill & only Bill me from the time I requested service

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: March 27, 2012  
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, BEVERLY BOOTH, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 27 March 2012

[Signature] 10/2/2014  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.