

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**

For Commission Use Only:  
Case: 12-0238

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): DEREK ZILLIGEN

Against (Utility name): NICOR GAS

As to (Reason for complaint) REFUND FOR START SERVICE BILL  
WAS UNDER THE IMPRESSION IT WAS A DEPOSIT

in KANKAKEE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 3344 S LAWNDALE CHICAGO IL.

The service address that I am complaining about is 306 S. CHICAGO

My home telephone is [815]-530-0599

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 530-0599

My e-mail address is PROPERTYSYS@AOL.COM I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
PART 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

CHIEF CLERK'S OFFICE  
2012 MAR 28 1P 1:59  
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. TENANT CALLED TO HAVE GAS IN THEIR NAME. NICOR SENT A TECHNICIAN & TOOK THE METER. TOLD TENANT IT WAS A STOLEN METER & WOULD NOT TURN ON GAS IN HIS NAME THAT WAS ON OR ABOUT 11/24.
2. ON OR ABOUT DEC 6, NICOR SAID THEY COMPLETED INVESTIGATION & WOULD NOT TURN ON GAS FOR TENANT. TO EXPEDITE THE CREDIT CHECK PROCESS SAID WE WOULD PUT IN OUR NAME AND PAY A \$691.27 DEPOSIT UNTIL THEY COULD PUT INTO TENANT'S NAME.

Please clearly state what you want the Commission to do in this case:

THAT MY DEPOSIT PAYMENT BE REFUNDED AND I AM NOT HELD RESPONSIBLE FOR ISSACLERON WATSONS BILL

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: MARCH 14<sup>TH</sup> 2012  
(Month, day, year)

Complainant's Signature: 

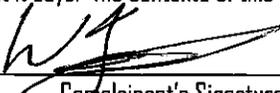
If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

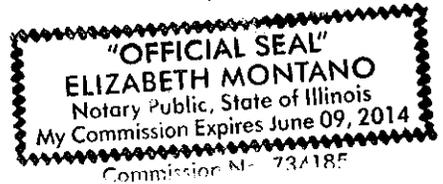
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

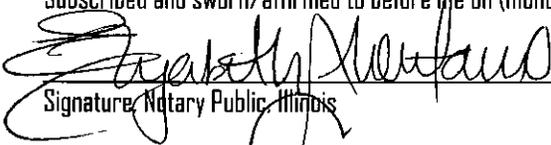
A notary public must witness the completion of this part of the form.

I, DEREK ZILLIGEN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 3/26/12

  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.