

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 12-0223

FORMAL COMPLAINT

2012 MAR 23 1 A 9 22

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

STUART A. SWEETERS

Against (Utility name):

COMMONWEALTH EDISON AND INTEGRYS ENERGY GROUP

As to (Reason for complaint)

INTEGRYS HAS NOT NOR WILL BE AUTHORIZED TO BE MY ELECTRIC SUPPLIER. INTEGRYS ADVISED (BY LETTER) THEY WERE CEASING TO DO BUSINESS WITH ME IN MARCH 2011, AND AGAIN IN JUNE 2011 FOR WHICH I MADE REQUESTS UNDERSTANDING THEY WOULD NOT DO ANY BUSINESS WITH ME AT THEIR RESIDENCE. COMMONWEALTH EDISON IS (AS A PUBLIC UTILITY) IN MANASSAS, ILL. (COMM) COMPLAINT # 2011-22990 (COM-ED) 22988 (INTEGRYS)

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

326 SOUTH HICKORY STREET, MANASSAS, IL. 60060

The service address that I am complaining about is

326 SOUTH HICKORY STREET, MANASSAS, IL. 60060

My home telephone is

(847) 970-9832 (847) 970-9832

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(847) 970-9832

My e-mail address is

SWEETERS@YAHOO.COM

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

COMMONWEALTH EDISON / EXELON CORPORATION / INTEGRYS ENERGY GROUP

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

~~FDCPA 804 15 USC~~; FDCPA - 807 - USC - 1692E (a)(1), FDCPA 808 15 USC 1692P,

FDCPA 806 1; FDCPA 804 15 USC 1692B (1), EXTORTION, AND

CONSPIRACY TO COMMIT EXTORTION, ATTEMPTED THEFT OF FUNDS,

REPRESENTATION PASSED OFF TEX.
Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date:

3/19/2012
(Month, day, year)

Complainant's Signature:

[Handwritten signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

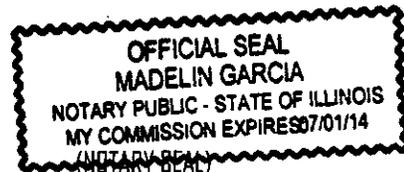
A notary public must witness the completion of this part of the form.

I, *John A. Jesters*, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature

Subscribed and sworn affirmed to before me on (month, day, year) 3/19/2012

Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Stuart A Smetters
326 South Hickory Street
Mundelein, IL 60060-2909
Jan. 19, 2012

Chief Clerk
Illinois Commerce Commission
527 East Capital Ave
Springfield, IL 62701

Formal Complaint with Illinois Commerce Commission

Integrys Energy Group, herein to be identified as Integrys, has not nor ever will be authorized by me to be my Electric Supplier. This decision was made as a result of their decision to stop doing business with me (gas supplier) and required People's Gas to interrupt service in March of 2011 and then again in June of 2011. This decision of theirs was in spite of the fact that bill was paid (4 payment and in the contracted time) while requiring the same be paid directly to them. Therefore; I had made full understanding with Integrys that inasmuch as they decided not to do any business with me, I would also cease any and all business with them (all energy suppliers) even though at that time they were not my Electric supplier apparently they forgot they cancelled and I cancelled any and all contracts as of March 2011. This was advised to People's Gas, North Shore Gas, Commonwealth Edison, and Ken Kirchner of the Illinois Commerce Commission (Ken Kirchner was advised as of July 2011).

Commonwealth Edison now appears to have changed their business from being 'the electric company' to being a bill collector(FDCPA - 803 15 USC 1692A 4) and employees (FDCPA - 803 15 USC 1692 6) representing Integrys using 'extortion methods' to collect funds I refused to have anything to do with plus interest(FDCPA - 807 15 USC 1692E (a) (b)) and to the point that their accounting can no longer be trusted to be near accurate(FDCPA 808 15 USC 1692f)(FDCPA 806 1). Furthermore in doing so they have violated in practice multiple laws of the Fair Debt Collection Practices Act which include severe harassment which included 3-4 hours of being put on hold on a regular basis, advise of intent to have management call back for which would take in excess of a month, failure and advising personal to refuse identification (FDCPA 804 15 USC 1692B (1) thereby relieving me of any debt either to Integrys or to Commonwealth Edison. Decisions made regarding violations of these laws have been known to impose fines of up to a thousand per action in federal courts, plus time in jail (for employees joining in the fraud), plus disqualification for employment for all employees involved. I ask simply that, at this time, Commonwealth Edison to cease collections for Integrys from myself, that my account be brought to 0 in hope that Commonwealth Edison be made aware of possible future penalties and that this harassment be ordered to cease immediately.

Thank you

Stuart A. Smetters
326 South Hickory Street
Mundelein, IL 60060-2909