

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

For Commission Use Only: Case: 12-0222

FORMAL COMPLAINT

2012 MAR 23 P 12: 56

Illinois Commerce Commission 527 E. Capital Avenue Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

James Hong

Against (Utility name):

Com Ed

As to (Reason for complaint)

The charges that we got from 9/15/2011 - 2/22/2012 are incorrect. Our electricity that was used totaled to 14,700 KWH and a charge of \$419.36, the "Electricity Supply Charge." The building has been vacant since 7/2011 and only a few night lights and a heater set above freezing are turned on. However total charges were \$3552.50. The miscellaneous charges don't make sense as the actual electricity charges for what we used came out to only 14% of the bill.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

14814 Rt, 176, Woodstock, IL 60098

The service address that I am complaining about is

1015 N Randall Rd, Elgin, IL 60123

My home telephone is

[217] 721-3151

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[217] 721-3151

My e-mail address is edjhong@gmail.com

I will accept documents by electronic means (e-mail) [X] Yes [] No

(Full name of utility company) Com Ed

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

[X] Yes [] No

Has your complaint filed with that office been closed?

[] Yes [X] No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Our building has been vacant since 7/2011 and only nightlights and a heater set above freezing has been turned on, when we got our bills from 9/15/2011 to 2/22/2012, only \$419.36 was related to energy usage, Overall though with the miscellaneous charges Com Ed has added to the bill, the total came out to \$3052.50.

Please clearly state what you want the Commission to do in this case: we want our bill reduced to reflect the actual usage of energy for the property. We are being greatly overcharged.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3/20/2012
(Month, day, year)

Complainant's Signature: 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

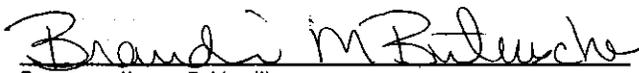
VERIFICATION

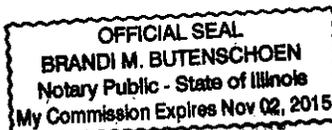
A notary public must witness the completion of this part of the form.

I, James E. Hong, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) March 20, 2012


Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.