For Commission Use Only:

Case: 12-0215

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Raymond Boll Sr Terri Hall (P.O.A)

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) Since 2005 meter on home billed incorrect w/ neighbor switched. Called ComEd 2005, 2006, 2007, 2008, 2009, 2010, 2011 to come and verify incorrect meter. 2011 entered nursing home. Out of home for 100 days. (P.O.A) Terri Hall (Daughter) found mistake reported again to ComEd contact legal dept and verified w/ ComEd mistake. 2yrs of mistake approx 633 each year was refunded however overpaid for 6 yrs my neighbors bill. Contacted ComEd they said to send 6 yrs of proof I did so. they said no to reimbursement.

in Monee Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 5613 C Sutton Place, Monee, Il. 60449

The service address that I am complaining about is 5613 C Sutton Place, Monee, Il. 60449

My home telephone is [708] 912-0268

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 912-0268

My e-mail address is (N/A) I will accept documents by electronic means (e-mail) ☐ Yes ☑ No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☑ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☑ No

ILLINOIS COMMERCE COMMISSION
2012 MAR 21 P 2:41
CHIEF CLERK'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Overpaid Commonwealth Edison 6 yrs from 2005 - 2011 — Verified Common Edison 6 yrs by billing mailed to them and meter check Commonwealth Edison came out 6 times in 6 yrs Didnot find error. Daughter (P.O.A.) Terri Hall found error and follow-up with ComEd see her Doc. of follow on sep. paper

Please clearly state what you want the Commission to do in this case:

Have ComEd refund remaining yrs

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. ***Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.*** If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3-19-2012
(Month, day, year)

Complainant's Signature: Terri Hall (POA)
(P.O.A.) Terri Hall for Raymond Bo[illegible]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Terri Hall (P.O.A.)
(708) 912-0268
5613 C. Sotton Place
Monee, Il. 60449

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, TERRI HALL, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Terri Hall
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3/19/12

OFFICIAL SEAL
SHARON L VAUGHN
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:03/03/16

(NOTARY SEAL)

Sharon L Vaughn
Signature, Notary Public, Illinois

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Icc207/07