

ORIGINAL

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 12-0189

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2012 MAR 12 1A 10:32 JMS

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

LEONARD TAYLOR

Against (Utility name):

Common Wealth Edison

As to (Reason for complaint)

My meter is not being read, since 2002 up until 2012.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

702 E 89th Street

The service address that I am complaining about is

702 E 89th Street

My home telephone is

(773) 651-6088

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 651-6088

My e-mail address is

N/A

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company)

Common Wealth Edison

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

all

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- (1). They are not reading my meter monthly.
- (2). They have been asked to ring the doorbell to entrance to the back door. This request has not been done
- (3). They still refuse to ring door bell to get into read the meters
- (4). I have talked to the Office & still no satisfaction.

Please clearly state what you want the Commission to do in this case:

Force CommenEd to read meters by a person.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5/7/2012
(Month, day, year)

Complainant's Signature: Leonard Taylor

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

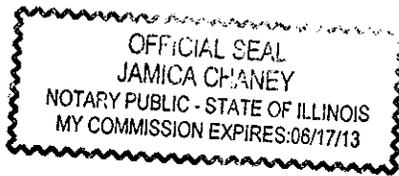
A notary public must witness the completion of this part of the form.

I, Leonard Taylor, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Leonard Taylor
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3-8-12

Jamica Chaney
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.