

ILLINOIS COMMERCE
COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2012 MAR -7 1 A 10: 57

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): CLAUDETTE ROGERS

Against (Utility name): NICOR GAS COMPANY

As to (Reason for complaint) Utility company has been billing me for a bill from 2006 AT AN ^{PROPERTY} ADDRESS that I NO LONGER own Property WAS Sold in 2006 with a zero balance.

in CHICAGO Dolton Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 14042 Park Ave

The service address that I am complaining about is 14700 Dorchester

My home telephone is [708] 770-1947

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 407-0951

My e-mail address is crogers14042@comcast.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Hearing Procedure Subpart D Sec. 200.525

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① only July 2010 I applied for gas service from Nicor they turned on gas with no problem. Once service was started it stayed on for 6 mos, I WAS issued a large bill. I requested bill, NICOR SAID, IT WAS FROM A PREVIOUS ADDRESS back in 2006. I refused a pay AND my gas @ my CURRENT ADDRESS was turned off ② I lived between 2006 until 2010 at an address where gas was include in rent Please clearly state what you want the Commission to do in this case:

Currently my service is on due to a ~~paid~~ payment CEDA made in 10/11

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: March 5, 2012 Complainant's Signature: Claudette Rogers
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, CLAUDETTE ROGERS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Claudette Rogers
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 03/05/2012

[Signature]
Signature Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

14042 Park Ave
Detroit MI 48219

Dear Sirs, Malam,

I am disputing a gas bill
from Near Gas dating back to
2006.

I have given them rent leases
and receipts showing my where
about from 2006 to 2010.

I sold the house at 14700
dante back in December 2006.

Attached are copies of credit
reports and bill of sell to property.
I know a piece of property
can not be sold without a clear
title. all liens on property has to
be cleared. My bill of sell shows
Near was paid \$151.00 at time
of closing. I have credit reports
showing nothing was reported delinquent.

Near started billing me in Jan.
2010,

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I was without service at my current address from March, 2011 thru October 2011. I refuse to pay for a bill I did not owe. My bill got as high as \$3,000⁰⁰. There was ^{a accumulation} of current ~~and~~ delinquent and late ~~fees~~ fees included in this bill.

I reported to C.U.B., I.C.C. and a lawyer. They could not help me. I hope you can clear up my credit, also.

Cela paid \$1500 on my bill. The \$1500 left unpaid was the delinquent amount.

Gas has to be operated by electricity. Where is the delinquent light bill??