

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ILLINOIS COMMERCE
COMMISSION
CHIEF CLERK'S OFFICE
2012 MAR - 5 1 A 10:39 AM

Regarding a complaint by (Person making the complaint): Sharon Windman
Against (Utility name): Commonwealth Edison
As to (Reason for complaint) Being charged for Kilowatts I
have not used and wouldn't use. I'm being
billed for kilowatt usage for a whole year
within a three month period (Dec)(Jan)(Feb) Dec 2011
Jan, Feb (2012) I want my acct to be (credited)
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2303 N. Clybourn^{6E} Chicago, IL 60614
The service address that I am complaining about is 2303 N. Clybourn^{6E} Chicago, IL 60614
My home telephone is 773 296-2377
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773 296-2377
My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Sec 200.320
Utility (tampered) with (meter) Kilowatt usage
IN order to (double) and (triple) bill me

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Would like my account credited
2. Dec, 2011 \$ 82.00
3. Jan, 2012 \$136.00
4. Febs 2012 \$120.00

Please clearly state what you want the Commission to do in this case: To look at my electric usage for previous yrs. and rule in my favor make the right decision.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 22-2012
(Month, day, year)

Complainant's Signature: Sharon Windman

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Sharon Windman, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

X Sharon Windman
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3/2/12

[Signature]
Signature, Notary Public, Illinois

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

