

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
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For Commission Use Only:
Case: 12-0158

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2012 MAR - 11 P 1:24

CHIEF CLERK'S OFFICE

ORIGINAL

Regarding a complaint by (Person making the complaint): Marc Johnson

Against (Utility name): Nicor Gas - Northern Illinois Gas Company

As to (Reason for complaint) A discrepancy in the total amount due \$3,917.⁸⁶

On Feb 15, 2011 A. Nicor Technician discovered an open pipe which was blowing out gas while reconnecting my service I notified Nicor on Feb 24 2011. Nicor informed me that I was responsible for the gas usage and the monthly amt of \$979.⁴⁶ until payment is made in full
in Skokie Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 4900 Louise St. #1W Skokie IL 60077

The service address that I am complaining about is 4900 Louise St. #1W Skokie IL 60077

My home telephone is (847) 770-9130

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 770-9130

My e-mail address is Mr.roses1@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Nicor Gas - Northern Illinois Gas Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

N/A

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

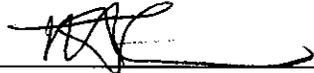
I opened an acct with Nicor in April of 2008. On the very first bill the amt owed was unusually high and I requested an investigation. All subsequent bills were excessively high. In July of 2011 my service was disconnected for nonpayment with a balance of \$5380.81. With the assistance of Lihcap my service was reconnected on Feb 15, 2012. During the reconnection process the Nicor technician discovered a pipe that was leaking gas, which most likely resulted in my Nicor bill being so large. Nicor insists that the gas leakage and the bill are my responsibility.

Please clearly state what you want the Commission to do in this case:

I would like the Commission to determine who is responsible for the gas leak and past due amt of \$2917.86

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Feb 24 2012
(Month, day, year)

Complainant's Signature: 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

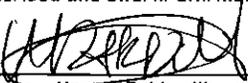
VERIFICATION

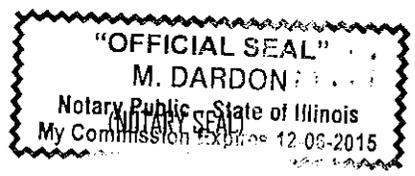
A notary public must witness the completion of this part of the form.

I, Wale Johnson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 2-26-12


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.