

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:
Case: 12-0157

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Roger and Denise Lambrechts

Against (Utility name): Com Ed

As to (Reason for complaint) falsely charging revenue protection
in the amount of \$488.61.

in McHenry Illinois.

CHIEF CLERK'S OFFICE
2012 MAR - 11 PM 1:24
ILLINOIS COMMERCE
COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1510 N. Ramble Rd. McHenry, IL 60050

The service address that I am complaining about is 1510 N. Ramble Rd. McHenry, IL 60050

My home telephone is (815) 679-6680

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 403-0342

My e-mail address is DeniseL71@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. My electric was shut-off on 8/29/11 because we could not afford to pay the whole amount due. They would not take any money unless it was the whole amount.

2. On 8/30/11 an electrician removed the meter and put a generator in its place. We used this for a couple days.

3. When we gathered enough money (our community helped) they came to restore power and accused us of stealing power. We used a generator

Please clearly state what you want the Commission to do in this case:

We did nothing wrong and can hardly afford our bills as it is. The person who restored our electric did not even include that we had a generator plugged in! I want the \$88.61 removed from our bill.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 2-15-12
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Roger Lambrechts, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 2-15-12

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.