

STATE OF ILLINOIS



ILLINOIS COMMERCE COMMISSION

EXHIBIT B
*see Case 11-0461
JECK KIRCHNER
LETTER TO
HARRIS RE
INFORMAL
COMPLAINT

January 04, 2011

J P Harris
1212 Lake Shore Dr
Apt 32 C S
Chicago, IL 60610

RE: 2010-24589
Commonwealth Edison Company

Our office submitted an informal complaint on your behalf to the above listed company. The company sent us a response that indicates it was able to resolve your concern or that it provided you with a satisfactory explanation. I am sending you this letter to confirm that response, so please contact me if the issue has not been resolved or appropriately explained. You may reach me or leave a message for call-back at 1-800-524-0795 or 217-782-2024.

Sincerely,

Ken Kirchner
Consumer Services Division

*Spoke with him on 1/11/11; said I would read meter upon leaving town and returning, and would inform him of results.
Bill told me latest bill shows 280 kWh, and I was given. He will request meter accuracy check, and will check power load possibility by turning off breakers and see if meter runs.*

OFFICIAL FILE

I.C.C. DOCKET NO. 11-0461

Complainant/Petitioner Exhibit No. B

Witness _____

Date 1/11/12 Reporter TD