

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 12-0100

ORIGINAL

Regarding a complaint by (Person making the complaint): Samuel B. Jackson II
Against (Utility name): Commonwealth Edison Elec. Co.
As to (Reason for complaint) Charges of Revenue protection.

in Elmhurst Illinois.

ILLINOIS COMMERCE COMMISSION
2012 FEB -6 1 P 12:43
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS: Elmhurst, IL 60126
My complete mailing address is (include City) 163 E. Butterfield Rd.

The service address that I am complaining about is 163 E. Butterfield Rd, Elmhurst, IL 60126

My home telephone is (773) 744-2245

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 744-2245

My e-mail address is lelevo@msn.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Elec. Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
200.350

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached letters. (4 pages)

Please clearly state what you want the Commission to do in this case:

Stop all charges, accommodate us for the stress and suffering. We want an apology.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 2/02/2012
(Month, day, year)

Complainant's Signature: Samuel B Jackson

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

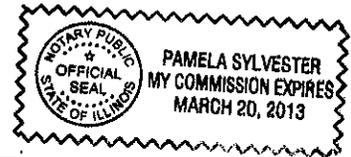
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Samuel Jackson Jr, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Samuel B Jackson Jr
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 02/02/2012

Pamela Sylvester
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

1/31/12

ATTN. FORMAL COMPLAINT DEPT.

I, SAMUEL B. JACKSON, PAID MY ELECTRIC BILL EVERY MONTH. APPROXIMATELY AROUND JULY 2011 I STATED RECEIVING ANOTHER BILL AND ADDRESS ON MY BILLING STATEMENTS.

I CALLED COM ED AND TOLD THEM THAT THERE'S AN MISTAKE ON MY BILL. COMED CO. STATED THAT

THEY WILL FIX IT AND THAT THEM HAVE ME MIXED UP WITH MY SON,

COM-ED HAS NOT FIXED OR RESOLVE THE PROBLEM. IN LUE OF THIS

COM-ED DISCONNECTED MY SERVICES AND ADDED ADDITIONAL CHARGES OF REVENUE TO MY BILLING STATEMENT. CHARGES OF REVENUE IS \$ 442.90.

ALTHOUGH WE WERE SPEAKING TO
NUMEROUS STAFF MEMBER SUCH
AS ; REPRESENTATIVES PERSON,
SUPERVISOR ; CUSTOMER SERVICES, ETC.
TO NO AVAIL. THIS PROBLEM STILL
EXIST. WE ARE FILING A COMPLAINT.

SAMUEL B. JACKSON