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February 2, 2012

VIA E-DOCKET

Ms. Elizabeth A. Rolando
Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, IL 62701-1827
(217) 782-7434

Re: 1 800 Collect, Inc.
Docket No. 12-0019

Dear Ms. Rolando:

Enclosed please find the amended pre-filed testimony and updated financials, as requested by Commission Staff for 1 800 Collect, Inc.

Please acknowledge receipt via return e-mail.

If you have any questions or if I may provide you with additional information, please contact me at the above address or telephone number. Thank you for your attention to this matter.

Respectfully submitted,

/s/

Lance J.M. Steinhart
Attorney for 1 800 Collect, Inc.

Enclosures

cc: Maritza Morales

Amended Pre-filed Testimony

**STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION**

1 800 Collect, Inc. :
Application for a :
Certificate of :
Interexchange Service :
Authority to :
Operate as a Reseller of : **Docket No. _____**
Telecommunications Services :
Within the State of Illinois :

**PREFILED DIRECT TESTIMONY
OF
BRIAN RHYS**

1. Q. Please state your name and business address.
A. My name is Brian Rhys and my business address is 1658 Gales Boulevard, Suite B., San Diego, California 92154.
2. Q. By whom are you employed, and what is your position?
A. I am the Treasurer of 1 800 Collect, Inc.
3. Q. Please describe your management experience.
A. My management experience, as well as the other key members of 1 800 Collect, Inc.'s management team is set forth on Attachment C to our application.

4. Q. What is the purpose of your testimony?
- A. The purpose of my testimony is to describe 1 800 Collect, Inc.'s business and to demonstrate 1 800 Collect, Inc.'s financial, technical and managerial ability to provide high quality, competitively priced, telecommunications services, and to describe how the company will provide its services to customers within the State of Illinois.
5. Q. Please describe 1 800 Collect, Inc.'s business.
- A. 1 800 Collect, Inc. is a reseller of interexchange telecommunications services, and is requesting authority to provide such services from points of origin within the State of Illinois to points of destination within the State of Illinois. 1 800 Collect, Inc. intends to provide alternate operator telecommunications services. The company will handle operator-assisted calls, such as collect, third party billed, person-to-person and credit card calls from payphone locations and other traffic aggregator locations, such as hotels and hospitals. The company will not provide service to correctional/confinement facilities. Calls will be completed by either a live operator or an automated service, and services will be available 24 hours per day, & days per week.
6. Q. In what state is 1 800 Collect, Inc. organized?
- A. Florida. A copy of 1 800 Collect, Inc.'s Articles of Incorporation is provided in Attachment B to our application.

7. Q. Is 1 800 Collect, Inc. certified to do business in Illinois?
- A. Yes. A copy of 1 800 Collect, Inc.'s qualification documents from the Secretary of state is provided in Attachment B to our application.
8. Q. Describe 1 800 Collect, Inc.'s financial ability to provide the proposed services.
- A. Copies of 1 800 Collect, Inc.'s Balance Sheet Summaries as of January 31, 2010 and January 31, 2011 and Income Statement summaries for the periods ended February 1, 2009 to January 31, 2010 and February 1, 2010 to January 31, 2011 are provided as Attachment E to our application. The company intends to provide service by utilizing cash flow from operations, as well as contributions from its principals if required.
9. Q. Who are the officers of 1 800 Collect, Inc.?
- A. The current officers of 1 800 Collect, Inc. are as follows:

Gregorio Galicot, President; Rafael Galicot, Vice President/Secretary and Brian Rhys, Treasurer.
10. Q. Describe 1 800 Collect, Inc.'s management team.
- A. 1 800 Collect, Inc.'s management team is described on Attachment C to our application. As shown, our management team has many years' experience in the telecommunications industry.
11. Q. In your opinion, does 1 800 Collect, Inc. have the financial and managerial resources necessary to provide the proposed telecommunications services in the State of Illinois?
- A. Yes. In my opinion, 1 800 Collect, Inc. has the necessary financial and managerial resources to provide the proposed telecommunications services in the State of Illinois.
12. Q. Does 1 800 Collect, Inc. intend to file a tariff in Illinois?
- A. Yes. 1 800 Collect, Inc. will file a tariff upon a grant of certification by the Illinois Commerce Commission.

13. Q. Would you describe the configuration of 1 800 Collect, Inc.'s system and equipment.
- A. 1 800 Collect, Inc. will be a pure switchless reseller utilizing the equipment of and the services provided by a facilities based carrier. Originating calls from a customer are carried by the local exchange telephone company (LEC) to the LEC's end office or access tandem serving that customer. The LEC routes the calls to the underlying carrier for transmission.
14. Q. When dialing out on a phone serviced by 1 800 Collect, Inc., what number(s) does the end user dial in order to access 1 800 Collect, Inc.?
- A. The end user will dial "0".
15. Q. How is the end user billed?
- A. The end users will be billed via credit card, collect calls and through 800 access calls. Any end uses bills will be done through a billing clearing house that has contracts with LECs.
16. Q. In your opinion, does 1 800 Collect, Inc. have the technical ability and resources necessary to provide the proposed telecommunications services to customers in the State of Illinois?
- A. Yes. In my opinion, 1 800 Collect, Inc. has the necessary technical ability and resources to provide telecommunications service to customers within the State of Illinois. In addition to its own management, as a switchless reseller, the company will rely on the technical capabilities and support of its facilities-based underlying carriers.
17. Q. Are you familiar with the term slamming, and if so, what will your company do to prevent slamming?
- A. Yes, I am familiar with the term and the meaning of slamming. Our company will take all necessary measures in order to prevent slamming, including attempting to get a signed letter of agency from all presubscribed customers prior

to commencing service, and all marketing will be done in accordance with all applicable state and federal regulations.

18. Q. Are there any pending complaints against 1 800 Collect, Inc. in any states where it is providing telecommunications services?

A. No.

19. Q. Is the company currently authorized to provide service in any other states?

A. Yes, the company is currently authorized to provide service in District of Columbia, Florida, Idaho, Iowa, Kentucky, North Dakota, New Jersey, Rhode Island, Texas, Utah and Wyoming. No such applications have been denied.

20. Q. Please describe what services you intend to provide in the State of Illinois?

A. We intend to provide alternate operator telecommunications services. The company will handle operator-assisted calls, such as collect, third party billed, person-to-person and credit card calls from payphone locations and other traffic aggregator locations, such as hotels and hospitals. The company will not provide service to correctional/confinement facilities. Calls will be completed by either a live operator or an automated service, and services will be available 24 hours per day, & days per week

21. Q. Will 1 800 Collect, Inc. have any employees located in Illinois?

A. No.

22. Q. Does the company wish to keep its books and records at its principal place of business in California?

A. Yes.

23. Q. Does this conclude your testimony?

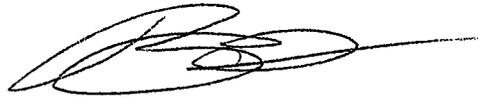
A. Yes.

State of California

County of San Diego

AFFIDAVIT

I, Brian Rhys, first being duly sworn upon oath depose and say that I am the Treasurer of 1 800 Collect, Inc., the Applicant, and that I have read the above and foregoing prefiled testimony by me subscribed and know the contents thereof, which testimony was filed in support of 1 800 Collect, Inc.'s Application for a Certificate of Interexchange Service Authority to Provide Operator Services within the State of Illinois; that said contents are true in substance and in fact, except as to matters stated upon information and belief, and as to those, I believe the same to be true.



Brian Rhys, Treasurer

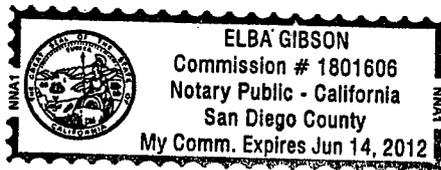
Sworn to and subscribed before me
this 20 day of January, 2012.



Notary Public

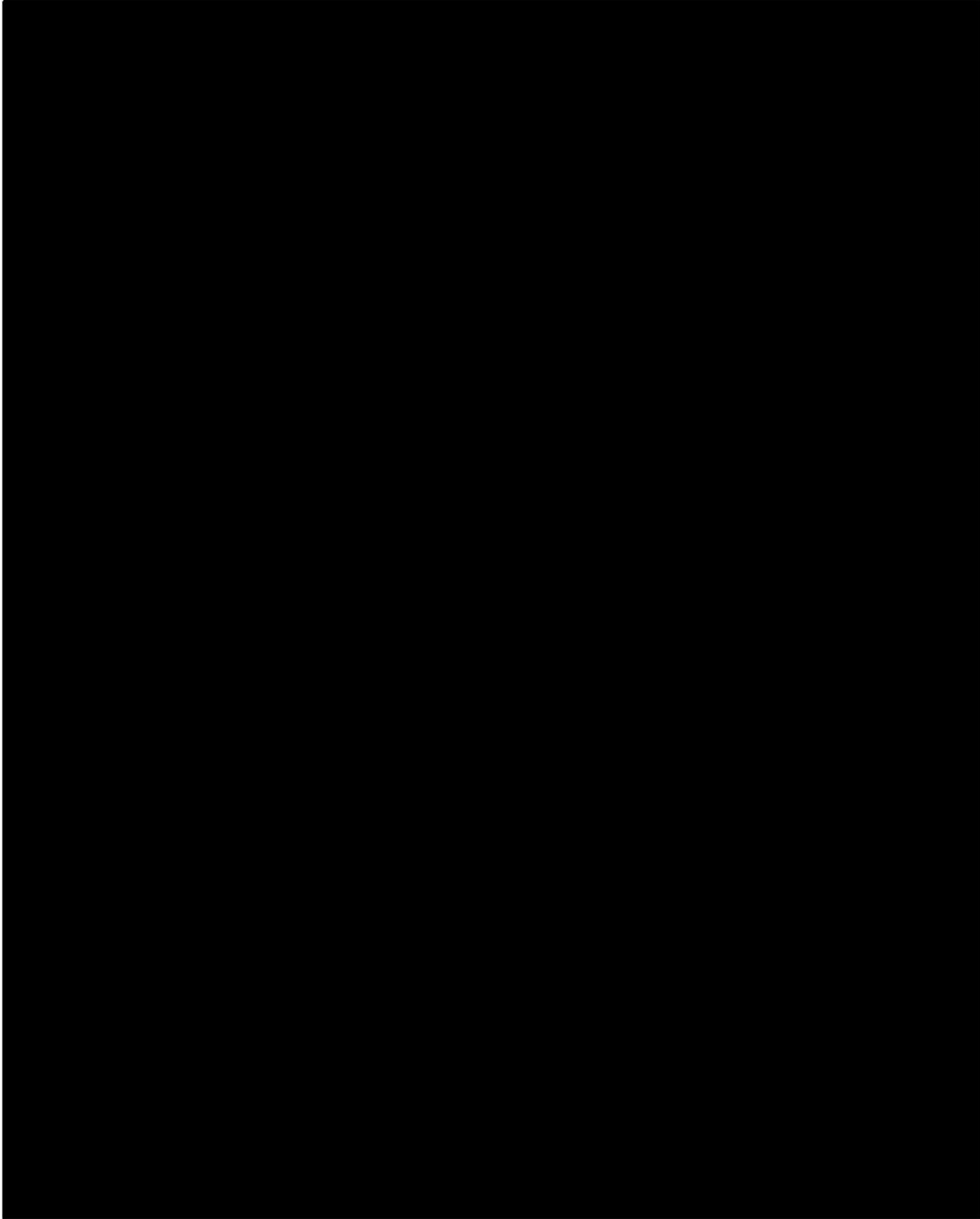
My Commission Expires: June 14, 2012

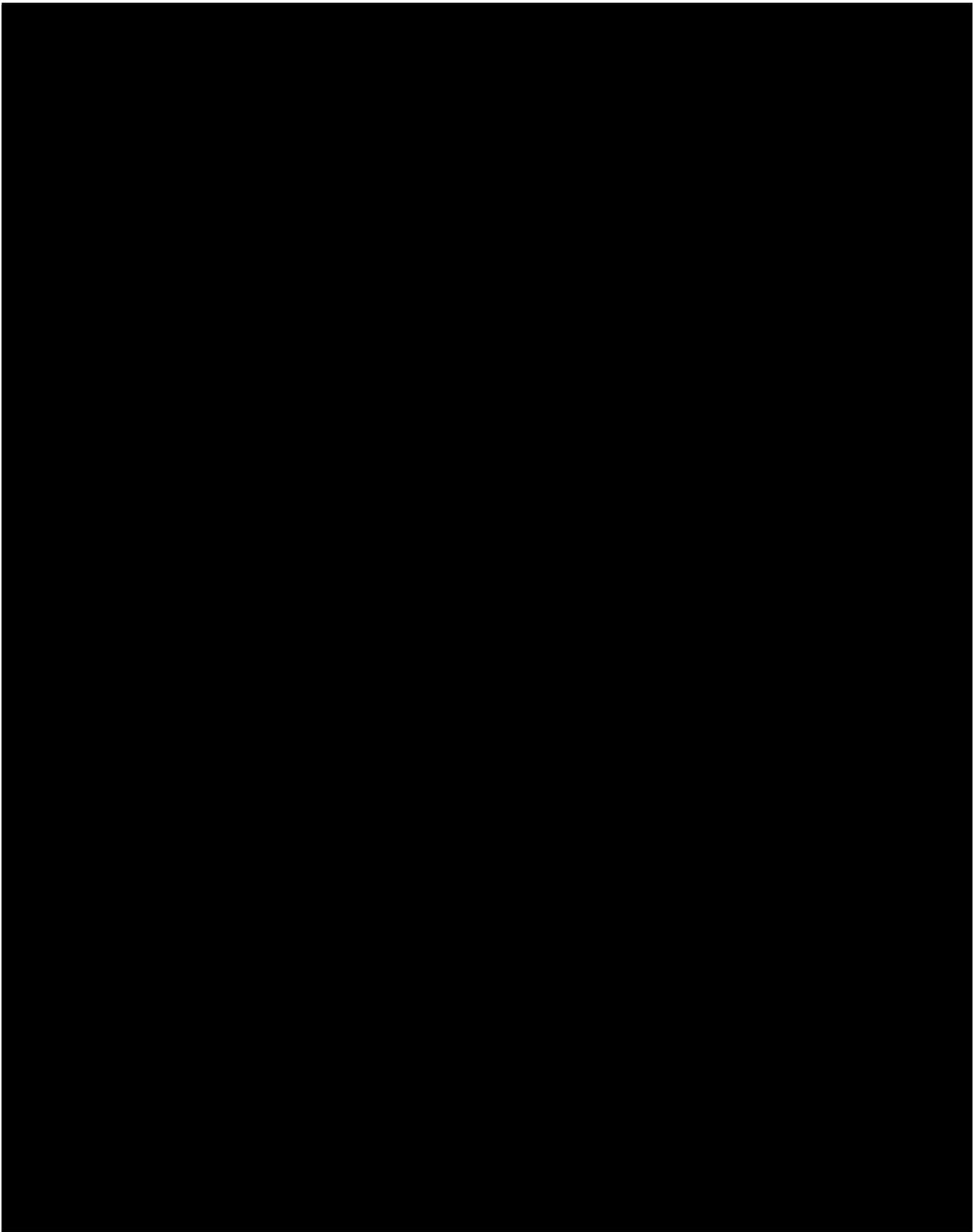
IL IXC APP



Updated Financials

1 800 Collect, Inc.
BALANCE SHEET - BY SUBACCOUNT
FISCAL YEAR 2012
As Of 11/30/2011





1 800 Collect, Inc.
Income Statement - Comparative Previous Year
For 2/1/2011 To 11/30/2011

