

For Commission Use Only:

Case: 12-1079

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint):

Constance Wikman

Against (Utility name):

COMED

As to (Reason for complaint)

money they used that was not theirs to use. All my bills were payed up to date, used cheap money to adjust my bill. only went back to march 2011. I lived here for 13 years.

in Lynwood Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

19706 Crescent Ave Apt 210, Lynwood, IL 60411

The service address that I am complaining about is

19706 Crescent Ave Apt 210

My home telephone is

(708) 889-2089

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 889-2089

My e-mail address is _____

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company)

COMED - An Exelon Company

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

part ~~280~~ 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amount in your complaint. Use an extra sheet of paper if needed.

OFFICIAL SEAL
ILLINOIS COMMERCE COMMISSION

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Jan. 28, 2012
(Month, day, year)

Complainant's Signature: Constance Wikman

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Constance Wikman, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Constance Wikman
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 1/28/2012

Shenella Smith
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

2011
+
2012.

To Whom it may Concern:

I WAS ASKED what my primary was From Cidea
2 years In A row, 2011 In Feb I called COMED AND
ASKED THEM TO SEND SOMEONE OUT TO CHECK, THEY DID IN
Aug 13, 2011, THEY SENT ANOTHER ONE OUT 2 WEEKS LATER
BECAUSE HE DID NOT BELIEVE THE OTHER ONE, THEY ADJUSTED
MY BILL TO THINK IN OCT 2011, BACK TO MARCH 2011, FROM FEB.
TO OCT MY BILLS WERE PAID IN FULL. I PAID OFF EVERYTHING
I OWED, FROM THE BUDGET TO THE DEFENSE, IN APRIL CIDEA
PUT MY MONEY ON SO IF I MISSED OR COULD NOT PAY A BILL
IT WOULD BE COVERED. SO IN OCT 2011 THEY USED THAT
MONEY TO ADJUST MY BILL WITH. I TALKED TO FRED AND TO
MARY ALLEN FROM COMED, FRED DID NOT KNOW WHAT I WAS
ASKING, MARY ALLEN TOLD ME, THAT WHAT THEY DID WAS NOT
WRONG, SHE TOLD ME TO CONTACT TSC, GET A LAWYER AND
SEE IF YOU CAN GET IT BACK, BECAUSE YOU WON'T BE
ABLE TOO. I AM TRYING TO BE BRIEF. BUT THERE IS ALOT MORE
TO IT SHE SAID SHE SENT ME PAPERS I WAS NOT TO HAVE, BUT
MONTHS AGO I ASK FOR THE SAME PAPERS AND THEY SENT IT TO
ME SO WHO IS LYING? ASKING AGAIN WHERE DID MY
MONEY GO? OVER →

Thank you
Constance Wikman

ILLINOIS COURSE
COURT REPORTING

2012 JAN 30 1P 12

CHIEF CLERK'S OFFICE

Sorry, I also contacted, C, B And They could not get them to respond. So they sent me to you.