

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
NORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 12-0075

ORIGINAL

Regarding a complaint by (Person making the complaint): BRIAN BOLAN

Against (Utility name): ComEd

As to (Reason for complaint) A CHARGE OF UNDER BILLING AT A RESIDENCE IN CHICAGO. ComEd ASKED FOR \$250.00 in AN UNDER BILL FOR 326 kwh. I have a detailed spreadsheet that contains ALL THE PERTINENT DATA AND HAVE SHARED IT WITH ComEd.

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 4234 N. DAMEN #1 CHICAGO IL 60618

The service address that I am complaining about is 2635 W. WELLINGTON CHICAGO IL 60618

My home telephone is (773) 857-1526

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 413-0285

My e-mail address is BBOLAN1@gmail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 IL ADMIN PART 280.170 C 3

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

CHIEF CLERK'S OFFICE
2012 JAN 27 P 10:33
ILLINOIS COMMERCE COMMISSION
SPRINGFIELD, ILLINOIS 62701
BB

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① THE EXACT USAGE OF THE APARTMENT WAS 5,455 kWh.
- ② THE UNDERAGE OF 326 kWh IS DERIVED FROM SUBTRACTING ACTUAL USE FROM ESTIMATED USE OF 5,129 kWh
- ③ ASSUMING 9.5 cents per hour, the underbilled amount cannot exceed \$31.04, which is the product of 9.5 x 326.
- ④ SINCE I OCCUPIED THE APARTMENT FROM JUNE 2009 → DECEMBER 2009 I SHOULD ONLY PAY 60% OF THE MAXIMUM OF 31.04 OR \$18.39.

Please clearly state what you want the Commission to do in this case:

ADJUST MY COMED BILL FROM \$250+ TO \$18.39

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: JAN 12 2012
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, BRIAN BOGAN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Jan 13, 2012

[Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in the complaint being returned without processing.