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<b>Exhibit 8</b>	Call Handling Agreements - Copies of the signed agreements between the PSAP and the public safety agencies in a single system. Copies of the signed agreements between PSAP's in adjacent systems or, in the absence of a PSAP, the public safety agencies whose jurisdictional boundaries are adjacent. These agreements shall describe the primary and secondary methods to be used by requesting parties within their respective jurisdictions.
<b>Exhibit 9</b>	Aid Outside Normal Jurisdictional Boundaries Agreement - A copy of the signed annual agreement between the PSAP management and all public safety agencies in a single system and in different systems but whose jurisdictional boundaries are adjacent. This agreement shall provide that, once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. A copy of the above agreement shall also be certified and filed annually with the Attorney General.
<b>Network Diagram</b>	Diagram provided by the lead telephone company showing trunking arrangements.
<b>Test Plan</b>	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

**Emergency Telephone System Board**

**LETTER OF INTENT**

**Administration**



March 12, 2001

Paul Stoffels  
Customer Service Manager  
Ameritech 9-1-1 Operations  
4918 W. 95th Street,  
Floor 2  
Oak Lawn, IL 60453

**Village Board  
of Trustees**

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*President*
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*Village Clerk*
- Charles J. Biondo  
*Village Administrator*

Dear Mr. Stoffels:

This letter is to confirm our intent to modify an Enhanced 9-1-1 System. The selective routing feature for the enhanced 9-1-1 system will be provided by the local exchange carrier. We assume, unless otherwise notified, that the 9-1-1 System will be modified and in operation by September 11, 2001. Public phones under your jurisdiction will also be posted and operational with 9-1-1 coin free dialing.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for modifying 9-1-1 service. Thank you for your attention to this matter.

Sincerely,

Frank M. Paris  
Village President and ETSB Chairman



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enclosure: application

**Telecommunications Carrier  
AFFIDAVIT**

I, Paul R. Stoffels, being duly sworn upon oath, depose and state that I am Customer Service Manager for Ameritech that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

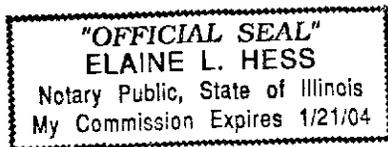
1. Ameritech will not activate the modified 9-1-1 system with database error ratio greater than 1%.

Further Affiant Sayeth Not

  
\_\_\_\_\_  
Affiant

Subscribed and sworn to before me this 21<sup>st</sup> day of March, 2001.

  
\_\_\_\_\_  
Notary Public



## 9-1-1 GENERAL INFORMATION

Current Date: March 12, 2001

Proposed Operational Date: September 11, 2001

Submitted by: Village of River Forest

\_\_\_\_\_ Final Plan

XX Modification of an Existing System – I.C.C. Docket Number: 92-0136

Total Population Served: 11,669

Total Access Lines: 11,197

Total Land Area Covered in Square Miles: 2.4

### **PSAP 9-1-1 System Liaison to the Commission: *(No Consultants)***

Name: Gregory T. Riddle

Title: Executive Director – West Suburban Consolidated Dispatch Center

Street Address: 400 Park Avenue

City, State, Zip Code: River Forest, IL 60305-1798

Telephone Number: (708) 366-8500

Alternate Telephone Number (708) 366-7125



## NARRATIVE

The modification that is being requested is based on the fact that the Villages of River Forest and Oak Park have entered into an agreement to combine their existing 9-1-1 Public Safety Answering Points (PSAPs) into one operation called West Suburban Consolidated Dispatch Center (WSCDC). The location for WSCDC will be 400 Park Avenue, River Forest, Illinois 60305. More specifically, WSCDC will be housed on the second floor of the River Forest Village Hall. WSCDC will service the area geographic boundaries of the Villages of River Forest and Oak Park.

The immediate change will be in the location of the PSAPs for each Village. The River Forest PSAP will move from its current location in the basement of the Village Hall to the newly constructed facilities on the second floor. The Oak Park PSAP will move from the Police Department in the Oak Park Village Hall at 123 Madison Street to WSCDC's new facilities. WSCDC will purchase all new equipment for the operation of the PSAP. This will include but not be limited to consoles, radio interface equipment, radio infrastructure for improved radio coverage, computers for the CAD system, new telephone CPE, logging recorders with call check functionality, generator back-up, on-line UPS system, and TTY equipment for each position.

The local exchange carrier is Ameritech, which is outlined in Exhibit Number Five (5). WSCDC will continue to use automatic number identification (ANI) and automatic location identification (ALI). The database used to provide the ALI and ANI information will be supplied by the Local Exchange Carrier, Ameritech, and updated on a daily basis.

The system will provide police, fire, and emergency medical services for all the residents of the Villages of River Forest and Oak Park and for those individuals visiting these communities. The emergency medical services are provided by the fire departments. The master street address guides currently in place for the Villages will continue to be used by WSCDC. This will assure all residents are included. All residents within the Village limits of River Forest and Oak Park will have access to the 911 system.

The system is intended that all E911 calls that fall into the Selective Routing Tables for the Villages of River Forest and Oak Park will come to WSCDC. WSCDC is the receiving center for all emergency services provided by the Villages of River Forest and Oak Park. The center is manned on a twenty-four (24) hour basis and is secure from public entry. Initially, calls for police, fire, and emergency medical service will be processed through the use of a sophisticated computer system, voice radio channels, and telephone interconnects.

The Public Safety Answering Point (PSAP) for WSCDC will have a six console positions, which will be equipped with ANI and ALI capability. The PSAP where the ANI and ALI monitors and communications equipment will be located are completely enclosed by masonry walls. All glass in the PSAP is bullet and shatterproof and the doors leading into the PSAP are controlled by key, combination and electronic locks. The main door leading to the Public Safety Building can be controlled electronically from the PSAP and automatically locked. The ANI and ALI controller are located in the computer/communications room that also has a locked door and is only accessible through the PSAP.

The database for the ANI controller will be located in the telephone communications/computer access room that has independent auxiliary power in the event of a power outage, including an Uninterrupted Power Supply System and generator for back-up electrical power.

The telecommunications operators will enter the type and location of the service requested and the CAD computer will validate address, location, and hazard information and recommend which unit to dispatch. The assignment is then transmitted over a radio channel through the use of "voice" radio frequencies or directly to mobile data terminals.

All adjacent agencies that border the geographic limitations of the Villages of River Forest and Oak Park are listed in Exhibit Four (4). They have been contacted about the proposed system.

The WSCDC will maintain the current ability to transfer any misdirected E911 calls to adjacent agencies through the use of a "Speed Dial Call" number dialing system. Radio communications is also available on a common frequency with the communities of Cicero, Berwyn, Elmwood Park, Forest Park, Maywood, and the City of Chicago.

Training has been provided to all telecommunications personnel in the process of dispatching emergency calls for service, including police, fire, and emergency medical services. Training in the use of new equipment will be done prior to the transition to WSCDC. In addition, the telecommunicators will be completely trained in Emergency Medical Dispatch protocols when WSCDC begins operations.

The alternate PSAP for WSCDC will be the Oak Park Police desk in the event WSCDC personnel cannot answer the 911 telephone lines. A trained Community Service Officer will man the Oak Park Police desk on a twenty-four hour basis. From this point wireline E911 calls will over flow to Forest Park Police and Fire Department PSAP located at 517 Des Plaines Avenue, Forest Park, IL, 708-366-2425. If wireless E911 calls should overflow past the Oak Park Police desk, then the Elmwood Park Police and Fire Department PSAP located at 7420 West Fullerton Avenue, Elmwood Park, IL, 708-453-2137, will answer these calls.

Public Education for the proper use of 911 will continue as it has since the inception of the Enhanced 911 System. In addition the public will be informed through public service announcements, Village Newsletter, public speaking engagements, public access television programming, and public notices about the new PSAP and the additional services it will provide both Villages. These will include the EMD Program and the acceptance of wireless 911 calls for both Villages.

Funding for the operation of WSCDC will come from funds allocated by each participating Village. These funds will be a combination of general revenue funds and monies collected by the River Forest and Oak Park ETSBs from their wireline and wireless 911 surcharges.

The existing ETSBs for each Village will remain intact and continue to serve each Village independently. WSCDC will interact with these Boards on a regular basis to exchange information and operational data.

The following exhibits have been included in this application:

Exhibit 3: Listing of System Participants

Exhibit 4: Listing of Public Service Agencies adjacent to the proposed system boundaries.

Exhibit 8 and 9: Agreements between WSCDC and the agencies of the Villages of River Forest and Oak Park.



## Exhibit 4

### ADJACENT AGENCY LIST

A list of public safety agency and existing 9-1-1 Systems adjacent to the proposed system boundaries, their address(es) and telephone number(s). Each agency that appears on this list should also be shown on the map(s) and should have signed a call handling agreement. **\*NOTE: Please provide Exhibit 4 on diskette, if possible.**

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Chicago Police Department	3510 S. Michigan Avenue, Chicago 60653	312-745-6100
Chicago Fire Department	City Hall Room 105, 121 N. LaSalle Street, Chicago 60602	312-744-4759
Cook County ETSB	9511 West Harrison Street, Des Plaines 60016	847-294-4744
Cook County Forest Preserve	536 N. Harlem Avenue, River Forest 60305	708-771-1000
Elmwood Park Police Department	7420 Fullerton Avenue, Elmwood Park 60707	708-453-2137
Elmwood Park Fire Department	7420 Fullerton Avenue, Elmwood Park 60707	708-453-2600
Forest Park Police Department	517 S. Des Plaines Avenue, Forest Park 60130	708-366-2425
Forest Park Fire Department	7625 Wilcox Street, Forest Park 60130	708-366-1234
Illinois State Police	125 East Monroe, Room 103-PO Box 19461, Springfield 62794	217-782-7263
Maywood Police Department	125 South Fifth Avenue, Maywood 60153	708-343-2124
Maywood Fire Department	700 St. Charles Road Maywood 60153	708-344-1200
Melrose Park Police Department	1 N. Broadway Street, Melrose Park 60160	708-344-2121
Melrose Park Fire Department	3600 W. Lake Street, Melrose Park 60160	708-344-2121
Oak Park Police Department	123 Madison Street, Oak Park 60302	708-386-3800
Oak Park Fire Department	101 N. Euclid Avenue, Oak Park 60302	708-383-6400

**Emergency Telephone System Board**

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the River Forest Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: The fire station will be alerted on the main fire frequency of 154.190 MHz. Once the station have has been alerted, the specifics of the emergency will be given.

Secondary: If the primary system is not operational, then the station will be contacted by phone. The emergency information will then be given to the units due to respond. Phone number is 708-366-7629.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center    Agency: River Forest Fire Department

By *Gregory J. Riddle*    By *Charles B. Henrich*

Title: Executive Director

Title: Fire Chief



**Village Board of Trustees**

- Frank M. Paris  
*President*
- Nancy C. Dillon  
*Trustee*
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*Trustee*
- Patrick J. Hosty  
*Village Clerk*
- Charles J. Biondo  
*Village Administrator*



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**Emergency Telephone System Board**

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the River Forest Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

**Primary:** Police units will be dispatched over the radio using the primary frequency of 154.845 MHz.

**Secondary:** If the primary dispatch method is not available, then units will be given their emergency information over the mobile data system.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center    Agency: River Forest Police Department

By *Angela J. Radee*                      By *Michael A. Zolub*

Title: Executive Director

Title: Chief of Police



**Village Board of Trustees**

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**Exhibits 8 & 9**  
**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Chicago Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Chicago Fire Department using the telephone at number 312-742-0911.

Secondary: If the primary dispatch method of contacting the Chicago Fire Department fails, then WSCDC will use the NIFERN frequency of 154.265 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

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All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center    Agency: River Forest ETSB

By Gregory J. Redder    By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Chicago Fire Department

By James J. Joyce  
Title: Fire Commissioner

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Chicago Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Chicago Police Department using the phone number 312-742-0911.

Secondary: If the primary dispatch method of contacting the Chicago Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

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All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory S. Riddle By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Chicago Police Department

BY [Signature]  
Title EXECUTIVE DIRECTOR OER

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Cook County Sheriff's Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Cook County Sheriff's Police Department by calling phone number 847-458-1000.

Secondary: If the primary dispatch method of contacting the Cook County Sheriff's Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

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It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory L. Redder By Frank M. Jani

Title: Executive Director

Title: ETSB Chairman

Cook County Sheriff's Police Department

BY Marie Fambro

Title: 9-1-1 COORDINATOR

**Exhibits 8 & 9**  
**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Cook County Forest Preserve Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Cook County Forest Preserve Police Department by calling phone number 708-771-1000.

Secondary: If the primary dispatch method of contacting the Cook County Forest Preserve Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory J. Riddle By Frank M. Juri

Title: Executive Director

Title: ETSB Chairman

Cook County Forest Preserve Police Department

BY Charles Coleman Jr.

Title: CHIEF OF POLICE

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Elmwood Park Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Elmwood Park Fire Department using the NIFERN frequency of 154.265 MHz.

Secondary: If the primary dispatch method of contacting the Elmwood Park Fire Department fails, then WSCDC will use the telephone at number 708-453-2600.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory S. Redder By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Elmwood Park Fire Department

By Kerry Bell  
Title: Fire Chief

**Exhibits 8 & 9**  
**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Elmwood Park Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Elmwood Park Police Department using the phone number 708-453-2137.

Secondary: If the primary dispatch method of contacting the Elmwood Park Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

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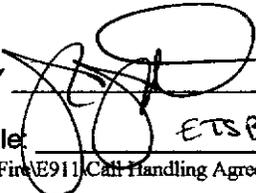
PSAP: West Suburban Consolidated Dispatch Center    Agency: River Forest ETSB

By Gregory S. Redde                      By Frank M. Paris

Title: Executive Director

Title: ETSB Chairman

Elmwood Park Police Department

BY   
Title: ETSB Chairman

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

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**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Forest Park Fire Department using the radio frequency of 154.190 MHz.

Secondary: If the primary dispatch method of contacting the Forest Park Fire Department fails, then WSCDC will use the telephone at number 708-366-1234.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

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PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory S. Redder By Frank M. Paris

Title: Executive Director

Title: ETSB Chairman

Forest Park Fire Department

By Lauren M. Harston

Title: Finance Secy.

**Exhibits 8 & 9**

**AGREEMENTS**

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For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Forest Park Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Forest Park Police Department using the primary frequency of 154.845 MHz.

Secondary: If the primary dispatch method of contacting the Forest Park Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

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The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory J. Reddick By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Forest Park Police Department

BY [Signature]

Title: ETSB Chairman

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Illinois State Police for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Illinois State Police using the phone number 847-294-4444.

Secondary: If the primary dispatch method of contacting the Illinois State Police fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory L. Riddle

By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Illinois State Police

BY Sam W. Holes

Title: \_\_\_\_\_

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Maywood Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Maywood Fire Department using the NIFERN frequency of 154.265 MHz.

Secondary: If the primary dispatch method of contacting the Maywood Fire Department fails, then WSCDC will use the telephone at number 708-343-2121

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory J. Reddee By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Maywood Fire Department

By Marvin A. Cox

Title: Fire Chief

**Exhibits 8 & 9**

**AGREEMENTS**

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Maywood Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Maywood Police Department using the phone number 708-343-2124

Secondary: If the primary dispatch method of contacting the Maywood Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center    Agency: River Forest ETSB

By Gregory J. Kiddle                      By Frank M. Davis

Title: Executive Director                      Title: ETSB Chairman

Maywood Police Department  
BY [Signature]  
Title: CHIEF

**Exhibits 8 & 9**  
**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Melrose Park Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Melrose Park Fire Department using the NIFERN frequency of 154.265 MHz.

Secondary: If the primary dispatch method of contacting the Melrose Park Fire Department fails, then WSCDC will use the telephone at number 708-344-2121

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory J. Riddle By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Melrose Park Fire Department

By John E. Cernuska  
Title: Fire Chief

**Exhibits 8 & 9**

**AGREEMENTS**

February 22, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Melrose Park Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Melrose Park Police Department using the phone number ~~708-344-2121~~.

Secondary: If the primary dispatch method of contacting the Melrose Park Police Department fails, then WSCDC will use the police point-to-point radio frequency of 155.370 MHz.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory J. Riddie By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Melrose Park Police Department

BY [Signature]  
Title: Police Chief

**Exhibits 8 & 9**  
**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Oak Park Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Oak Park Fire Department using the primary frequency of 154.190 MHz.

Secondary: If the primary dispatch method of contacting the Oak Park Fire Department fails, then WSCDC will use the telephone at number 708-445-3300.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory J. Riddle By Frank M. Davis

Title: Executive Director

Title: ETSB Chairman

Oak Park Fire Department

By Frank M. Davis

Title: Fire Chief

**Exhibits 8 & 9**

**AGREEMENTS**

March 12, 2001

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", the River Forest Emergency Telephone System Board (ETSB), and the Oak Park Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING (Exhibit 8)**

West Suburban Consolidated Dispatch Center (WSCDC) PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: WSCDC will contact the Oak Park Police Department using the primary frequency of 154.845 MHz.

Secondary: If the primary dispatch method of contacting the Oak Park Police Department fails, then WSCDC will use the mobile data system.

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

PSAP: West Suburban Consolidated Dispatch Center Agency: River Forest ETSB

By Gregory J. Redder By Frank McParis

Title: Executive Director

Title: ETSB Chairman

Oak Park Police Department

BY Joseph Mendini  
Title: Chief of Police

Emergency Telephone System Board

PETITIONER AFFIDAVIT

Administration



I, Frank M. Paris being duly sworn upon oath, depose and state that I am Village President and Chairman of the Village of River Forest Emergency Telephone System Board that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

- 1. Letter of intent, dated March 12, 2001.
- 2. Outline to application for provision of 9-1-1 service.
- 3. Narrative.
- 4. List of system participants showing land area and estimated population. (Exhibit 3)
- 5. List of public agencies or public safety agencies adjacent to proposed system boundaries.(Exhibit 4)
- 6. The information contained on the agreements entered into between PSAP and system participants and the authenticity of the signatures on the agreements. (Exhibits 8 & 9)
- 7. System will not be activated with a database error ratio greater than 1%.

Village Board of Trustees

- Frank M. Paris  
*President*
- Nancy C. Dillon  
*Trustee*
- Joann N. Heppes  
*Trustee*
- Patrick J. O'Brien  
*Trustee*
- Richard A. Prinz  
*Trustee*
- Dale Rider  
*Trustee*
- Alfred M. Swanson, Jr.  
*Trustee*
- Patrick J. Hosty  
*Village Clerk*
- Charles J. Biondo  
*Village Administrator*

Further Affiant Sayeth Not.

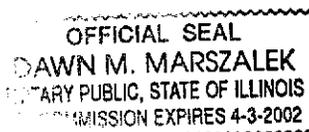
Frank M Paris  
Affiant



Printed on recycled paper

Subscribed and sworn to before me this 11th day of March 2001.

Dawn M Marszalek  
Notary Public



Remotes NXX(s)	A-Link	End Office NXX(s)	A-Link Trk Grp Size	Control Office	B-Link Trk Grp Size	PSAP Name and Address	Database Access
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OAK PARK CG1 — 6  
 209 358 366 383 386 445  
 488 524 660 763 771 848

**WEST SUBURBAN CONSOLIDATED  
 DISPATCH CENTER  
 E9-1-1 NETWORK DIAGRAM  
 NPA - 708**

**Alternate Providers**

ALLEGIANCE	2
Oak Park-851	
AT&T	4
Oak Park-934	
FOCAL	2
Oak Park-434	
FRONTIER	2
Oak Park-919	
MCI	2
Oak Park-622	
MGC COMM.	2
Oak Park-628	
NEXT LINK	2
Oak Park-406	
OVATION	4
Oak Park-725	
TELEPORT	4
Oak Park-948	
TELIGENT	2
Oak Park-613	

ELK GROVE

7	W. Suburban Consolidated Disp. Ctr. 400 PARK AV. River Forest WIRELINE TRUNKS, BACK-UP PSAP: OAK PARK
2	WIRELESS TRUNKS, BACK-UP PSAP: OAK PARK
4	Oak Park Police 1 Village Hall Plaza Oak Park WIRELINE BACK-UP PSAP: FOREST PARK WIRELESS BACK-UP PSAP: ELMWOOD PARK

To ALI/DMS  
 E 9-1-1 Database

**Alternate Providers (Cont'd)**

2	PRISM ILLINOIS Oak Park-420
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Rev Date: 03/21/01

**EMERGENCY TELEPHONE SYSTEM BOARD**

**VILLAGE OF RIVER FOREST  
TEST PLAN**



West Suburban Consolidated Dispatch Center (WSCDC) will conduct the following testing for the Village of River Forest wireline 9-1-1 system prior to going live. Since the Village of River Forest has a single ESN, we will test it for proper routing. Test calls will be made from various areas in River Forest to make sure they are properly routed to WSCDC. We will also do testing from phones on the boarders of River Forest to make sure they are correctly routed to WSCDC. In addition we will test pay phones in River Forest to make sure they are routed to WSCDC.

**Village Board  
of Trustees**

Frank M. Paris

*President*

Nancy C. Dillon

*Trustee*

Joann N. Heppes

*Trustee*

Patrick J. O'Brien

*Trustee*

Richard A. Prinz

*Trustee*

Dale Rider

*Trustee*

Alfred M. Swanson, Jr.

*Trustee*

Patrick J. Hosty

*Village Clerk*

Charles J. Biondo

*Village Administrator*



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