

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 12-0072

ORIGINAL

Regarding a complaint by (Person making the complaint): Kevin + Sonja Beallis

Against (Utility name): ComEd

As to (Reason for complaint) Mistaken billing of services.

in Plainfield Illinois.

CHIEF CLERK'S OFFICE
2012 JAN 26 1 P 2:28
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1914 Great Falls Dr., Plainfield, IL 60586

The service address that I am complaining about is 1914 Great Falls Dr., Plainfield, IL 60586

My home telephone is (815) 254-0108

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 791-0236

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Including but not limited to Section 280.

MY COMMISSION EXPIRES 03/31/13
NOTARY PUBLIC - STATE OF ILLINOIS
KATHLEEN WASHKO

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Closed on brand new home September 10th, 2001. Started getting electricity services at the same time period. Assuming meter readings were accurate + billing was correct, paid monthly bill in full with no disputes. Paid bill without incident through August 2011.
2. In late August, 2011 a ComEd service rep. asked to get to our electricity meter, he informed us that our meter might not be right + may be switched with the neighbors.
3. Around September 5, 2011 received a bill showing a past due balance of \$736.16
4. Began disputing charges immediately + have continued to pay current balance accrued monthly. We would have liked ComEd to forgive the \$736.16 plus any late fees assessed with that amount, as it was their error, we now ask Commission to issue an order stating same - pending any electricity used in current cycle not yet paid.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1/23/12
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

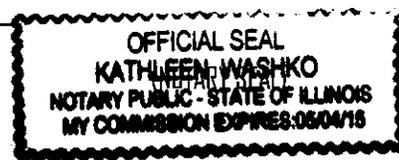
A notary public must witness the completion of this part of the form.

I, Sonia Beallis, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1/23/2012

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.