OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 12-0046

ORIGINAL

# FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): JAMES P. ENGEL

Against (Utility name): NI GAS

As to (Reason for complaint) THEY HAVE BACK BILLED ME LARGE AMOUNT OF MONEY - CLAMING THEIR ESTIMATED MISTAKES. WHICH I DID NOT PAY, NOW THEY CHARGE LATE FEES.

in WEST CHICAGO Illinois.

ILLINOIS COMMERCE COMMISSION
2012 JAN 20 P 12: 43
CHIEF CLERK'S OFFICE

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 119 W POMEROY ST

The service address that I am complaining about is SAME

My home telephone is [630] 231 6776

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [630] 231-6776

My e-mail address is _____ I will accept documents by electronic means (e-mail) ☐ Yes ☒ No

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

JAN. 18, 2011, FEB. 17, 2011 & AND MARCH 18, 2011 NICOR GAS CLAIMED THEY DID NOT CHARGE ME ENOUGH THRU ESTIMATE BILLING. THEY CLAIM I OWE THEM ADDITIONA 125.00 - TO - 135.00 PLUS LATE FEES. I CLAM THEIR METER READER OR GAS METER WAS WRONG. WE TALKED AND THEY REPLACED ~~an~~ THE GAS METER AT MY HOUSE AND TOOK THE OLD METER TO BE TESTED WITHOUT SUPERVISION. I BURN FIRE WOOD TO HEAT MY HOUSE. MANY TIMES I CALLED TO TELL THEM OVER THE YEARS, THEIR METER WAS INACCURATE

Please clearly state what you want the Commission to do in this case:

STOP NI GAS (NICOR) FROM TRYING TO BACK BILL ME AND - CHARGE LATE FEES.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1-18-2012 (Month, day, year)

Complainant's Signature: James O Engel

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, JAMES P. ENGEL, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

James O Engel
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) January 18th 2012

Patricia Martinez
Signature, Notary Public, Illinois

(NOTARY SEAL)
OFFICIAL SEAL
PATRICIA MARTINEZ
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 9/16/2012

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.