

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

For Commission Use Only:
Case: 12-0037

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Justin Lopez

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) Billed me for 1 year straight on estimated bills (\$628.28), never once tried to contact me to give me an actual reading, I'm entitled to an actual every 60 days.

in Rockford Illinois.

ILLINOIS COMMERCE COMMISSION
2012 JAN 17 P 2:39
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 3320 N. Winnebago St. Rockford, IL 61103

The service address that I am complaining about is 3320 N. Winnebago St. Rockford, IL 61103

My home telephone is (815) 904-6299

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 904-6299

My e-mail address is justinloper880@gmail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83rd Administrative code Section 280.80 subsection b) 1)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. They sent me a bill for \$28.28 and say this is my bill, they claim to have taken an actual reading on Dec 10, June 11 and Dec 11 and that every other bill had been estimated between those dates but if you look at my billing every single bill had been estimated even the ones that they claim to have taken a reading on.
2. It's my understanding that they have to give you an actual reading every 60 days. And if they can't get to the meter for some reason then they have to notify the occupancy and over the course of this past year I've received

Please clearly state what you want the Commission to do in this case: absolutely no notification.
 I would like my Bill cut at least in half. It's not right for a business to not do their job uprightly and still demand full payment.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1-11-12 Complainant's Signature: Justin Lopez
 (Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Justin Lopez, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

X Justin Lopez
 Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1-11-12

Sara N. Hawkins
 Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.