

FORMAL COMPLAINT

2012 JAN 17 P 12:38 Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701
CHIEF CLERK'S OFFICE

ORIGINAL

Regarding a complaint by (Person making the complaint): NATHAN HARTSEIL

Against (Utility name): COMED - ANEXELON COMPANY

As to (Reason for complaint) I HAVE FILED 2 INFORMAL COMPLAINTS AS TO THE ISSUE WITH COMED SPECIAL HARDSHIP PROGRAM, I FELL BEHIND ON MY BILL AND COMED DIRECTED ME TO WILL COUNTY CENTER FOR COMMUNITY CONCERNS TO APPLY FOR COMEDS SPECIAL HARDSHIP, I DID AND WAS FULLY APPROVED AND COMED SAID IT WOULD HIT MY ACCOUNT \$500 THE NEXT DAY, IT NEVER
in JOLIET Illinois. (SEE REVERSE)

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINDIS:

My complete mailing address is (include City) 410 N. RAYNOR AVE, UNIT 2E JOLIET, IL 60435

The service address that I am complaining about is 410 N. RAYNOR AVE, UNIT 2E JOLIET, IL 60435

My home telephone is [815] 919-1030

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 919-1030

My e-mail address is NHARTSEIL@CCUGLTD.COM I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
FOLLOWING THROUGH WITH A VERBAL CONFIRMATION AND AGREEMENT.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

(COUNTS) DID, COMED RETRACTED MY FULL APPROVAL AND STATED I HAVE RECIEVED A SPECIAL HARDSHIP BEFORE, THIS IS UNTRUE AND WILL COUNTY CENTER VERIFIED I NEVER APPLIED. AT THIS POINT MYSELF WILL COUNTY AND SAVED VOICEMAILS FROM COMED AND WILL COUNTY CAN VERIFY ALL MY STATEMENTS ARE CORRECT. I AM SEEKING MY \$500.00 BILL CREDIT AS PROMISED AND CONFIRMED BY COMED.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12-15-2011
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

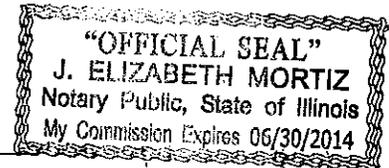
A notary public must witness the completion of this part of the form.

I, NATHAN A. HARTSELL, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1/11/12

J. Elizabeth Mortiz
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.