

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:  
Case: 12-0006

FORMAL COMPLAINT

2012 JAN -3 P 1:34

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Carolyn Donovan  
Against (Utility name): Commonwealth Edison  
As to (Reason for complaint) Sons bill added to my bill. They sent notice that after their investigation they found that I Lived at that address, Have lived at my address for over 10 years, Never lived at my sons address. Only Representative Payee since 2005 in Rockford Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2156 Leonard Rd., Rockford, IL 61109  
The service address that I am complaining about is 1728 Ross Ln., Rockford, IL 61109  
My home telephone is [815] 985-4256  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 985-  
My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-Adm. ADM, Part 200-350 200 870

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Sons bill of \$484.11 was put on bill of Duane Donovan
2. Have never resided at 1728 Ross Lane,
3. Kenneth Humann the son passed away on 3-24-11
4. Duane Donovan is not biologically related to Kenneth Humann

Please clearly state what you want the Commission to do in this case:

Sons bill removed from mine

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12-30-11  
(Month, day, year)

Complainant's Signature: Carolyn Donovan

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

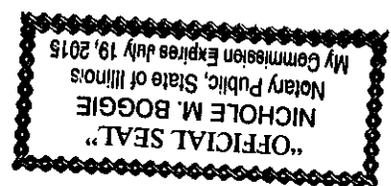
A notary public must witness the completion of this part of the form.

I, CAROLYN DONOVAN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Carolyn Donovan  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) December 30, 2011

[Signature]  
Signature, Notary Public, Illinois



(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.