

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0795

ORIGINAL

Regarding a complaint by (Person making the complaint): Kenneth Cunningham Sr.

Against (Utility name): NICOR Gas

As to (Reason for complaint) New Placed an outstanding \$1200.00 8yr old gas bill on my current gas bill. They are stating that I Am responsible for A bill that accrued while I owned a rental unit @ that location

in Rockford Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2021e Loomis Street Rockford Illinois 61102

The service address that I am complaining about is 830 Island Ave Rockford Illinois 61102

My home telephone is (815) 964-9482

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] SAME

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR Gas (respondent is a public utility and is subject to the provisions of the Illinois Public Utilities Act.)

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

CHIEF CLERK'S OFFICE
DEC 22 11 P 12:35
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

They forwarded me these forms

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. IN October 2011 Nicor Gas Dumped a \$10000 Gas bill IN my account from a rental unit @ 830 Island Avenue.
2. Phoned Nicor was informed that it was in the name of my deceased wife and my self. Explained I didnt have any proof of it being a rental unit, was informed that a payment plan could be set up to pay balance.
- 3 I am asking that a compromise be met on the amount due since I cant prove I wasnt living there and they cant prove that I was,

Please clearly state what you want the Commission to do in this case: I want this removed off my bill. If that is not possible then I want a compromise on the amount due.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12 19 2011
(Month, day, year)

Complainant's Signature: Kenneth Cunningham

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

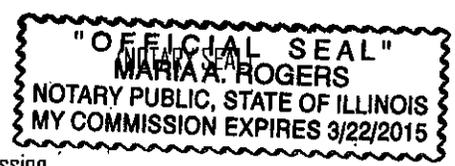
A notary public must witness the completion of this part of the form.

I, Kenneth Cunningham Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Kenneth Cunningham
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12/19/2011

Maria A Rogers
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.