

FORMAL COMPLAINT

2011 DEC 19 P 1:19
CHIEF CLERK'S OFFICE

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Mike Kunowski

Against (Utility name): Commonwealth Edison Company (ComEd)

As to (Reason for complaint) ComEd failed to provide an adequate and reasonable level of reliability to my residence, AND NEIGHBORHOOD. IN 2010, 4 OUTAGES OCCURRED, and in 2011, 9 OUTAGES OCCURRED. Two of the outages in 2011 were of extended duration AND required me to replace refrigerated food. Similar outages did not occur in IMMEDIATELY ADJACENT AREAS near my residence in Carol Stream, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 608 Redhill Trail, Apt. 1D, CAROL STREAM, IL 60188

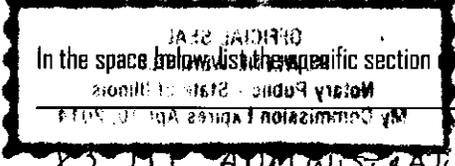
The service address that I am complaining about is 608 Redhill Trail, Apt. 1D, CAROL STREAM, IL 60188

My home telephone is [630] 947-3021

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [630] 947-3021

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.



In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 ILL. ADMINISTRATIVE CODE 411.100(a), (b), 220 ILCS 5/16-125(e)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

SEE ATTACHED SHEET

Please clearly state what you want the Commission to do in this case: Order respondent to pay my claim of \$365.18 and correct the reliability problem with the electrical circuit that provides my electricity.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12-15-2011
(Month, day, year)

Complainant's Signature: Michael Kunowski

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

ATTORNEY: JASON KUNOWSKI with CHICAGO LEGAL, LLC.
(708) 795-7000
3833 S. HARLEM AVENUE
BERWYN, IL 60402-3925

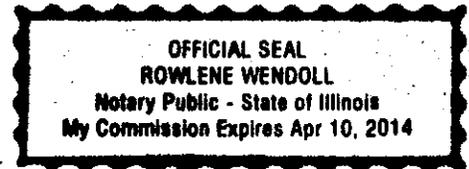
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, MICHAEL KUNOWSKI, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Michael Kunowski
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) December 15, 2011

Rowlene Wendoll
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

ICC Formal Complaint of Mike Kunowski Against ComEd

1) I live in a multi-building apartment complex in a mixed residential and small business area of Carol Stream, Illinois.

2) In 2009, there were no electrical service outages in my area. In 2010, there were 4 electrical service outages. In 2011, there were 9 electrical service outages.

3) Similar outages have not occurred in residential areas immediately adjacent to mine, including the area where several buildings of my apartment complex are located, on the other side of a residential street from me.

4) The electrical service is provided to me and the other residents affected by these outages on ComEd-designated circuit or line 9521. Electrical service is provided to the residential areas immediately adjacent to mine on a different circuit or circuits.

5) Outages from July 11-13, 2011, and on July 28, 2011, were of sufficient duration to require me to replace food in my refrigerator. The cost of that replaced food is \$365.18.

6) My residential area and the immediately adjacent areas were subject to the same bad weather that ComEd attributes the outages to—outages that disproportionately affected my residential area.

7) ComEd tree-trimming activities, and possibly its maintenance of underground electrical equipment, for circuit 9521 have not been sufficient to provide an adequate and reasonable level of electrical service reliability.

8) 2011 outage dates and approximate durations:

- April 15 (4 hours)
- May 15 (3 hours)
- July 11-13 (50 hours)
- July 19 (5 hours)
- July 23 (6 hours)
- July 28 (22 hours)
- August 12 (1 hour)
- October 4 (0.25 hour)
- November 8 (1.25 hours)

Michael Kunowski
Rowlene Wendell
Notary Public

