

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0787

ORIGINAL

Regarding a complaint by (Person making the complaint): Shauna Breckenridge

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) Low hanging wires and replacement of utility pole.

in Streator Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1518 E 950th Rd. Streator, IL 61364

The service address that I am complaining about is 1518 E 950th Rd. Streator, IL 61364

My home telephone is [815] 674-1673

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 674-1673

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Ill C.C. No. 10 Electricity Commonwealth Edison Company

Original Sheet No. 159 (see attached)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

CHIEF CLERK'S OFFICE
2011 DEC 19 P 2:40
ILLINOIS COMMERCE
COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attachment

Please clearly state what you want the Commission to do in this case: That the wires be returned to proper height and the poles be replaced at Commonwealth Edison's expense.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11-28-2011
(Month, day, year)

Complainant's Signature: Shauna K. Breckenridge

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Walter J. Zukowski, 817 Peoria Street, P. O. Box 484, Peru, IL 61354
Phone: 815-223-3434 Fax: 815-223-3489 e-mail: walt@zukowskilaw.com

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Shauna K Breckenridge, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Shauna K Breckenridge
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 11-28-2011

Sheri A. O'Brien
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Attachment to Complaint

**Re: ICC Complaint
Shauna Breckenridge
1518 E 950th Road, Streator, IL 61364**

1. Only July 4, 2009 my father, Ed Ferrari, and I contacted Commonwealth Edison to request that they repair low hanging power lines running to my residence.
2. Commonwealth Edison sent out representatives to assess the situation, one member, Art Paul explained to me and my father that the poles dated back to 1938 and their maintenance and replacement were the responsibility of the customer.
3. I believe that Commonwealth Edison Company Original Sheet No. 159 indicates that Commonwealth Edison is responsible for everything within the first 150 feet.
4. Multiple subsequent attempts to confirm what authority Commonwealth Edison is relying on to justify passing all of the costs on to us have been non-responsive.