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OFFICIAL FILE

I.C.C. DOCKET NO. 11-0416

Complainant Exhibit No. 13

Witness _____

Date 11-8-11 Reporter jk

Order of Events for October 14, 2011 Commonwealth Edison Meeting at 8011 S. Michigan Avenue, Chicago, IL 60619

- On October 11, 2011, Monica Moreno sent an email message to schedule a time to take the pictures pursuant to the judge's order. The meeting was scheduled for 11:30 AM, Friday, October 14, 2011.
- When I arrived, I remained in my car, which was parked on Michigan Avenue, in front of the property, where I had a clear view of the Com Ed representatives.
- Gerald Green, the Regional Meter Reading Supervisor, walked around to the front of the property from the alley, and signaled for me to come over to where he was standing.
- He presented his badge and asked if I could let him into to yard because he needed to measure the distance from the meter to the back gate at the alley.
- Because this seemed like a legitimate request, and I did not want to deny him the ability to do his job, I let him into the backyard.
- I remained outside of the gate intending to watch him take his measurements; however, he asked that I join him. When I entered the yard, he immediately walked over to the meter.
- Because I had no idea that Mr. Green's request was under false pretenses, I did not stop him.
- Instead, he turned to the meter and said, " I would like to show you how we will be reading your meter today." We read the meter from right to left, and he drew an arrow on a work order paper in the direction the meter should be read from. He proceeded to point to the meter and said loudly, "When the dial is between two numbers we use the lowest number, for instance, like here the dial is between the 3 and 4 so this would be 3. The next dial is on 7. The next dial is between 0 and 1, so this would be 0. The next one is 0, and the last one is 8." He also wrote each number down on the work order sheet above the arrow he had drawn previously.
- Next, he asked me follow him to the alley where the other Com Ed representatives were standing outside of the gate. He made a gesture to the Meter Reader and then said, "Let's walk around to the alley."
- As we exited the front gate, I asked him if he needed to do anything else in the yard. He said, "No."
- I locked the front gate and we proceeded around the block to the alley.
- When we met the other Com Ed representatives, Mr. Green handed me the work order sheet where he had written the numbers and then asked the Meter Reader to use the binoculars to demonstrate how the meter is read using binoculars.
- The Meter Reader read the numbers.
- Mr. Green then asked me, "Do you have the same numbers on the work order sheet as the numbers the Meter Reader had just read?"
- Next, Mr. Green suggested I take the binoculars from the Meter Reader to see how one could use binoculars to read the meter.

- I took the binoculars and stood where the Meter Reader had stood and found my view was obstructed by the evergreen tree as shown in Exhibit 12c, Image 3.
- I gave the binoculars to the Com Ed photographer and asked him to read the meter.
- He tried and then hurriedly returned the binoculars to me saying, "I am not a professional meter reader, so I can't read it."
- At this point, I indicated my preference to meet the Meter Reader every month since the meter readings with the binoculars had been so inconsistent.
- Mr. Green suggested Com Ed place a lock on the gate so the Meter Reader could access the yard for future meter readings.

Question: If the Meter Reader can read the meter with binoculars from the alley, why would he need to access the yard?

Question 2: If meter readings with binoculars have been accurate for the last four years, then why have the monthly readings been so inconsistent but oddly have been more consistent during 2011 after which time it was brought to Com Ed's attention?

Question 3: How can we prove that the telescopic ability of the binoculars has been consistent over the years in question?

Request: Since the meeting with the ComEd crew was flawed, I would not like for us to become blind sighted by focusing on a series of inconsistencies identified in the aforementioned questions. Instead I would prefer that we stick to the facts and issue at hand which is the inconsistent billing patterns that have taken place over the past 5-6 years. Looking at Exhibit 1, how can we explain the inconsistent billing patterns?