OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0776

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): William Whigum

Against (Utility name): ComEd

As to (Reason for complaint) I called ComEd in September of 2010 and asked them to cut my lights off. I didn't know they were still on until Aug. 2, 11 which I called back again & talked to Anette at 12:30 P.M. They still didn't cut them off so I called back on 9/1/11 and talked to the

in _____ Illinois.

2011 DEC 12 P 1:14
CHIEF CLERK'S OFFICE
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 4152 GATLING BLVD APT. 111

The service address that I am complaining about is 7954 S CALIFORNIA

My home telephone is (708) 794 2009

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 794 2009

My e-mail address is _____ I will accept documents by electronic means (e-mail) ☐ Yes ☐ No

(Full name of utility company) ComEd (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☐ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. ***Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.*** If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12-6-2011 (Month, day, year) Complainant's Signature: William Whigum

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, William Whigum, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

William Whigum
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12/06/2011.

Carmen M. Ballentine
Signature, Notary Public, Illinois

OFFICIAL SEAL
CARMEN M. BALLENTINE
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 06/06/12
(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

same person. They still didn't cut them off. I called back again on 11/17/2011 at 11:45 and talked to Tracy. and again at 12:50 the same day.

The light were still on for a whole year even after the house was sold.

I finally talked to a Mr Harris who sent me this complaint.

I have verification that I resided here at 4152 W. Gatling Blvd. C.C. Hills since Sept. of 2010 until now.

Thank you for your consideration + understanding