

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 11-0771

FORMAL COMPLAINT

2011 DEC -7 P 12:34

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Dale Martin

Against (Utility name): NICOR Gas

As to (Reason for complaint) Discrepancies in Bills, owe large amounts one month, get credit checks the next month, Confusion on billing in the yr. 2007 in which Dale was not in residence.

in Aurora Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 300 W. Cotton Farm Rd. Lot 13 Lockport IL

The service address that I am complaining about is 300 W Cotton Farm Rd. Lockport IL. 60441
^{Lot 13+8}

My home telephone is (815) 671-7377

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 671-7377

My e-mail address is hbackyman702006@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

82 Ill. Adm. Part. 280.160(a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

we are asking that everything

Please clearly state what you want the Commission to do in this case:

be at a zero balance. And reset meter readings

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12-5-2011
(Month, day, year)

Complainant's Signature: *Paul H. Martin*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

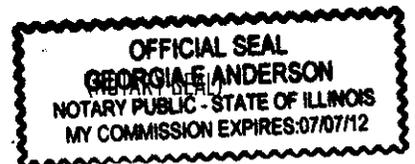
A notary public must witness the completion of this part of the form.

I, *Paul Martin*, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Paul H. Martin
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12-5-11

Georgia E. Anderson
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.