

~~Dear Michael,~~ Whom it may concern: 11-0771

Thank you very much for looking this over. As you go through the monthly statements you will see where I put sticky notes. I hope that you will be able to tell where our dispute stands.

In October of 2006 my husband, Dale Martin, had a back injury at work, he called Nicor & ComEd and put a hold on both accounts explaining that he was having back surgery in Mt. Vernon, Il. And would not be at the residence of trailer 8 on Caton Farm Rd. My husband says they came out and put a lock on the meter. In November of 2007 he returned to trailer 8, before moving into trailer 13 In December 2007. I have documents of his surgery, Doctors' appointments and therapy all in Mt. Vernon. Il.

There are months of no payment in 2006-2007 because of this situation. He had no way of knowing he was getting charged because, he was not here to receive his mail and in his mind everything was settled.

Upon returning to trailer 8, he says he had paid this account balance. Two times I have requested the monthly statements, both times I come up missing the last statement in December, all the way till July in 2008 where we go from having a 504.26 balance to having a credit of \$6.45. And as you can see in the later statements of 2008 all through 2010, Dale made double payments a month to justify this dispute as you can see.

If you have any questions please call Dale @ 815.671.7377 or Jenny @ 219.309.0031.

ILLINOIS COMMERCE  
COMMISSION

2011 DEC -7 P 10:36

CHIEF CLERK'S OFFICE

Thank you,

Dale & Jenny Martin

*Dale Martin*  
*Jenny Martin*  
8/14/11