

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

2011 DEC -7 A 11: 23

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): ROBERT SCHWOLL c/o RLS GYMS INC.

Against (Utility name): Com Ed

As to (Reason for complaint) Com Ed unilaterally assigned a previously unassigned meter to my business, and subsequently charged my account for 2+ years of back pay for this meter. Com Ed's investigation confirmed this meter is not my business' responsibility, yet will not refund/credit or change assignment in River Forest Illinois. of this meter

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS: 426 W. WEBSTER #B CHICAGO, IL 60614

My complete mailing address is (include City) 7625 W. LAKE STREET RIVER FOREST, IL 60305

The service address that I am complaining about is [Arrow pointing to 7625 W. LAKE STREET]

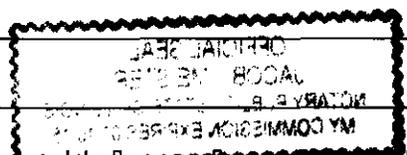
My home telephone is [773] 750 9727

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 750 9727

My e-mail address is mysymoprff@aol.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Com Ed (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Informal Complaint # 2011-18554

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. APPROXIMATELY May 1, 2011 - Com Ed assigned (unilaterally) without my knowledge, a previously unassigned meter to my business. Along with this, they began billing me for \$14,000+ for 2 years of back payment for service that was not my responsibility.
2. APPROXIMATELY June 1, 2011 - A Com Ed technician came to the premises and confirmed that the meter in dispute is for common areas in office building, having nothing to do with MY business. (see attached for more)

Please clearly state what you want the Commission to do in this case: also, re-assign the meter to the rightful entity.

• Have Com Ed refund/credit the amount paid to them for this mis-assigned meter.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11/29/11
(Month, day, year)

Complainant's Signature: Robert Schnoll

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Jacob J. Meister
2129 N. Western Ave
Chicago IL 60647

312-201-6555
Jacob@meisterlaw.com

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

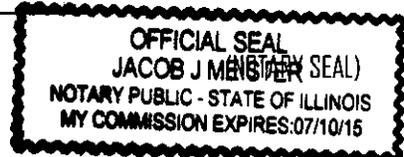
A notary public must witness the completion of this part of the form.

I, Robert Schnoll, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Robert Schnoll
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11/29/2011

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Continued

- 3) APPROXIMATELY July 1, 2011 - MY electric service switched from ComEd to Blue Star Energy Solutions
- 4) APPROXIMATELY August 1, 2011 - ComEd, without my knowledge or approval, transferred the amount due on the mis-assigned meter to my new Blue Star Energy account.
- 5) APPROX. Sept 1, 2011 - Blue Star Energy inexplicably paid ComEd for the amount due and added this to my legitimate account. So my average ComEd/Blue Star Energy invoice went from \$600 to \$14,000+.
- 6) APPROX. Sept 20, 2011 - I filed an informal complaint with ICC regarding above.
- 7) ^{APPROX Sept 27, 2011} A ComEd Representative contacted me to discuss above situation. She scheduled another technician to come to premises to investigate.
- 8) APPROX. Oct 1, 2011 - ComEd Technician came to premises and concluded that meter is not my responsibility. Meter is for common areas of building.
- 9) APPROX. Oct 5, 2011 - The ComEd Rep I previously spoke to acknowledged and confirmed the technician's findings. She said the meter and account would be transferred to its rightful owner, and I would be refunded/credited for balance they were invoicing me for.
- 10) Oct 28, 2011 - ComEd sent a letter advising that this is not their responsibility. It is a tenant-landlord dispute.