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ILLINOIS COMMERCE COMMISSION

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2011 DEC -21 P 12:46

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 11-0747

ORIGINAL

CHIEF CLERK'S OFFICE
Regarding a complaint by (Person making the complaint):

Tara and Latasha Taylor

Against (Utility name):

Com-Ed Electric Company

As to (Reason for complaint)

back bill amount from previous year.

I believe it is unfair for the Electric company to use the law to benefit themselves. Our meter was crossed from Day 1 of purchasing of our home. We were notified a few months ago along with over \$700 in back bills. I requested readings of our actual meter reading from Day 1 to compare as I believe we were paying more (not to include this previous year as our neighbors moved out). I believe since Com Ed only went back 1 year that this was convenient as previous year may show we were paying more than our original meter reading.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

2235 Beresford Dr Yorkville, IL 60560

The service address that I am complaining about is

2235 Beresford Dr Yorkville, IL 60560

My home telephone is

(630) 299-9746

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(630) 299-9746

My e-mail address is

ekween@yahoo.com

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company) Commonwealth Edison Electric Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-1 Adm. Part 460.50 b, 83-1 Adm. Part 460.15 N, O

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1 January 28, 2011 our lights were shut off
No warning or anything ~~it was~~ below 0 outside.
- 2 Com Ed turned our lights out again ~~in~~ March ~~due~~
to the same mistake ~~and~~ of mixing our meter.
- 3 Com Ed turned the lights off again but I caught
the guy to give him an understanding of what's going on he turned
the lights back on checking the other meter as the right one.
- 4 Com Ed cut off my lights again and I caught the guy
one more time then after he fix the lights this time
they ~~came~~ billed us for seven hundred dollars

Please clearly state what you want the Commission to do in this case:

We would like to have the past bills removed as our meter was switched (mixed up) from day 1 (April 2008) of us moving into our home due to Com Ed's mistake or we would like a copy of what appears to be our true meter number from Day 1.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10, 31, 2011
(Month, day, year)

Complainant's Signature: Patascha Taylor

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Patasha Marie Taylor, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Patasha Marie Taylor
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Nov. 22, 2011

Paulette M. Bridgewater
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.