

OFFICIAL FILE

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For Commission Use Only:

Case: 11-0745

ILLINOIS COMMERCE
COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

2011 NOV 30 A 11:07
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CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Superior Metal Finishing, Inc. dba Northern Star
Plating and Finishing Co.

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) _____

Inclusion of charges from "2007 to present" with first notification in April of
2011; Inclusion of charges for equipment that was not approved or requested;
Continuing charge for equipment that was not approved or requested; metered charge
that appears to be incorrect; and improper withholding of information regarding
deposit and possible holding excessive deposit.
in Loves Park Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 962 Industrial Court, Loves Park, Illinois 61111

The service address that I am complaining about is 505 River Lane, Loves Park, Illinois 61111

My home telephone is [815] 282-8888

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 282-8888
(attorney's e-mail)

My e-mail address is amy@silvestri-law.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

under investigation

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached.

Please clearly state what you want the Commission to do in this case:

- 1. Remove \$4,795.25 charge from account;
- 2. Remove subsequent \$196.89 monthly charges from account;
- 3. Investigate charge for services reflected on June 21, 2011 billing
- 4. Investigate amount of deposit and accounting regarding same; possible refund

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9-9-2011
(Month, day, year)

Complainant's Signature: *Larry J. Walsh*
Larry J. Walsh, President

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Amy L. Silvestri, Silvestri Law Office
2208 Charles Street, Rockford, Illinois 61104
amy@silvestri-law.com

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

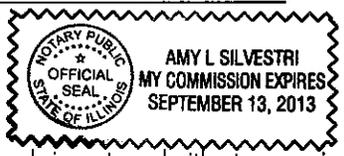
A notary public must witness the completion of this part of the form.

I, Larry J. Walsh, President, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Larry J. Walsh
Complainant's Signature
Larry J. Walsh, President

Subscribed and sworn/affirmed to before me on (month, day, year) 9-9-2011

Amy L. Silvestri
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Complaint against ComEd

1. Charge of \$4,795.25

- * Notified by letter dated April 22, 2011 that there would be a charge of \$4,795.25 added to billing
- * Received notice of this charge in April 2011
- * Was advised that charge was related to a “non standard facilities” fee for equipment during period of time starting in 2007 to present
- * Did not approve or have knowledge of the equipment that was being charged
- * ComEd would not disclose what the equipment was or any information, other than demand that the monies be paid
- * Business was closed May of 2008

2. Continuing Charge of \$196.89

- * Notified by letter dated April 22, 2011 that there would be a charge of \$196.89 per month added to billing
- * Received notice of this charge in April 2011
- * Was advised that charge was related to a “non standard facilities” fee for equipment
- * Did not approve or have knowledge of the equipment that was being charged
- * Business was closed May of 2008
- * This dispute is ongoing, as this fee is added to each bill on a monthly basis

3. Billing dated June 21, 2011

- * Shows “Total Current Charges” of \$766.69, of which \$196.89 is the “Nonstandard Facilities Charge, leaving a balance for electrical service of \$569.80
- * Disputing the \$196.89, as set forth above
- * Disputing the \$569.80 as an accurate amount. Building has electrical service, but is currently vacant and there should be only minimal use. This amount is clearly an overbilled amount.

4. Deposit on Account

- * Was advised that there is a deposit on account, but did not receive any information verifying the amount
- * Deposit should be accruing interest, and should comply with the rules and laws relating to the maximum amount of deposit allowed to be held by utility company